TARIFF SCHEDULES

Applicable to

GAS SERVICE

of

SOUTHWEST GAS CORPORATION

Operating in
Cochise, Gila, Graham, Greenlee, La Paz, Maricopa,
Mohave, Pima, Pinal and Yuma Counties, Arizona

These tariff schedules have been authorized by the Arizona Corporation Commission and are the effective rates and rules of this Utility.

Service will be furnished in accordance with these tariff schedules and no officer, employee or representative of the Utility has any authority to waive, alter or amend these tariff schedules or any parts thereof in any respect.

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The following listed sheets contain all of the effective rules and regulations affecting rates and service and information relating thereto in effect on and after the date indicated thereon:

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HELD FOR FUTURE USE

PRELIMINARY STATEMENT

Southwest Gas Corporation is engaged in the business of purchasing and selling gas at retail in those portions of Cochise, Gila, Graham, La Paz, Maricopa, Pima, Pinal and Yuma Counties as fully described on the sheets entitled "Description of Service Area" and as shown on the maps entitled "Distribution Service Area."

These tariff schedules are designed to govern the supplying and taking of gas service in such manner as will secure to each customer the greatest practicable latitude in the enjoyment of service, consistent with good service to himself and other customers, and with safety to customers and the Utility.

These tariff schedules are on file with the Arizona Corporation Commission of the State of Arizona, are available for review at the Utility's offices and on its Internet Web site (www.swgas.com). They are a part of every contract for service and govern all classes of service, except where specific provisions in contracts or schedules modify same. All prior rules, customs or alleged understandings are hereby rescinded.

When any change is proposed to these tariffs, attention shall be directed to such change on the tariff sheet(s) filed with the Commission by the symbols as set forth below:

(C) To signify changed listing, rule or condition which may affect rates or charges.

(D) To signify discontinued material, including listing, rate, rule or condition.

(I) To signify increase.

(L) To signify material relocated from or to another part of tariff schedules with no change in text, rate, rule or condition.

(N) To signify new material including listing, rate, rule or condition.

(R) To signify reduction.

(T) To signify change in wording of text but not change in rate, rule or condition.

INDEX OF COMMUNITIES

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Adobe
Aguila
Ajo
Amado
Apache
Apache Junction
Arizona City
Arivaca Junction
Arlington
Avondale
Beardsley
Benson
Bisbee
Bisbee Junction
Bonita
Bowie
Buckeye
Bullhead City
Bylas
Carefree
Casa Grande
Cashion
Cave Creek
Central Heights
Chandler
Chandler Heights
Circle City
Claypool
Clifton
Cochise
Coolidge
Cortaro
Cutter
Dateland
Don Luis
Double Adobe
Douglas
Dragoon
Dudleyville
Ehrenberg
Elfrida
El Mirage
Eloy
Florence
Fort Grant
Fort Huachuca
Fort Mohave
Fountain Hills
Gila Bend
Gilbert
Glendale
Globe
Goodyear
Green Valley
Guadalupe
Harcuvar
Harquahala
Hayden
Hereford
Higley
Horn
Huachuca City
Hyder
Kansas Settlement
Kearny
Kelvin
Laveen
Liberty
Litchfield Park
Luke AFB
Mammoth
Marana
Maricopa
Marinette
McNeal
Mesa
Miami
Mobile
Mohave Valley
Morenci
Morristown
Naco
New River
Ocotillo
Oracle
Oro Valley
Palominas
Paradise Valley
Parker
Pearce
Peoria
Peridot
Perryville
Phoenix
Picacho
Pirtleville
Queen Creek
Rainbow Valley
Red Rock
Rillito
Riverside
Riviera
Sacaton
Sahuarita
Salome
San Carlos
San Manuel
San Simon
Scottsdale
Sierra Vista
Somerton
Sonoita
South Tucson
St. David
Stanfield
Stargo
Sun City
Sunizona
Sun Lakes
Sunsites
Superior
Surprise
Tacna
Tempe
Theba
Tolleson
Tombstone
Tonopah
Topock
Tucson
Vail
Valley Farms
Waddell
Wellton
Wenden
Wickenburg
Willcox
Williams AFB
Winkelman
Wittmann
Youngtown
Yuma

HELD FOR FUTURE USE

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7 — 379th Revised A.C.C. Sheet No. 11
Arizona Division — Canceling 378th Revised A.C.C. Sheet No. 11

STATEMENT OF RATES
EFFECTIVE SALES RATES APPLICABLE TO ARIZONA SCHEDULES 1/ 2/

Description	Delivery Charge	4/ Rate Adjustment	DOT	DCA	Monthly Gas Cost	Currently Effective Tariff Rate	
G-5 – Single-Family Residential Gas Service							
Basic Service Charge per Month	$ 10.70					$ 10.70	
Commodity Charge per Therm:							
All Usage	$ 1.23580	($ .05418)	($ .00092)	$ .12663	$ .22836	$ 1.53569	R
G-6 – Multi-Family Residential Gas Service							
Basic Service Charge per Month	$ 9.70					$ 9.70	
Commodity Charge per Therm:							
All Usage	$ 1.51701	($ .05418)	($ .00092)	$ .12663	$ .22836	$ 1.81690	R
G-10 – Single-Family Low Income Residential Gas Service							
Basic Service Charge per Month	$ 7.50					$ 7.50	
Commodity Charge per Therm:							
All Usage	$ .78514	($ .08766)	($ .00092)	$ .12663	$ .22836	$ 1.05155	R
G-11 – Multi-Family Low Income Residential Gas Service							
Basic Service Charge per Month	$ 7.50					$ 7.50	
Commodity Charge per Therm:							
All Usage	$ .98198	($ .08766)	($ .00092)	$ .12663	$ .22836	$ 1.24839	R
G-15 – Special Residential Gas Service for Air Conditioning							
Basic Service Charge per Month	$ 10.70					$ 10.70	
Commodity Charge per Therm:							
Summer (May–October):							
First 15 Therms	$ 1.23580	($ .08425)	($ .00092)	n/a	$ .22836	$ 1.37899	R
Over 15 Therms	$ .18133	($ .08425)	($ .00092)	n/a	$ .22836	$ .32452	R
Winter (November–April):							
All Usage	$ 1.23580	($ .08425)	($ .00092)	n/a	$ .22836	$ 1.37899	R
G-20 – Master-Metered Mobile Home Park Gas Service							
Basic Service Charge per Month	$ 66.00					$ 66.00	
Commodity Charge per Therm:							
All Usage	$ .59911	($ .05418)	($ .00092)	n/a	$ .22836	$ .77237	R

Issued On October 23, 2026
Docket No. G-01551A-26-0158; -23-0341

Issued by
Matthew D. Derr
Vice President

Effective November 1, 2026
Decision No. 82129; 82130

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7 — 375th Revised A.C.C. Sheet No. 12
Arizona Division — Canceling 374th Revised A.C.C. Sheet No. 12

STATEMENT OF RATES
EFFECTIVE SALES RATES APPLICABLE TO ARIZONA SCHEDULES 1/ 2/ 3/
(Continued)

Description	Delivery Charge	4/ Rate Adjustment	DOT	DCA	Monthly Gas Cost	Currently Effective Tariff Rate	
G-25– General Gas Service							
Basic Service Charge per Month:							
Small	$ 27.50					$ 27.50	
Medium	43.50					43.50	
Large-1	80.00					80.00	
Large-2	470.00					470.00	
Transportation Eligible	950.00					950.00	
Commodity Charge per Therm:							
Small, All Usage	$ 1.58841	($ .08425)	($ .00092)	$ .12663	$ .22836	$ 1.85823	R
Medium, All Usage	.72096	(.08425)	($ .00092)	$ .12663	.22836	.99078	R
Large-1, All Usage	.54961	(.08425)	($ .00092)	$ .12663	.22836	.81943	R
Large-2, All Usage	.40937	(.08425)	($ .00092)	$ .12663	.22836	.67919	R
Transportation Eligible	.13525	(.08425)	($ .00092)	n/a	.22836	.27844	R
Demand Charge per Month– Transportation Eligible:							
Demand Charge 5/	$ .107210					$ .107210	
G-30– Optional Gas Service							
Basic Service Charge per Month	As specified on A.C.C. Sheet No. 27.						
Commodity Charge per Therm:							
All Usage	As specified on A.C.C. Sheet No. 28.		($ .00092)	n/a			
G-40– Air Conditioning Gas Service							
Basic Service Charge per Month	As specified on A.C.C. Sheet No. 32.						
Commodity Charge per Therm:							
All Usage	$ .18133	($ .08425)	($ .00092)	n/a	$ .22836	$ .32452	R
G-45– Street Lighting Gas Service							
Commodity Charge per Therm of Rated Capacity:							
All Usage	$ 1.00771	($ .08425)	($ .00092)	n/a	$ .22836	$ 1.15090	R
G-50– Compression Gas Service							
Basic Service Charge per Month	As specified on A.C.C. Sheet No. 36.						
Commodity Charge per Therm:							
All Usage	As specified on A.C.C. Sheet No. 36.						
G-55– Gas Service for Compression 6/ on Customer's Premises							
Basic Service Charge per Month:							
Small	$ 27.50					$ 27.50	
Large	250.00					250.00	
Residential	10.70					10.70	
Commodity Charge per Therm:							
All Usage	$ .27245	($ .08425)	($ .00092)	n/a	$ .22836	$ .41564	R
G-60– Electric Generation Gas Service							
Basic Service Charge per Month	As specified on A.C.C. Sheet No. 40.						
Commodity Charge per Therm:							
All Usage	$ .22372	($ .08425)	($ .00092)	n/a	$ .22836	$ .36691	R
G-65– Biogas and Renewable Natural Gas Service							
Basic Service Charge per Month	As specified on A.C.C. Sheet No. 41A.						
Commodity Charge per Therm:							
All Usage	As specified on A.C.C. Sheet No. 41A.		($ .00092)	n/a	n/a		

Issued On October 23, 2026
Docket No. G-01551A-26-0158; -23-0341
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Issued by
Matthew D. Derr
Vice President

Effective November 1, 2026
Decision No. 82129; 82130

STATEMENT OF RATES
EFFECTIVE SALES RATES APPLICABLE TO ARIZONA SCHEDULES 1/ 2/ 3/
(Continued)

Description	Delivery Charge	4/ Rate Adjustment	DOT	DCA	Monthly Gas Cost	Currently Effective Tariff Rate	
G-75– Small Essential Agricultural User Gas Service							
Basic Service Charge per Month	$ 120.00					$ 120.00	
Commodity Charge per Therm:							
All Usage	$ .33986	($ .08425)	($ .00092)	n/a	$ .22836	$ .48305	R
G-80 – Natural Gas Engine 7/ Water Pumping Gas Service							
Basic Service Charge per Month:							
Off-Peak Season (October–March)	$ 0.00					$ 0.00	
Peak Season (April–September)	$ 125.00					$ 125.00	
Commodity Charge per Term:							
All Usage	$ .25227	$ .01575	($ .00092)	n/a	$ .30822	$ .57532	

1/ All charges are subject to adjustment for any applicable taxes or governmental impositions.

2/ Customers taking transportation service will pay the Basic Service Charge, the Commodity Charge per Therm less the Monthly Gas Cost, and Demand Charge, if applicable, of the Currently Effective Tariff Rate for each meter included in the transportation service agreement, plus amounts of $0.00197 per therm for distribution shrinkage as defined in Rule No. 1 of this Arizona Gas Tariff and $0.00020 per therm to recover the cost of any incremental upstream pipeline charges or penalties incurred by the Utility. The shrinkage charge and upstream pipeline charge shall be updated annually effective May 1. For customers converting from sales service, an additional amount equal to the currently effective Gas Cost Balancing Account Adjustment will be assessed for a period of 12 months.

3/ Effective March 27, 2025, the Regulatory Expense Surcharge will collect the rate case expense of $475,102, which includes the expense incurred in the 2024 Arizona General Rate Case (GRC) and the remaining balance from the 2021 GRC. The balance will be recovered over a 36-month period. It applies to all Arizona customers except G-30, G-65, and special contract customers. The surcharge will be assessed on a volumetric basis and will be included as part of the rate adjustment in Footnote 4.

STATEMENT OF RATES
EFFECTIVE SALES RATES APPLICABLE TO ARIZONA SCHEDULES 1/ 2/

(Continued)

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STATEMENT OF RATES
EFFECTIVE SALES RATES APPLICABLE TO ARIZONA SCHEDULES 1/ 2/ 3/
(Continued)

4/ The Rate Adjustment applicable to each tariff rate schedule includes the following components.

Description	G-5, G-6	G-10, G-11	G-15	G-20	Adjustment Date
Low Income Ratepayer Assistance	$ .03007	n/a	n/a	$ .03007	June 1st
Demand Side Management	.00541	$ .00200	$ .00541	.00541	Per Commission Order
Gas Cost Balancing Account	(.10000)	(.10000)	(.10000)	(.10000)	Per Commission Notification R
TEAM Surcharge	.00096	.00096	.00096	.00096	Per Commission Order
COYL	.00246	.00246	.00246	.00246	Per Commission Order
Regulatory Expense Surcharge	.00022	.00022	.00022	.00022	Per Commission Order
System Integrity Mechanism	.00670	.00670	.00670	.00670	April 1st
Total Rate Adjustment	($ .05418)	($ .08766)	($ .08425)	($ .05418)	

Description	G-25S, G-25M, G-25-L1, G-25-L2	G-25TE, G-40, G-45, G-55, G-60, G-75	G-80	G-30, G-50, G-65, Special Contracts	Adjustment Date
Low Income Ratepayer Assistance	n/a	n/a	n/a	n/a	June 1st
Demand Side Management	$ .00541	$ .00541	$ .00541	n/a	Per Commission Order
Gas Cost Balancing Account	(.10000)	(.10000)	n/a	n/a	Per Commission Notification
TEAM Surcharge	.00096	.00096	.00096	n/a	Per Commission Order
COYL	.00246	.00246	.00246	n/a	Per Commission Order
Regulatory Expense Surcharge	.00022	.00022	.00022	n/a	Per Commission Order
System Integrity Mechanism	.00670	.00670	.00670	n/a	April 1st
Total Rate Adjustment	($ .08425)	($ .08425)	$ .01575	n/a	

5/ The total monthly demand charge is equal to the unit rate shown multiplied by the customer's billing determinant.

6/ The charges for Schedule No. G-55 are subject to adjustment for applicable state and federal taxes on fuel used in motor vehicles.

7/ The gas cost for this rate schedule shall be updated seasonally, April 1 and October 1 of each year.

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STATEMENT OF RATES
EFFECTIVE SALES RATES APPLICABLE TO ARIZONA SCHEDULES 1/
(Continued)

D

STATEMENT OF RATES
OTHER SERVICE CHARGES [1/]

Description	Reference	Amount
Service Establishment Charge		
Schedule No. G-5, G-6, or G-15		
Normal Service	Rule 3D	$ 35.00
Expedited Service	Rule 3D	50.00
Schedule No. G-10 or G-11		
Normal Service	Rule 3D	$ 24.00
Expedited Service	Rule 3D	32.00
All Other Rate Schedules [2/]		
Normal Service	Rule 3D	$ 60.00
Expedited Service	Rule 3D	85.00
Customer Requested Meter Tests		
First Test	Rule 8C	$ 25.00
Subsequent Tests [3/]		$ 25.00
Returned Item Charge		
Per Item	Rule 9J	$ 14.00
Re-Read Charge		
Per Read	Rule 8B	$ 10.00
Late Charge		
Each Delinquent Bill	Rule 9E	1.5% of the delinquent amount.

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1/ Subject to adjustment for any applicable taxes or governmental impositions.

2/ For customers whose annual usage exceeds 180,000 therms per year, the Utility may, at its sole discretion, charge the customer the costs actually incurred by the Utility in establishing service.

3/ For customers whose annual usage exceeds 180,000 therms per year, the Utility may, at its sole discretion, charge the customer the costs actually incurred by the Utility to perform the meter test.

HELD FOR FUTURE USE

Schedule No. G-5

SINGLE-FAMILY RESIDENTIAL GAS SERVICE

APPLICABILITY

Applicable to gas service to customers which consists of direct domestic gas usage in a single-family residential dwelling for space heating, clothes drying, cooking, water heating, and other residential uses.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge and commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff. T

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-6

MULTI-FAMILY RESIDENTIAL GAS SERVICE

APPLICABILITY

Applicable to gas service to customers in a multi-family residential structure.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge and commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff. T

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-10

SINGLE-FAMILY LOW INCOME RESIDENTIAL GAS SERVICE

APPLICABILITY

Applicable to gas service to the primary residences of low income residential customers who would otherwise be provided service under Schedule No. G-5 and who meet the criterion which establishes that a qualifying customer's household income must not exceed 250 percent of the Federal poverty level. C

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge is set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and is incorporated herein by reference. All usage shall receive a 30 percent reduction from the commodity charge applicable to Schedule No. G-5, the customer's otherwise applicable gas sales tariff schedule. C

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. Eligibility requirements for the Low Income Residential Gas Service are set forth on the Utility's Application for Low Income Ratepayer Assistance (LIRA) form. Customers must have an approved application form on file with the Utility. Recertification will be required every two years and whenever a customer moves to a new residence within the Utility's service area.

Schedule No. G-10

SINGLE-FAMILY LOW INCOME RESIDENTIAL GAS SERVICE
(Continued)

SPECIAL CONDITIONS *(Continued)*

2. Eligible customers shall be billed under this schedule with the next regularly scheduled billing period after the Utility has received the customer's properly completed application form or recertification.
3. Eligibility information provided by the customer on the application form may be subject to verification by the Utility. Refusal or failure of a customer to provide current documentation of eligibility acceptable to the Utility, upon request of the Utility, shall result in removal from or ineligibility for this schedule.
4. Customers who wrongfully declare eligibility or fail to notify the Utility when they no longer meet the eligibility requirements may be rebilled for the period of ineligibility under their otherwise applicable residential schedule.
5. It is the responsibility of the customer to notify the Utility within 30 days of any changes in the customer's eligibility status.
6. All monetary discounts will be tracked through a balancing account established by the Utility and recovered through the Utility's Low Income Ratepayer Assistance (LIRA) Rate Adjustment Provision. D T
7. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility. T

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-11

MULTI-FAMILY LOW INCOME RESIDENTIAL GAS SERVICE

APPLICABILITY

Applicable to gas service to the primary residences of low income residential customers who would otherwise be provided service under Schedule No. G-6 and who meet the criterion which establishes that a qualifying customer's household income must not exceed 250 percent of the Federal poverty level. C

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge is set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and is incorporated herein by reference. All usage shall receive a 30 percent reduction from the commodity charge applicable to Schedule No. G-6, the customer's otherwise applicable gas sales tariff schedule. C

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. Eligibility requirements for the Low Income Residential Gas Service are set forth on the Utility's Application for Low Income Ratepayer Assistance (LIRA) form. Customers must have an approved application form on file with the Utility. Recertification will be required every two years and whenever a customer moves to a new residence within the Utility's service area.

Schedule No. G-11

MULTI-FAMILY LOW INCOME RESIDENTIAL GAS SERVICE
(Continued)

SPECIAL CONDITIONS *(Continued)*

2. Eligible customers shall be billed under this schedule with the next regularly scheduled billing period after the Utility has received the customer's properly completed application form or recertification.
3. Eligibility information provided by the customer on the application form may be subject to verification by the Utility. Refusal or failure of a customer to provide current documentation of eligibility acceptable to the Utility, upon request of the Utility, shall result in removal from or ineligibility for this schedule.
4. Customers who wrongfully declare eligibility or fail to notify the Utility when they no longer meet the eligibility requirements may be rebilled for the period of ineligibility under their otherwise applicable residential schedule.
5. It is the responsibility of the customer to notify the Utility within 30 days of any changes in the customer's eligibility status.
6. All monetary discounts will be tracked through a balancing account established by the Utility and recovered through the Utility's Low Income Ratepayer Assistance (LIRA) Rate Adjustment Provision. D T
7. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility. T

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-15

SPECIAL RESIDENTIAL GAS SERVICE
FOR AIR CONDITIONING

APPLICABILITY

Applicable to gas service to residential customers formerly served under Schedule Nos. AG-15 and PG-15 as of August 31, 1993 and to residential customers with installed gas air conditioning.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge and commodity charges are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. A customer under this schedule may not elect service under a different applicable schedule unless service has been rendered under this schedule for a period of 12 or more months, or until a new or revised schedule is established.

2. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

Schedule No. G-15

SPECIAL RESIDENTIAL GAS SERVICE
FOR AIR CONDITIONING
(Continued)

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the " Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-20

MASTER-METERED MOBILE HOME PARK GAS SERVICE

APPLICABILITY

Applicable to gas service for cooking, water heating, space heating and other usages supplied to a master-metered mobile home park and its tenants within the park through one meter on a single premise. This schedule is closed to new installations.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge and commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

LOW INCOME DISCOUNT

If an individual tenant of a mobile home park served under this schedule meets the low income criteria specified on the Utility's "Application for Low Income Ratepayer Assistance" form the mobile home park customer shall be eligible for the Low Income Ratepayer Assistance (LIRA) discount for that tenant's account. The LIRA program entitles customers served under this schedule to a reduction in the commodity charge under Schedule No. G-20 equivalent to the differential in the commodity charge under Schedule Nos. G-5 and G-10. Such rate reduction will be applicable for all usage consumed by each eligible tenant per month. C

Customers taking service under this schedule will receive the LIRA discount on their metered volumes in proportion to the percentage of mobile home park tenants that qualify under the LIRA program criteria. Customers served under this schedule must have an approved application form on file with the Utility for each tenant eligible for the LIRA discount. Recertification will be required every two years and the customer must notify the Utility within 30 days of any changes in the eligibility status of the customer's tenants. It is the responsibility of master-metered customers to pass through a proportionate share of the low income discount to each eligible low income tenant. If the Utility ascertains that a master-metered customer has failed to appropriately pass through the LIRA discount to eligible tenants, an adjusted bill may be rendered to the customer.

Schedule No. G-20

MASTER-METERED MOBILE HOME PARK GAS SERVICE
(Continued)

LOW INCOME DISCOUNT *(Continued)*

Customers submitting LIRA discount applications on behalf of eligible tenants will begin receiving the discount in the next regularly scheduled billing period subsequent to the Utility's approval of the submitted application. All LIRA application information may be subject to verification by the Utility. Failure of a customer to provide any eligibility documentation requested by the Utility shall render the customer ineligible for the respective LIRA discount request. Customers that receive the LIRA discount on behalf of ineligible tenants may be rebilled for the period of ineligibility under the otherwise applicable undiscounted sales rate. C

All LIRA rate discounts will be recorded in a balancing account established by the Utility and recovered through the Utility's LIRA Rate Adjustment Provision.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-25

GENERAL GAS SERVICE

APPLICABILITY

Applicable to commercial, industrial, United States Armed Forces, and essential agricultural customers as defined in Rule No. 1 of this Arizona Gas Tariff. Small general gas service customers are defined as those whose average annual requirements are less than or equal to 600 therms. Medium general gas service customers are defined as those whose average annual requirements are greater than 600 therms but less than or equal to 7,200. Large-1 general gas service customers are defined as those whose average annual requirements are greater than 7,200 therms but less than or equal to 50,000. Large-2 general gas service customers are defined as those whose average annual requirements are greater than 50,000 therms but less than or equal to 180,000 therms. Transportation-Eligible general gas customers are defined as those whose average annual requirements are greater than 180,000 therms.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

1. Small, Medium, Large-1 and Large-2 General Gas Service.

   The basic service charge and commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

   The minimum charge per meter per month is the basic service charge.

2. Transportation-Eligible General Gas Service

   The basic service charge, the demand charge and the commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

   The monthly demand charge shall be the product of the demand charge rate multiplied by the customer's billing determinant. The billing determinant shall be equal to each customer's highest monthly throughput during the most recent 12-month period, ending two months prior to the current billing period. For new customers, the initial billing determinant shall be calculated by multiplying the customer's estimated average daily use by the number of days in the billing period. C

Schedule No. G-25

GENERAL GAS SERVICE
(Continued)

RATES *(Continued)*

The minimum charge per meter per month is the sum of the basic service charge and the demand charge.

SPECIAL CONDITIONS

1. A service agreement specifying the customer' s volumetric requirements and curtailment priority may be required under this schedule.

2. The charges specified for this schedule are subject to adjustment for the applicable portion of any taxes, fees, or government assessments which are based on the gross revenues of the Utility.

3. In order to change to a different general gas service classification within this schedule, a general gas service customer must show a sustained change in deliveries for a period of at least 12 months.

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of purchased gas according to the provisions set forth in the " Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-30

OPTIONAL GAS SERVICE

APPLICABILITY

Applicable to natural gas use by customers that qualify for service under this schedule according to either Applicability Provision (1), (2) or (3) below:

1. Customers whose average monthly requirements on an annual basis are greater than 11,000 therms per month and who have installed facilities capable of burning alternate fuels or energy.

2. Customers whose average monthly requirements on an annual basis are greater than 11,000 therms per month and who can demonstrate to the Utility sufficient evidence of economic hardship under the customer's otherwise applicable sales tariff schedule.

3. Customers whose requirements may be served by other natural gas suppliers at rates lower than the customer's otherwise applicable gas sales tariff schedule. As a condition precedent to qualifying for service under this applicability provision, the customer must qualify for transportation service under Schedule No. T-1 and establish that bypass is economically, operationally and physically feasible and imminent.

This optional schedule is not available for partial requirements gas service where gas is used in combination with alternate fuels or energy, or with natural gas provided by other suppliers. Any gas service rendered to customers not in conformance with the provisions of this schedule shall be billed under the otherwise applicable gas sales tariff schedule.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge is the charge per meter set as set forth in the customer's otherwise applicable gas sales tariff schedule and is set forth in the currently effective Statement of Rates of this Arizona Gas Tariff or the charge as set forth in the customer's service agreement.

Schedule No. G-30

OPTIONAL GAS SERVICE
(Continued)

RATES *(Continued)*

Unless otherwise provided, the commodity charge per therm shall be determined in accordance with Special Condition No. 2. In no event shall the commodity charge per therm be less than the "floor" cost of gas, which is defined as the sum of (1) the weighted average commodity cost of gas, excluding gas purchased for the Arizona Price Stability Program, purchased by the Utility for system supply during the month; (2) an amount to reflect upstream pipeline capacity charges; and (3) an amount to reflect distribution system shrinkage.

For customers qualifying for service under Applicability Provision (3) above, and, if the Utility is unable to serve such customer utilizing the "floor" cost of gas as set forth above, a Special Gas Procurement Agreement shall be executed and approved by the Commission, and the commodity charge per therm shall be determined in accordance with Special Condition No. 3.

In addition to the charges described above, customers served under this schedule will be responsible for their share of any interstate pipeline charges incurred by the Utility. T

With the exception of gas sales provided for under Special Condition No. 3, the Utility shall account for sales under this schedule using the "floor" cost of purchased gas.

SUPPLIER REFUNDS

If, as a result of any final order of the FERC or the Commission which is no longer subject to judicial review, the Utility receives a cash refund from any of its upstream pipeline transporters or suppliers which is applicable to gas sales made under this Arizona Gas Tariff, the Utility shall allocate such refund to its customers based on the therms billed during the refund period. The amount allocated to customers served under this schedule shall be used to reduce such customers' gas costs.

SPECIAL CONDITIONS

1. Prior to the establishment of service under this schedule, the customer shall execute a service agreement under mutually agreeable terms.

Schedule No. G-30

OPTIONAL GAS SERVICE
(Continued)

SPECIAL CONDITIONS *(Continued)*

2. Rates may vary from customer to customer based on value of the service and on the customer's ability to change from one fuel to another and may be revised from time to time as costs and conditions change. In no event shall the non-gas cost rates charged to the customer, excluding gross revenue taxes, exceed the sum of the applicable Delivery Charges and the Rate Adjustment, if applicable, that would have been charged under the customer's otherwise applicable gas sales tariff schedule.

3. A Special Gas Procurement Agreement under this schedule is defined herein as an agreement between the Utility and an applicable customer which enumerates the provisions whereby the Utility will procure specific supplies of gas for the customer. The Agreement must be reviewed and explicitly approved by the Commission prior to providing service pursuant to this condition. The commodity charge per therm for Special Gas Procurement Agreement customers may vary depending on the terms and conditions of the Agreement, but in no event shall be less than the sum of (a) the weighted average cost of gas purchased from suppliers on behalf of the customer; (b) any upstream pipeline capacity or volumetric charges, including an allowance for pipeline shrinkage, incurred to deliver such supply to the Utility's mainline delivery point; and (c) an amount to reflect distribution system shrinkage. A sole and separate accounting of gas purchases and sales made under Special Gas Procurement Agreements shall be maintained by the Utility. The cost of gas purchases made for such customers will be excluded from the Purchased Gas Cost Adjustment Provision. However, the Utility shall credit to Account No. 191, Unrecovered Purchased Gas Costs, all upstream pipeline capacity charges collected from the customer.

4. All customers that qualify for service under this schedule because of installed alternate fuel capability must have and maintain adequate alternate fuel standby facilities of equivalent capacity to those natural gas facilities served hereunder. These facilities are subject to Utility inspection and verification of operating capacity and capability.

Schedule No. G-30

OPTIONAL GAS SERVICE
(Continued)

SPECIAL CONDITIONS *(Continued)*

5. The sales commodity charge per therm of any customer served under this schedule who requests service under an otherwise applicable gas sales schedule shall be adjusted to exclude the Gas Cost Balancing Account Adjustment for the initial 12-month sales period. After the conclusion of the initial 12-month period of receiving sales service, the customer shall be billed at the currently effective tariff rate, including the Gas Cost Balancing Account Adjustment.

6. The Utility may require six months' notice from Special Gas Procurement Agreement customers prior to returning to their otherwise applicable gas sales schedule or require the customer to pay the incremental cost of gas incurred to serve them as determined by the Utility under their otherwise applicable gas sales schedule for the following six months. T

HELD FOR FUTURE USE

Schedule No. G-40

AIR CONDITIONING GAS SERVICE

APPLICABILITY

Applicable to gas service to customers who have installed and regularly operate gas-fired air conditioning equipment. The volume of gas used for air conditioning purposes shall be determined by metering equipment installed by the Utility.

If the customer's gas-fired air conditioning equipment is capable of providing space heating, only the metered usage during the months of March through November shall be billed under this schedule.

Service for any other end use of gas such as space heating, water heating, processing or boiler fuel use shall be billed at the otherwise applicable gas sales tariff schedule rate. Volumes billed under this schedule may not be used for purposes of establishing the customer's otherwise applicable gas sales tariff schedule rate.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge is the charge under the customer's otherwise applicable gas sales tariff schedule. The basic service charge and the commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge as set forth in the customer's otherwise applicable gas sales tariff schedule.

Schedule No. G-40

AIR CONDITIONING GAS SERVICE
(Continued)

SPECIAL CONDITIONS

1. Service to any customers served under this schedule pursuant to a written agreement executed by the customer and the Utility setting forth the estimated gas volumes to be billed under this schedule will continue until such time the Utility elects to install, or the Customer elects to pay for, metering equipment to determine the volume of gas to be billed under this schedule.

2. Gas service under this schedule is not available for "standby" or occasional temporary service.

3. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

4. If the customer is receiving service under this schedule in combination with another schedule, the Utility, at its sole discretion may elect to charge the customer only one basic service charge.

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-45

STREET LIGHTING GAS SERVICE

APPLICABILITY

Applicable to gas service for continuous street or outdoor lighting in lighting devices approved by the Utility. Service under this schedule is conditional upon arrangements mutually satisfactory to the customer and the Utility for connection of customer's lighting devices to Utility's facilities. This schedule is closed to new applications for service.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The charge per month is the product of the therms per month per mantle and the commodity charge as set forth in the currently effective Statement of Rates of this Arizona Gas Tariff, and such commodity charge is incorporated herein by reference. T T

SPECIAL CONDITIONS

1. At its sole option, the Utility may reduce the maximum rated capacity to reflect use of automatic dimmer devices or adjustment of the lamps to operate at less than maximum rated capacity.

2. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

Schedule No. G-45

STREET LIGHTING GAS SERVICE
(Continued)

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-50

COMPRESSION GAS SERVICE

APPLICABILITY

Service under this schedule is available to qualified Applicants requiring compressed natural gas (CNG). Compression Services will be provided by Utility ownership and operation of Compression Facilities located on Applicant's premises and will allow for the resale of CNG by qualified Applicants. Service under this Schedule is conditional upon arrangements mutually satisfactory to the Applicant and the Utility for design, location, construction, and operation of required Compression Facilities. All such arrangements will be incorporated into a Compression Services Agreement and will be separately metered.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The charge for this service will be in addition to the charges for gas delivery service required to deliver the gas to the Applicants premise. The delivery charges are set forth in the Applicant's applicable gas sales tariff schedule or the charges set forth in the Applicant's service agreement.

The Utility and Applicant will negotiate a rate structure based on the Utility's cost of service and shall recover costs including, but not limited to, depreciation, return on capital investment, income taxes, property taxes, and operational expenses. In the event of early termination of the Compression Services Agreement, the Utility shall recover from Applicant an amount based on the Utility's unrecovered ownership and removal costs and any early termination provisions in the Applicant's Compression Services Agreement.

GENERAL REQUIREMENTS

1. APPLICANT REQUIREMENTS. Applicant shall provide the Utility with its compression requirements.
2. DESIGN. The Utility will be responsible for planning, designing, procuring, installing, and constructing the Compression Facilities according to the Utility's design, engineering and construction standards.
3. OWNERSHIP OF COMPRESSION FACILITIES. The Compression Facilities installed under the provisions of this Schedule shall be owned, operated, and maintained by the Utility. Applicant shall own, operate, and maintain any and all equipment and facilities beyond the point of delivery of the CNG.

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Schedule No. G-50

COMPRESSION GAS SERVICE
(Continued)

GENERAL REQUIREMENTS *(Continued)*

4. PLACEMENT OF COMPRESSION FACILITIES AND RIGHTS-OF-WAY. Applicant shall provide an appropriate location and Protective Structures for the safe and secure placement and operation of Compression Facilities as required by the Utility. Applicant shall provide the Utility rights-of-way, leases and/or easements, as required by the Utility to install, maintain, and operate Compression Facilities on Applicant's premises and to furnish Compression Services to Applicant.

5. ACCESS TO APPLICANT'S PREMISES. The Utility shall at all times have the right of ingress to and egress from Applicant's premises for any purpose connected with the furnishing of Compression Services or other gas services and the exercise of any and all rights secured to it by law, or under this tariff. These rights include, but are not limited to:

   a. The use of a Utility-approved locking device to prevent unauthorized access to the Utility's facilities;
   b. Safe and ready access for Utility personnel, free from unrestrained animals;
   c. Unobstructed ready access for the Utility's vehicles and equipment to install, operate, remove, repair, or maintain Compression Facilities; and
   d. Removal of any and all of the Utility's property installed on or below Applicant's premises after the termination of Compression Services.

6. SERVICE CONNECTIONS. Only personnel duly authorized by the Utility are allowed to connect or disconnect Compression Facilities to or from the Point of Delivery, remove Compression Facilities, or perform any work upon Compression Facilities or the existing Utility-owned facilities.

APPLICANT RESPONSIBILITIES

In accordance with the Utility's design, specifications, and requirements for the installation, maintenance and operation of Compression Facilities, Applicant shall have the following responsibilities:

   a. Applicant shall be solely responsible for electric service and all electric bills and electric costs, including electricity to run Compression Facilities, during construction and operating periods, and all other utility services required for the construction and/or operation of the Compression Facilities.

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Schedule No. G-50

COMPRESSION GAS SERVICE
(Continued)

SPECIAL CONDITIONS *(Continued)*

b. Applicant shall, at Applicant's sole liability, risk and expense, plan, design, construct, install, own, maintain, and operate facilities and equipment beyond the Compression Point of Delivery in order to properly receive and dispense compressed natural gas, including, but not limited to, fast fill dispensers, time fill posts and hoses, and any required high pressure piping, fittings, valves, regulators, appliances, fixtures, and apparatus of any kind or character required for interconnection with Compression Facilities, all of which shall conform to industry standards and applicable laws, codes, and ordinances of all governmental authorities having jurisdiction, including any applicable environmental laws. Detailed information on the Utility's service equipment requirements will be furnished to Applicant by the Utility.

c. Applicant shall make arrangements to shut down the operation of existing equipment as needed to allow the Utility to tie into existing gas piping (both on the supply side and on the high-pressure side), to tie into the electrical system to provide power to the Compression Facilities, to tie into the existing grounding system, and to tie into existing control/emergency systems.

d. Applicant (i) shall limit access and take all necessary steps to prevent Compression Facilities from being damaged or destroyed; (ii) shall not interfere with the Utility's ongoing operation of Compression Facilities; and (iii) shall provide adequate notice to the Utility through the Utility's representative identified in the Compression Services Agreement prior to any inspection of Compression Facilities by regulatory agencies.

e. The Utility shall incur no liability whatsoever, for any damage, loss, or injury occasioned by or resulting from:

   i. The selection, installation, operation, maintenance or condition of Applicant's facilities or equipment; or

   ii. The negligence, omission of proper shut-off valves or other protective and safety devices, want of proper care, or wrongful act of Applicant, or any agents, employees, or licensees of Applicant, on the part of Applicant installing, maintaining, using, operating, or interfering with its own pipes, fittings, valves, regulators, appliances, fixtures, or apparatus.

f. Applicant shall meet all Utility requirements regarding creditworthiness and insurance.

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Schedule No. G-50

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COMPRESSION GAS SERVICE
(Continued)

SPECIAL CONDITIONS *(Continued)*

g. Applicant shall indemnify, defend and hold harmless the Utility and its authorized officers, employees, and agents from any and all claims, actions, losses, damages and/or liability of every kind and nature in any way connected with or resulting from the violation or noncompliance with any local, state, or federal environmental law or regulation as a result of pre-existing conditions at the premises, release or spill of any pre-existing hazardous materials or waste, or out of the management and disposal of any pre-existing contaminated soils or groundwater, hazardous or nonhazardous, removed from the ground as a result of the Compression Services or Compression Facilities ("Pre-Existing Environmental Liability"), including, but not limited to, liability for the costs, expenses, and legal liability for environmental investigations, monitoring, containment, abatement, removal, repair, cleanup, restoration, remedial work, penalties, and fines arising from the violation of any local, state, or federal law or regulation, attorney's fees, disbursements, and other response costs. As between Applicant and the Utility, Applicant agrees to accept full responsibility for and bear all costs associated with Pre-Existing Environmental Liability. Applicant agrees that the Utility may stop work, terminate Compression Services, redesign the Compression Facilities to a different location or take other action reasonably necessary to install the Compression Facilities without incurring any Pre-Existing Environmental Liability.

h. Applicant shall be responsible for the additional costs required to modify or maintain Compression Facilities or to provide Compression Services due to any changes in local, state or federal laws, regulations or permit requirements.

UTILITY RESPONSIBILITIES

a. The Utility shall plan, design, procure, install, construct, own, operate, and maintain Compression Facilities sufficient to provide Compression Services to Applicant.

b. The Utility shall apply for any permits necessary to construct and operate the Compression Facilities; however Applicant shall be responsible, at its own cost and expense without any dollar contribution or reimbursement from Utility, for any modification(s) to premises required by any permit.

c. The Utility or its subcontractor shall operate the Compression Facilities and shall perform all preventative maintenance, including regular inspections, on Compression Facilities consistent with the manufacturer's recommendations and regulatory requirements.

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Schedule No. G-50

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COMPRESSION GAS SERVICE
(Continued)

UTILITY RESPONSIBILITIES *(Continued)*

d. The Utility shall remove Compression Facilities at the end of the term of the Compression Services Agreement or any extensions thereof, and Applicant shall allow the Utility a sufficient amount of time to complete removal of Compression Facilities.

SPECIAL CONDITIONS

1. Service may be denied, suspended or discontinued for nonpayment, unsafe apparatus, or other reasons in accordance with Rule No. 10, Termination of Service.

2. Any disputed bill will be treated in accordance with Rule No. 11, Administrative and Hearing Requirements.

3. All tariff rules shall apply unless they conflict with the terms of this Schedule. Whenever possible, the tariff rules and this Schedule shall be interpreted in such a way as to reconcile and give meaning to all terms therein, if reconciliation can be accomplished by any reasonable interpretation.

4. As a condition precedent to service under this schedule, a fully executed Compression Services Agreement is required. All contracts, rates and conditions are subject to revision and modification as a result of Commission order.

5. At the end of the term of the Compression Services Agreement and assuming that all required payments have been made by Applicant, the parties may mutually agree to extend the term of the Compression Services Agreement for a period to be mutually agreed upon. If the Applicant ceases service under the Compression Services Agreement prior to the term of the Compression Services Agreement, any losses resulting from the early termination of the Agreement will be shared equally between the Company and customers.

6. Utility may file in the public records, including real estate records, such instruments as may be appropriate or desirable (such as UCC financing statements and fixture filings) to put others on notice of Utility's ownership of the Compression Facilities.

7. Applicant may request changes to Compression Services or Compression Facilities as a result of changes to Applicant's compression requirements at any time during the term of the Compression Services Agreement; however, Utility has sole discretion whether to make any changes to Compression Services or Compression Facilities, and Applicant shall be responsible for the full costs related to any such changes in Compression Services or Compression Facilities.

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Schedule No. G-50

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COMPRESSION GAS SERVICE
(Continued)

DEFINITIONS

1. COMPRESSION FACILITIES. Facilities to be placed on Applicant's Premises in order to provide Compression Services (to be identified in Exhibit A of the Compression Services Agreement) including, but not limited to:

   a. Compressors, gas dryers, storage vessels, and any other equipment needed to supply gas pressure to Applicant's facilities at times and levels required by Applicant's operations;
   b. Integrated equipment that includes peripheral equipment related to Applicant's specific application; and
   c. Other associated equipment that may be requested by Applicant and agreed to by Utility.

2. COMPRESSION POINT OF DELIVERY. The point where pipes owned, leased, or under license by a customer and which are subject to inspection by the appropriate city, county, or state authority connect to the Utility's compression equipment or at the high pressure side of a valve or meter, whichever is further downstream. When there is more than one high pressure valve or meter, it is the point where the pipes owned, leased, or under license by a customer and which are subject to inspection by the appropriate city, county, or state authority connect to the Utility's compression equipment that are connected to the upstream high pressure valve or meter or at the outlet side of the upstream high pressure valve or meter, whichever is further downstream.

3. COMPRESSION SERVICES. Compression of natural gas delivered to the Applicant by the Utility to levels agreed upon by both the Utility and Applicant through the use of Compression Facilities located on Applicant's Premises.

4. COMPRESSION SERVICES AGREEMENT. Agreement between Applicant and Utility describing Compression Services to be provided to Applicant and Compression Facilities to be installed by Utility, subject to this Schedule and all applicable tariff schedules as filed from time to time with the Commission.

5. PROTECTIVE STRUCTURES. Fences, retaining walls (in lieu of grading), barriers, posts, barricades and other structures as required by Utility, permitting agencies, or other regulations.

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Schedule No. G-55

GAS SERVICE FOR COMPRESSION ON CUSTOMER'S PREMISES

APPLICABILITY

Applicable to gas service to natural gas vehicle (NGV) operators and retail distributors for the sole purpose of compressing natural gas for use as a fuel in vehicular internal combustion engines. The volume of gas used for compression purposes shall be determined by metering equipment installed by the Utility. Small compressed natural gas customers are defined as NGV operators and retail distributors whose compression equipment is rated at 30 cubic feet per minute (cfm) or less, and who receive service at 5 pounds per square inch gauge (psig) or less. Large compressed natural gas customers are defined as NGV operators and retail distributors whose compression equipment is rated above 30 cfm or receive service at a delivery pressure greater than 5 psig.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge and commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

Schedule No. G-55

GAS SERVICE FOR COMPRESSION ON CUSTOMER'S PREMISES
(Continued)

SPECIAL CONDITIONS

1. Gas service under this schedule is not available unless accompanied by a signed contract for a minimum of one year as the precedent to service under this schedule, and said contract shall continue in force and effect from year to year thereafter until either the Utility or the customer shall give the other written notice of a desire to terminate the same at least 30 days prior to the expiration of any such year. If the customer permanently ceases operation, such contract shall not thereafter continue in force.
2. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

Schedule No. G-60

ELECTRIC GENERATION GAS SERVICE

APPLICABILITY

Applicable to gas service to customers who have installed and regularly operate gas-fired electric generation equipment. The volume of gas used for electric generation purposes shall be determined by metering equipment installed by the Utility.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge is the charge under the customer's otherwise applicable gas sales tariff schedule. The basic service charge and the commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter is the basic service charge.

SPECIAL CONDITIONS

1. Gas service under this schedule is not available unless accompanied by a signed contract for a minimum of one year as the precedent to service under this schedule, and said contract shall continue in force and effect from year to year thereafter until either the Utility or the customer shall give the other written notice of a desire to terminate the same at least 30 days prior to the expiration of any such year. If the customer permanently ceases operation, such contract shall not thereafter continue in force.
2. Gas service under this schedule is not available for "standby" or occasional temporary service.
3. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.
4. If the customer is receiving service under this schedule in combination with another schedule, the Utility, at its sole discretion, may elect to charge the customer only one basic service charge.

Schedule No. G-60

ELECTRIC GENERATION GAS SERVICE
(Continued)

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff. T T

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule. Gas service under this schedule is not available for "standby" or occasional temporary service.

Schedule No. G-65

BIOGAS AND RENEWABLE NATURAL GAS SERVICES

1. APPLICABILITY

Service under this schedule applies to suppliers of Biogas and suppliers of Renewable Natural Gas ("Applicant"). This schedule provides the general terms and conditions that apply to the Applicant(s) and their interconnection to the Utility's facilities and the Utility's receipt of Biogas or Renewable Natural Gas (RNG) into its facilities from such interconnection point(s).

2. TERRITORY

Throughout the certificated area served by the Utility in the communities set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

3. RATES

The Utility and Applicant(s) will negotiate a mutually agreeable rate structure based on the Utility's cost of service ("Services Fee"), which includes depreciation, return on capital investment, taxes, and operational expenses. The Services Fee shall be set forth in negotiated agreements dependent upon the type of service provided by the Utility such as; a) Biogas Gathering Agreement ("Gathering Agreement"), b) Biogas Cleaning and Upgrading Agreement ("Upgrading Agreement") or c) RNG Interconnection and Transportation Agreement ("RNG Transportation Agreement"), or any other applicable agreement required to effectuate service under this Tariff. Contract agreements qualifying for service under this Rate Schedule, shall be subject to review and approval by the Commission.

The Services Fee will be in addition to the charges for gas delivery service required to deliver gas from the interconnection point(s) to another location on the Utility's facilities. The delivery charges are set forth in the Applicant's applicable gas sales service tariff schedule or the charges set forth in the Applicant's service agreement.

4. BIOGAS SERVICE

4.1 ACCESS TO UTILITY-OWNED BIOGAS FACILITIES AND INTERCONNECTION POINTS

The Applicant(s) and the Utility shall execute an operating and/or other necessary agreement(s) prior to the interconnection and commencement of Biogas flowing into Utility-Owned Biogas Facilities. Upon written agreement between Applicant(s) and Utility, Utility shall provide the Applicant(s) access to Utility-Owned Biogas Facilities at a Biogas interconnection point, according to the provisions of that agreement(s) and this Tariff. Terms of access to Utility-Owned Biogas Facilities and Biogas interconnection points will be determined by the agreement(s) between Applicant(s) and Utility. Nothing in this provision shall be interpreted as creating a requirement that the Utility gather, clean, upgrade or purchase any Biogas. Further, nothing in this provision shall be interpreted as requiring Utility to enter a written agreement with Applicant(s) for access to Utility-Owned Biogas Facilities.

Schedule No. G-65

BIOGAS AND RENEWABLE NATURAL GAS SERVICES
(*Continued*)

5. RENEWABLE NATURAL GAS SERVICE

If any of the RNG tendered for receipt into the Utility's facilities fails at any time to conform to the quality specifications set forth herein or in any agreement between the Utility and the Applicant(s), the Utility may refuse to accept receipt of non-conforming RNG. The Utility's refusal to accept non-conforming RNG does not relieve the Applicant of any of its obligations under this Tariff or its agreements with the Utility. The Utility will notify the Applicant when the Applicant's RNG does not conform to Utility specifications. However, such notification does not relieve the Applicant of its responsibility to monitor test results and to take corrective action if needed. The Utility may elect to accept non-conforming RNG at its sole discretion. The Utility's acceptance of RNG that does not conform to these specifications does not constitute a waiver of the Utility's right to refuse to accept similarly non-conforming RNG.

A. RENEWABLE NATURAL GAS SPECIFICATIONS

1. RNG must meet the gas quality specifications identified in the Agreement and in Rule No. 7 of the Arizona Gas Tariff, as adopted and periodically updated by the Commission.
2. RNG received into the Utility's system shall conform to the gas quality specifications identified in the Agreement at the time of receipt.
3. RNG must not contain hazardous substances at concentration levels which would prevent or unduly impact the merchantability of RNG, be injurious to Utility facilities, or which would present a health and/or safety hazard to Utility employees, customers, and/or the public.
4. Source-specific RNG Testing shall vary based on the source of the RNG:
   a. RNG sourced from non-hazardous waste landfills shall be tested for all Health and Pipeline Integrity Protective Constituents.
   b. RNG sourced from dairies shall be tested for Ethylbenzene, Hydrogen Sulfide, n-Nitroso-di-n-propylamine, Mercaptans, Toluene and all Health and Pipeline Integrity Protective Constituents.
   c. RNG sourced from public- or private-owned treatment works (water and sewage treatment plants) and other sources of RNG shall be tested for p-Dichlorobenzene, Ethylbenzene, Hydrogen Sulfide, Mercaptans, Toluene, Vinyl Chloride, and all Health and Pipeline Integrity Protective Constituents.

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Schedule No. G-65

BIOGAS AND RENEWABLE NATURAL GAS SERVICES
(*Continued*)

5. RENEWABLE NATURAL GAS SERVICE *(continued)*

B. RENEWABLE NATURAL GAS TESTING

Pre-injection testing and periodic testing will be conducted according to the detailed provisions in the Agreement. The Applicant's gas will not be accepted into the Utility's Distribution Pipeline System without successfully meeting all pre-injection requirements.

1. The Utility will collect samples at the interconnection point. The Applicant will collect samples upstream of the Utility meter. Samples will be analyzed by independent certified third party laboratories. Retesting shall be allowed to verify and validate the results. The cost of retesting shall be borne by the entity requesting the retest.

2. This provision does not prohibit the Utility from engaging in discretionary gas or facility testing on its system. The Applicant will not be financially responsible for Utility discretionary testing.

C. ACCESS TO RENEWABLE NATURAL GAS INTERCONNECTION POINTS

Upon agreement(s) between Applicant and Utility, Utility shall provide the Applicant(s) access to an interconnection point to the Utility's Distribution Pipeline System for the purpose of physically interconnecting with the Utility's distribution facilities and the delivery of RNG into the Utility's Distribution Pipeline System, according to the provisions of agreement(s) between the Applicant and the Utility and this Tariff. Nothing in this provision shall be interpreted as creating a requirement that the Utility purchase, transport or distribute any RNG. Further, nothing in this provision shall be interpreted as requiring Utility to enter a written agreement with Applicant(s) to provide access to Utility's Distribution Pipeline System for RNG.

1. Interconnection Terms of Access

The Utility will perform interconnection-related work under the following conditions:

a. The interconnection and physical flow of the RNG can be received into the Utility's existing facilities in so far that it does not jeopardize the integrity or normal operation of the Utility's Distribution Pipeline System and without adversely affecting service to the Utility's end-use customers. The specific interconnection point(s) will be determined by the Utility and identified in the Agreement(s). N

Schedule No. G-65

BIOGAS AND RENEWABLE NATURAL GAS SERVICES
(*Continued*)

5. RENEWABLE NATURAL GAS SERVICE *(continued)*

C. ACCESS TO RENEWABLE NATURAL GAS INTERCONNECTION POINTS *(continued)*

1. Interconnection Terms of Access *(continued)*

b. The maximum capacity for RNG received into the Utility's Distribution Pipeline System at the interconnection point(s) will be determined by the size of the facilities and the Utility's ability to redeliver the RNG downstream of the interconnection point(s), including the metering and odorization capacities. The maximum capacity for the RNG received into the Utility's Distribution Pipeline System at any specific interconnection point is not the capacity of the Utility's Biogas cleaning and upgrading facilities or the Utility's pipeline system to transport gas away from that interconnection point and is not, nor is it intended to be, any commitment by the Utility of any cleaning and upgrading capacity or takeaway capacity.

c. The available capacity for an Applicant to deliver RNG into the Utility's Distribution Pipeline System may, on any day, be affected by physical flows from the RNG supplier or by other interconnection points, physical pipeline capacity, daily pipeline operating conditions, and end-use demand on the Utility's Distribution Pipeline System.

d. The Utility shall be responsible for the Utility's engineering study to determine the Utility's take away capacity and the ability to receive RNG into the Utility's Distribution Pipeline System.

e. The Applicant(s) shall be responsible for and shall pay the other costs associated with the evaluation, design and construction of facilities to provide RNG. Such costs may include, but are not limited to: engineering studies, engineering, construction, materials, equipment and pipeline capacity. The Utility shall own and operate all facilities on the Utility's side of the interconnection point(s).

f. The Applicant(s) shall execute a standard agreement(s), which shall contain a description of all work to be performed by the Utility, as well as the costs and payment terms to be made by the Applicant(s) to the Utility.

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Schedule No. G-65

BIOGAS AND RENEWABLE NATURAL GAS SERVICES
(*Continued*)

5. RENEWABLE NATURAL GAS SERVICE *(continued)*

C. ACCESS TO RENEWABLE NATURAL GAS INTERCONNECTION POINTS *(continued)*

1. Interconnection Terms of Access *(continued)*

g. The Applicant(s), at its expense, shall obtain all land rights, easements, permits and/or other authorizations, and shall design and construct the piping, valves, filter separators, and other equipment that is required at the interconnection point(s) to effectuate deliveries of the RNG to the Utility, in accordance with sound and prudent industry practices and complies with all applicable laws, rules, and regulations of any authority having jurisdiction.

h. The Applicant(s) shall install and maintain in good working condition the necessary pressure regulation or compression and flow equipment to effectuate delivery of RNG to the interconnection point(s) at or above the prevailing pressure required by the Utility's Distribution Pipeline System. The Applicant's equipment shall be designed and installed to protect the Utility's Distribution Pipeline System from exposure to pressures more than the Utility's Distribution Pipeline System maximum operating pressure at the interconnection point(s).

i. The Applicant(s) and the Utility shall execute an operating and/or other necessary agreement(s) prior to the final interconnection and the commencement of RNG flowing into the Utility's Distribution Pipeline System.

6. PROHIBITION OF BIOGAS AND RENEWABLE NATURAL GAS FROM HAZARDOUS WASTE FACILITIES

A. Biogas and RNG from hazardous waste facilities, including landfills permitted by the Arizona Department of Environmental Quality, will not be gathered, processed, cleaned, upgraded, purchased, accepted or transported on Utility-Owned Biogas Facilities or Utility's Distribution Pipeline System.

B. Before an Applicant can interconnect with the Utility's Distribution Pipeline System, the Biogas and/or RNG supplier must demonstrate that the Biogas used in the process of creating the RNG was not collected from a facility or landfill designated as a hazardous waste facility.

Schedule No. G-65

BIOGAS AND RENEWABLE NATURAL GAS SERVICES
(*Continued*)

7. DEFINITIONS

Biogas:	A mixture of methane, carbon dioxide, and other constituents that is produced by the anaerobic digestion with anaerobic bacteria or fermentation of biodegradable materials such as biomass (manure, sewage, green waste, plant material, crops, and municipal waste or landfills).
Hazardous Waste Facility:	For the purposes of this Schedule, hazardous waste facility shall be given the same definition as 'facility' in Arizona Revised Statutes A.R.S. § 49-921(2).
Health and Pipeline Integrity Protective Constituents:	Any constituent that may cause a premature pipeline failure or exceed the manufacturer's specified carrying constituents.
Interconnection Point:	Place at which Applicant's facilities connect with Company facilities.
Merchantability:	The ability to purchase, sell or market Biogas or Renewable Natural Gas.
Renewable Natural Gas (RNG):	A biogas which has been upgraded to pipeline quality gas by increasing the percentage of methane in Biogas by removing carbon dioxide and other trace components and adding a warning odorant. When upgraded, it is possible to distribute via the existing natural gas pipeline system.
Utility-Owned Biogas Facilities:	Facilities used to gather Biogas or upgrade Biogas to pipeline quality gas that is owned and operated by Utility, including but not limited to gathering pipelines, Biogas cleaning systems and Biogas upgrading systems.
Utility's Distribution Pipeline System:	The Utility-owned facilities used to provide natural gas service to the Utility's customers.

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Schedule No. G-75

SMALL ESSENTIAL AGRICULTURAL USER GAS SERVICE

APPLICABILITY

Applicable to gas service to customers whose gas use is certified by the Secretary of Agriculture as an "essential agricultural use" and whose maximum annual requirements are estimated by the Utility to be less than 125,000 dekatherms. This schedule is closed to new customers.

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge and commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. Any customer who uses or who is estimated to use in excess of 50 dekatherms in any one month may be required to sign a contract for one year as the precedent to service under this schedule, and said contract shall continue in force and effect from year to year thereafter until either the Utility or the customer shall give the other written notice of a desire to terminate the same at least 30 days prior to the expiration of any such year. If the customer permanently ceases operation, such contract shall not thereafter continue in force.

2. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

Schedule No. G-75

SMALL ESSENTIAL AGRICULTURAL USER GAS SERVICE
(Continued)

PURCHASED GAS ADJUSTMENT CLAUSE

The rates specified for this schedule are subject to increases or decreases in the cost of gas purchased in accordance with those provisions set forth in the "Special Supplementary Tariff, Purchased Gas Cost Adjustment Provision," contained in this Arizona Gas Tariff.

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Arizona Corporation Commission shall apply where consistent with this schedule.

Schedule No. G-80

NATURAL GAS ENGINE WATER PUMPING GAS SERVICE

APPLICABILITY

Applicable to gas service to all customers using gas for fuel in internal combustion engines for pumping water for agricultural, domestic, and municipal purposes. T

TERRITORY

Throughout the certificated area served by the Utility in the communities as set forth on A.C.C. Sheet No. 8 of this Arizona Gas Tariff.

RATES

The basic service charge and commodity charge are set forth in the currently effective Statement of Rates of this Arizona Gas Tariff and are incorporated herein by reference.

MINIMUM CHARGE

The minimum charge per meter per month is the basic service charge.

SPECIAL CONDITIONS

1. All gas shall be supplied at a single point of delivery and measured through one meter. No other equipment may be supplied through this meter.
2. The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes or governmental impositions which are assessed on the basis of the gross revenues of the Utility.

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Schedule No. G-80

NATURAL GAS ENGINE WATER PUMPING GAS SERVICE
(Continued) T

RULES AND REGULATIONS

The standard Rules and Regulations of the Utility as authorized by the Commission shall apply where consistent with this schedule.

HELD FOR FUTURE USE

HELD FOR FUTURE USE

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS

1. AVAILABILITY

This schedule is available to any customer for transportation of natural gas by the Utility from an existing interconnection between the Utility and its upstream interstate pipeline suppliers (herein called Receipt Point) to the Delivery Point(s) on the Utility's system under the following conditions:

1.1 The Utility has available capacity to render the requested service without construction of any additional facilities, except as provided by Section 8 hereof;

1.2 The customer has demonstrated to the Utility's satisfaction in accordance with Section 6.8(d) hereof, the assurance of natural gas supplies and third-party transportation agreements with quantities and for a term compatible with the service being requested from the Utility. Except for customers otherwise served under Schedule No. G-55, service under this schedule is limited to: (a) customers whose average monthly requirements at one of the customer's premises on an annual basis are no less than 15,000 therms, and (b) customers whose average monthly requirements at one of the customer's premises during the months of May through September are no less than 15,000 therms. Projected transportation quantities for customers otherwise served under Schedule No. G-55 shall not be less than 50,000 therms annually at one of the customer's premises.

1.3 The customer and the Utility have executed a service agreement for service under this schedule. A single service agreement may provide for service to any or all of the customer's separate premises, provided that all of the premises are under common ownership.

1.4 Any customer for transportation of natural gas served under this schedule who fails to timely arrange for the nominating and scheduling of gas receipts and deliveries pursuant to Section 6 hereof may be moved to a sales schedule pursuant to the terms and conditions of Section 3.2 hereof at the option of the Utility. N | N

2. APPLICABILITY AND CHARACTER OF SERVICE

This schedule shall apply to gas transported by the Utility for the customer pursuant to the executed service agreement.

2.1 The basic transportation service rendered under this schedule shall consist of:

(a) The receipt by the Utility for the account of the customer of the customer's gas at the Receipt Point; and

(b) The transportation and delivery of gas through the Utility's system for the account of the customer.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

2. APPLICABILITY AND CHARACTER OF SERVICE *(Continued)*

2.2 The Utility may curtail or interrupt service as defined by Section 5 of this schedule or by Rule No. 7 of this Arizona Gas Tariff. In the event of curtailment or interruption, the Utility shall provide service as follows:

(a) The Utility shall provide the customer with as much advance notice as is practical of any curtailment or interruption of service; and

(b) The Utility may, to the extent feasible, continue to receive the customer's gas at the Receipt Point on a scheduled basis during the period of curtailment or interruption and shall, to the extent feasible, redeliver such gas at the Delivery Point(s). For the period of curtailment or interruption, the Utility may waive any payments that may otherwise be due pursuant to Section 7 hereof.

2.3 Gas transported under this schedule shall be for use only by the customer, except for customers who would otherwise be served under Schedule No. G-55. Service under the provisions of this schedule shall not constitute the dedication of the Utility's pipeline system or any portion thereof to the customer.

2.4 Excluding imbalance charges, all rates and charges described herein shall apply by meter to each meter reflected in the customer's service agreement.

2.5 Any customer served under this schedule who requests service under a sales schedule must remain a sales customer for a period of not less than 12 months.

The request must be submitted to the Utility no later than April 1 of each year for service commencing no later than the following November 1. However, if the customer either requests service to begin prior to November 1, or makes a request for service after the April 1 deadline, the Utility will only grant such requests after determining that it has the necessary pipeline services available to meet the customer's needs.

2.6 A customer served under a sales schedule who requests transportation service may be required to pay for the cost of upstream pipeline resources and services that the Utility can demonstrate were secured by the Utility on the customer's behalf. In the event such a requirement is applicable, the Utility will make such resources available to the customer via the applicable pipeline process.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

3. RATES

3.1 The customer shall pay the Utility monthly the sum of the following charges:

(a) Basic Service Charge. The basic service charge as set forth in the currently effective Statement of Rates of this Arizona Gas Tariff for each meter included in the transportation service agreement. Customers receiving service under contract rates shall pay the basic service charge as set forth in the customer's service agreement.

(b) Demand Charge. The monthly demand charge, if applicable, shall be the product of the demand charge rate set forth in the currently effective Statement of Rates of this Arizona Gas Tariff, multiplied by the customer's billing determinant. The billing determinant shall be equal to the customer's highest monthly throughput during the most recent 12-month period, ending two months prior to the current billing period. For new customers, the initial billing determinant shall be calculated by multiplying the customer's estimated average daily use by the number of days in the billing period.

(c) Volume Charge. The Commodity Charge per Therm less the Monthly Gas Cost of the Currently Effective Tariff Rate as set forth in the Statement of Rates of this Arizona Gas Tariff for each meter included in the transportation service agreement, plus amounts for distribution shrinkage as defined in Rule No. 1 and to recover the cost of any incremental upstream pipeline charges or penalties incurred by the Utility as set forth in the Statement of Rates, Sheet No. 13 of this Arizona Gas Tariff. The amounts collected for distribution shrinkage and upstream pipeline charges or penalties shall be recorded in the Gas Cost Balancing Account. N N

(d) Gas Cost Balancing Account Adjustment. For customers converting from sales service, an additional amount equal to the currently effective Gas Cost Balancing Account Adjustment will be assessed for a period of 12 months and amounts collected shall be recorded in the Gas Cost Balancing Account. D D

(e) Imbalance charges as specified in Section 7 of this schedule.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

3. RATES *(Continued)*

The Utility may adjust from time to time the applicable charges to any individual customer, provided, however, that such adjusted rates are mutually acceptable to both the customer and the Utility.

In addition to the above charges and any applicable imbalance charges, the Utility shall include on the customer's bill any charges from upstream pipeline transporters or suppliers which have been incurred by the Utility because of the transportation service rendered for the customer under this schedule.

3.2 Any customer served under this schedule who requests service under a sales schedule will be permitted to change schedules to the extent that the Utility is able to procure additional gas supply and upstream pipeline resources and services to serve the customer's incremental sales volumes. Upon switching from transportation to sales service, the customer's gas cost component of the customer's commodity charge per therm will be determined as follows: T

(a) Any customer served under this schedule who switches to a gas sales schedule will be billed the higher of the following charges for the gas cost component of the customer's commodity charge per therm for a period of 12 months:

(1) The Monthly Gas Cost component of the currently effective tariff rate contained in the customer's applicable sales schedule as stated in the Statement of Rates; or

(2) The incremental cost of gas procured by the Utility to serve the customer's additional sales volumes, including upstream interstate pipeline charges,

(b) Customers electing to return to sales service may be charged all, or a portion of the cost of any upstream pipeline resources incurred by the Utility to provide such service.

Exclusive of any charges pursuant to Section 3.2 (b) above, after the conclusion of the initial 12-month period of receiving sales service, the customer shall be billed at the Currently Effective Tariff Rate.

3.3 The charges specified for this schedule are subject to adjustment for the applicable proportionate part of any taxes, assessments or governmental impositions assessed on the Utility.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

4. MINIMUM CHARGE

The minimum charge per month is the basic service charge per month per meter and the demand charge per month per meter, if applicable.

5. FORCE MAJEURE

5.1 Relief From Liability: Neither party shall be liable in damages to the other on account of "force majeure" occasioned by any act, omission or circumstances occasioned by or in consequence of any act of God, strikes, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms, floods, washouts, arrests and restraints of rulers and people, civil disturbances, explosions, breakage or accident to machinery or lines of pipe, depletion of or temporary failure of gas supply, the binding order of any court or governmental authority which has been resisted in good faith by all reasonable legal means, and any other cause, whether of the kind herein enumerated or not, and not within the control of the party claiming suspension and which by the exercise of due diligence such party is unable to prevent or overcome. Failure to settle or prevent any strikes or other controversy with employees or with anyone purporting or seeking to represent employees shall not be considered to be a matter within the control of the party claiming suspension.

5.2 Liabilities Not Relieved: Neither the customer nor the Utility shall be relieved from liability in the event of its concurring negligence or failure on its part to use due diligence to remedy the force majeure and remove the cause with all reasonable dispatch, nor shall such causes or contingencies affecting performance of any agreement relieve either party from its obligations to make payments when due in respect of gas theretofore delivered.

6. OPERATING PROCEDURES

6.1 Nominating and Scheduling of Gas Receipts and Deliveries: NAESB guidelines will be followed regarding nominating, confirming and scheduling gas receipts and deliveries as they may be revised by the FERC from time to time. The customer shall be responsible for contacting the Utility and the upstream interstate pipeline(s) to arrange for the nominating and scheduling of receipts and deliveries hereunder, provided, however, that the customer may designate one party to serve as its Agent for such purpose. The Utility and upstream interstate pipeline(s) require that specific information be provided to successfully process each nomination. It is the customer's or their Agent's responsibility to satisfy both the utility's and the pipeline's information requirements. D

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

6. OPERATING PROCEDURES

Nominations Made to the Utility: The customer or Agent must provide nomination(s) to the Utility via a Utility-approved method no later than the nomination deadlines set forth below: D

Cycle 1 (Timely Nominations)	11:00 a.m. Pacific Clock Time on the day prior to flow	T
Cycle 2 (Evening Nominations)	4:00 p.m. Pacific Clock Time on the day prior to flow	T
Cycle 3 (Intraday Nominations)	8:00 a.m. Pacific Clock Time on the flow day	T
Cycle 4 (Intraday Nominations)	12:30 p.m. Pacific Clock Time on the flow day	T
Cycle 5 (Intraday Nominations)	5:00 p.m. Pacific Clock Time on the flow day	N

(a) Customers or their Agents may submit Nominations for multiple days (Standing Nominations), provided such Nominations are within the term of the customer's transportation service agreement. The Utility will confirm whether it has sufficient operational capacity to deliver all or a portion of the customer's gas.

(b) Nominations received after a deadline will be processed for the following cycle with the exception that late Cycle 5 Nominations will not be processed. T
The Utility will confirm the volumes nominated for Cycle 1 (Timely Nominations) through all five cycles regardless of upstream cuts in scheduled quantities, unless the Utility receives a revised Nomination from the responsible party for any subsequent cycle. T

(c) Intraday Nominations will replace existing Standing Nominations only for the duration of the flow day requested. L L

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

6. OPERATING PROCEDURES *(Continued)*

(d) Balancing quantities nominated under the provisions of Section 6.9 herein must be separately identified in the Nomination. The Utility shall determine and notify the customer if there is sufficient operating flexibility to schedule such quantities. The Utility will only accept balancing quantities for Cycle 1 Nominations. D

(e) Nominations for multiple customer premises must specify the quantity of gas to be scheduled at each of the Utility's receipt points with its upstream interstate pipeline(s). The customer or Agent must specify, prior to the flow day, the method to be used by the Utility for allocating imbalances among individual customers. If the allocation method is not specified prior to the flow day, the Utility will allocate any imbalances pro rata from the Cycle 1 Nomination.

6.2 Limitation Upon the Utility's Transportation Obligations: Customer shall cause deliveries into the Utility's system of volumes to be transported hereunder to be made at approximately a uniform rate. On any operating day, the Utility may refuse to accept quantities of gas that result in fluctuations in excess of 20 percent from the volumes transported during the previous operating day. Fluctuations in excess of 20 percent shall only be allowed if prior approval has been obtained from the Utility's dispatcher.

6.3 Records of Scheduled Quantities:

(a) The Utility shall keep accurate records of the quantities of gas scheduled for transportation and any imbalances, which records shall be made available to the customer at its request. If the customer's gas is commingled with other gas at the Receipt Point or at the Delivery Point(s), the scheduling arrangements and the Utility's records shall include procedures for the division of the total quantity at such points.

(b) On any day when a customer's metered quantity differs from the sum of the customer's scheduled transportation quantity and approved imbalance adjustment, the difference shall be balanced subject to Sections 6.9 and 7 herein.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

6. OPERATING PROCEDURES *(Continued)*

6.4 Arrangements Prior to Receipt and After Delivery: It shall be the customer's obligation to make arrangements with other parties for delivery of gas into the Utility's system at the Receipt Point and for receipt of gas after transportation to the Delivery Point(s). The customer shall be obligated in such arrangements to require dispatching and operating coordination by such other parties with the Utility and access to appropriate charts and records. Such arrangements must be satisfactory to the Utility.

6.5 Operating Information and Estimates: Upon request of the Utility, the customer shall from time to time submit its best estimates of the daily, monthly and annual volumes of gas to be transported, including peak hour and peak day requirements, together with such other operating data as the Utility may require in order to schedule its operations.

6.6 Quantities: All quantities referred to in Section 6 shall be provided as MMBtus (one million British Thermal Units).

6.7 Deliverability: The Utility shall not be liable for its failure to deliver gas when such failure to deliver gas is due to unavailability of gas supply or interruption of third party transportation services.

6.8 Processing Requests for Transportation Service: Requests of transportation hereunder shall be made by, and shall be deemed to be complete upon, the customer providing the following information to the Utility:

(a) Gas Quantities: The Maximum Hourly and Daily Quantity applicable to each Receipt Point and to each Delivery Point, and estimated total quantities to be received and transported over the delivery period must be provided for each Receipt Point and each point of delivery. T

(b) Delivery Point(s): Point(s) of delivery by the Utility to the customer. T

(c) Term of Service: T

(1) Date service requested to commence; and

(2) Date service requested to terminate, if applicable.

SCHEDULE NO. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

6. OPERATING PROCEDURES *(Continued)*

6.8 Processing Requests for Transportation Service: *(Continued)*

(d) Upstream Pipeline Resources: Demonstration of upstream interstate pipeline resources and services that are equivalent to the level of service requested from the Utility. A reasonable demonstration of equivalent resources and services may be made by presentation of a contract between the customer and upstream provider, an affidavit from the customer detailing the customer's confirmed upstream resources and services, or any other means acceptable to the Utility. Customers must notify the Utility immediately upon the acquisition of, or any change in, upstream interstate pipeline resources and services. T

Upon receipt of all of the information specified above, the Utility shall prepare and tender to the customer for execution a transportation service agreement. If the customer fails to execute the service agreement within 30 days of the date tendered, the customer's request shall be deemed null and void.

6.9 Balancing: Notwithstanding all other provisions of this schedule, customers must endeavor to schedule supplies at the Utility's Receipt Points that match the customer's demands. Imbalances, defined as the difference between metered quantity and scheduled transportation quantity, established in excess of the customer's applicable daily or monthly operating windows, will be subject to imbalance charges as set forth in Section 7 of this schedule. Any imbalance (plus or minus) carried forward, as well as any Utility-approved imbalance nomination, shall be considered first through the meter during the next applicable daily or monthly period.

(a) Daily Balancing: Transportation customers are provided a daily operating window under which the customer's daily imbalance must be within plus or minus 25 percent (±25%) of the daily scheduled transportation quantities, plus any Utility-approved imbalance adjustment quantity, or 35,000 therms, whichever is greater. If, in the Utility's sole good faith judgment, operating conditions permit and upon request from the customer, the Utility will increase the daily operating window.

The Utility may reduce a transportation customer's daily operating window as necessary to protect system integrity or to respond to upstream pipeline conditions. The daily window will be adjusted pursuant to the following conditions:

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

6. OPERATING PROCEDURES *(Continued)*

6.9 Balancing: *(Continued)* T

(1) The Utility will notify the customer(s) of any adjustments as soon as possible on the day prior to the day of gas flow; however, the Utility reserves the right to notify the customer(s) of adjustments to the daily window at any time.

(2) Notice will be provided electronically and/or by other means mutually acceptable to the Utility and the Customer. The notice will contain (1) the starting time and degree of adjustment to the daily window, (2) the anticipated duration of the adjustment to the daily window, (3) the extent and reason(s) for the adjustment. The Utility will notify the transportation customer(s) immediately upon relief from conditions requiring adjustment to the daily window.

(3) If a transportation customer's daily imbalance exceeds the adjusted daily window (excess volumes), in addition to the Utility's imbalance charges as set forth in Section 7, the transportation customer(s) will be T charged a pro rata share of any upstream pipeline charges and/or penalties that were incurred by the Utility for such excess volumes. Any charges collected pursuant to this provision will be credited to the Gas Cost Balancing Account. The Utility shall not assess imbalance charges more than once on the same volumes of excess deliveries.

(b) Monthly Balancing: Transportation customers are provided a monthly T operating window under which the customer's cumulative daily imbalances must be within plus or minus five percent (±5%) of the month's total of daily scheduled transportation quantities, including any Utility-approved imbalance adjustment quantity, or 1,500 therms, whichever is greater.

6.10 Adjustments: Periodically, volume adjustments may be made by Upstream Interstate Pipeline Suppliers or the customer's Agent. In such instances, the daily quantities invoiced will be compared with the customer's daily scheduled transportation quantities. Should adjustments to the customer's scheduled transportation quantities become necessary, such adjustments will be reflected in the month in which the quantities were actually scheduled for purposes of administering this schedule.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

6. OPERATING PROCEDURES *(Continued)*

6.11 Customer's Default: The Utility shall not be required to perform or continue service on behalf of any customer that fails to comply with the terms contained in this schedule and the terms of the customer's Service Agreement with the Utility. The Utility shall have the right to waive any one or more specific defaults by any customer under any provision of this schedule or the service agreement, provided, however, that no such waiver shall operate or be construed as a waiver of any other existing or future default or defaults, whether of a like or different character.

6.12 Customer's Creditworthiness: The Utility shall not be required to perform or to continue service under this schedule on behalf of any customer who is or has become insolvent or who, at the Utility's request, fails within a reasonable period to demonstrate creditworthiness, provided, however, such customer may receive service under this schedule if the customer prepays for such service or furnishes good and sufficient security, as determined by the Utility in its reasonable discretion, an amount equal to the cost of performing the service requested by the customer for a six-month period. For purposes of this schedule, the insolvency of a customer shall be evidenced by the filing by such customer or any parent entity thereof (hereinafter collectively referred to as the customer) of a voluntary petition in bankruptcy or the entry of a decree or order by a court having jurisdiction in the premises adjudging the customer as bankrupt or insolvent, or approving as properly filed a petition seeking reorganization, arrangement, adjustment or composition of or in respect of the customer under the Federal Bankruptcy Act or any other applicable federal or state law, or appointing a receiver, liquidator, assignee, trustee, sequestrator (or other similar official) of the customer or of any substantial part of its property, or the ordering of the winding-up or liquidation of its affairs, with said order or decree continuing unstayed and in effect for a period of 60 consecutive days.

6.13 Operational Curtailment: The Utility reserves the right to impose, at anytime, any reasonable conditions upon the transportation of the customer's gas which the Utility, in its sole good faith judgment, deems necessary to maintain the safe and efficient operation of its distribution system, or to make the operating terms and conditions of service hereunder compatible with those of its upstream interstate suppliers. Under such circumstances, the following conditions shall apply:

(a) Any customer that does not comply with a notice of operational curtailment shall be subject to, in addition to any otherwise applicable charges, a penalty of $10.00 per therm for all unauthorized quantities during the curtailment period.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

6. OPERATING PROCEDURES *(Continued)*

6.13 Operational Curtailment: *(Continued)*

(b) The Utility shall endeavor to provide notice of such operational curtailment 48 hours prior to the commencement of the applicable gas daily.

(c) Notwithstanding condition (b), the Utility may impose an operational curtailment on the current gas day. In the event an operational curtailment is imposed on the current gas day, a minimum one-hour grace period will be allowed before penalties begin to apply.

(d) A customer will not be charged for incremental upstream pipeline charges or penalties incurred by the Utility as a result of the customer's compliance with a notice of operation curtailment.

7. TRANSPORTATION IMBALANCE SERVICE

The Utility will provide an Imbalance Service for individual customers when their monthly metered quantities differ from the sum of the monthly scheduled transportation quantities to the Utility's system, plus any Utility-approved imbalance quantities. The Imbalance Service provided hereunder has two components: an Imbalance Trading Service and Payment for Excess Imbalances.

7.1 Imbalance Trading:

(a) The Imbalance Trading Service will be facilitated through the Utility's electronic bulletin board (Southwest Vista). Customers taking service under this schedule may trade their imbalances with other customers served under this schedule. The customer's cumulative monthly imbalances will be stated on an imbalance report provided separately from the monthly bill. The imbalance report will serve as notice of current imbalances. Imbalance trading is allowed for monthly imbalances only. No trades of daily imbalances will be allowed. Only those imbalances occurring in the same time period are eligible for trading. Beginning at 8:00 a.m. Mountain Clock Time on the tenth calendar day of the month following notification, customers may enter Southwest Vista to post available imbalances. The trading period will end at 5:00 p.m. Mountain Clock Time on the twenty-fifth calendar day of the month. If the twenty-fifth falls on a weekend or holiday, the trade period will close the following business day.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

7. TRANSPORTATION IMBALANCE SERVICE *(Continued)*

7.1 Imbalance Trading: *(Continued)*

(b) Trading of imbalance quantities may not reduce a customer's monthly imbalance beyond a zero imbalance level. A customer may not trade to establish an imbalance in the opposite direction of the customer's original imbalance.

(c) Once customers have agreed on the terms of a trade, both parties must complete, and send to the Utility by a Utility-approved method, a copy of the Imbalance Trading Request Form (Form No. 879.0). The Utility will then validate the trade and adjust the participants' accounts. The Imbalance Trading Request Form must be received by the Utility within twenty-four (24) hours of the close of the trading period. No confirmation of an imbalance trade will be made until signed forms are received via a Utility-approved method from both parties. The customer is solely responsible to monitor Southwest Vista to confirm whether the trade is validated.

(d) After the imbalance trading period, excess imbalance charges (see Sections 7.2 and 7.3) will be applied to all imbalance quantities in excess of the applicable monthly operating window.

(e) Cumulative imbalances for customers with multiple meters under a single transportation service agreement will be determined by subtracting the customer's aggregated metered volume, including the effect of any adjustment for cycle billing, from the total volume scheduled under the customer's service agreement. Imbalances will be allocated between the customer's meters based on metered volumes, including the effect of any adjustment for cycle billing. Customers with multiple meters will not be allowed to trade imbalances based on individual meters or sales accounts.

(f) The customer is solely responsible for contacting other transportation customers to explore opportunities for trading imbalances.

(1) Southwest Gas assesses its transportation volume charges based on the transportation billing quantities, adjusted for any volumes traded pursuant to this section. T

(2) It is the customer's sole responsibility to consider all gas supply, interstate and intrastate cost impacts when transacting imbalance trades.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

7. TRANSPORTATION IMBALANCE SERVICE *(Continued)*

7.1 Imbalance Trading: *(Continued)*

(g) If, as the result of a billing error, metering error, or adjustments of scheduled supply, a customer trades an incorrect imbalance quantity based on notification by the Utility, the Utility will not be liable for any financial losses or damages incurred by customer nor will the Utility be financially liable to any of the customer's imbalance trading partners. If, as a result of such error, the Utility overbills the customer, the Utility shall refund the difference without interest. If the Utility underbills the customer, the customer shall be liable for the undercharge, including any associated excess imbalance charges. For purposes of determining imbalances and any applicable charges hereunder, the Utility will include billing adjustments to the volume in prior periods as part of the current month's activity. Trades occurring in prior periods will not be affected by such billing adjustments.

7.2 Payment for Excess Imbalances:

Customers will be assessed imbalance charges if an imbalance exists in excess of applicable daily or monthly operating windows set forth in Section 6.9 hereof. (Monthly imbalances will be adjusted to reflect imbalance trading activity before assessing any imbalance charge.) The customer's daily imbalance is defined as the difference between the customer's daily metered quantities and the sum of the customer's daily scheduled transportation quantity plus any Utility-approved daily imbalance adjustment quantity. The customer's monthly imbalance is defined as the difference between the customer's total monthly metered quantity, including the effect of any adjustment for cycle billing of the customer's meters, and the customer's total monthly scheduled transportation quantity. The portion of any imbalance quantity established by a customer in excess of the applicable monthly operating window is defined as an excess imbalance quantity. In addition to the charges payable under this schedule and the customer's otherwise applicable sales schedule, any monthly excess imbalance quantity shall be billed as follows: T

(a) Positive Excess Imbalance

When the customer's scheduled transportation quantity (plus any approved daily imbalance adjustment quantity for daily imbalances) exceeds the customer's metered quantity by more than the applicable daily or monthly operating window, the excess imbalance shall be retained by the Utility and the excess imbalance eliminated after the customer's bill is credited with any respective unit transportation rate assessments plus the lower of the following two gas costs for each therm retained:

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

7. TRANSPORTATION IMBALANCE SERVICE *(Continued)*

7.2 Payment for Excess Imbalances: *(Continued)*

(1) Fifty percent (50%) of the Monthly Gas Cost component contained in the customer's otherwise applicable sales schedule as stated in the Statement of Rates, excluding the currently effective Gas Cost Balancing Account Adjustment; or

(2) The lowest incremental cost of gas, including all upstream interstate transportation charges, purchased by the Utility during the same month.

(b) Negative Excess Imbalance

When the sum of the customer's scheduled transportation quantity (plus any approved daily imbalance adjustment quantity for daily imbalances) is less than the customer's metered quantity by more than the applicable daily or monthly operating window, the excess imbalance shall be eliminated after the customer is billed the higher of the following two gas costs for each therm of the excess imbalance in addition to the customer's applicable transportation volume charge:

(1) One hundred-fifty percent (150%) of the Monthly Gas Cost component contained in the customer's otherwise applicable sales schedule as stated in the Statement of Rates, excluding the currently effective Gas Cost Balancing Account Adjustment; or

(2) The weighted average cost of gas for the highest incremental purchases during the same month. The average will be determined by first weighting the highest priced gas purchased by the Utility during the month by the number of therms purchased at that price. The total therms to be allocated in this manner are equivalent to the total number of negative excess imbalance therms to be cashed out for the month. The weighted average cost of gas will also include any applicable upstream interstate transportation charges, such as fuel and variable transportation charges. A charge equal to the Utility's monthly average interstate transportation reservation cost is also included in the weighted average cost of gas.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

7. TRANSPORTATION IMBALANCE SERVICE *(Continued)*

7.3 Subject to mitigation through imbalance trading, if a customer is assessed an imbalance charge based on Utility billing information that is later determined to be in error, the portion of the imbalance charge not assessable based on the corrected billing information shall be reversed on the customer's bill without interest. If a customer is not assessed an imbalance charge based on Utility billing information that is later determined to be in error, the customer shall be billed for any applicable imbalance charges determined to be assessable based on the revised billing information. The original negative imbalance charge rate that is calculated for the applicable month will be used in any subsequent billings.

7.4 Should a customer elect to discontinue taking service under this schedule and change to a sales service schedule, the Utility may allow, in its sole good faith judgment, any remaining imbalance within the applicable operating window to be cleared as follows:

(a) The Utility shall credit the customer for any positive imbalance quantity at a price equal to the lowest incremental cost of gas purchased by the Utility during the prior month for gas delivered to the Utility within the state of Arizona.

(b) For any remaining negative imbalance quantity, the customer shall pay the Utility for the imbalance quantity at the otherwise applicable gas sales tariff rate excluding the Gas Cost Balancing Account Adjustment.

(c) The customer may trade any remaining imbalance pursuant to this section; however, if a customer does not enter into a trade for any remaining imbalance quantity, the Utility will clear the remaining imbalance by utilizing paragraph (a) or (b) above, as applicable.

7.5 Under no circumstances shall Sections 7.2 and 7.4 above be considered as giving the customer any right to take excess imbalance quantities, nor shall Sections 7.2 and 7.4 or payment thereunder be considered as a substitute for any other remedy available to the Utility against the offending customer for failure to respect its obligation to stay within the authorized quantities.

7.6 All gas cost imbalance charges received by the Utility will be credited to the Gas Cost Balancing Account.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

8. FACILITY ADDITIONS

All customers requesting transportation service are required to have hourly flow measurement, recording and communication equipment installed at the customer's expense for each meter location at which the customer desires to receive transportation service under this schedule. Meter locations with average daily requirements of 500 therms or more are required to have telemetering equipment installed at the customer's expense.

9. THIRD PARTY CHARGES

The customer shall reimburse the Utility for any charges rendered or billed to the Utility by its upstream interstate pipeline suppliers and by any other upstream pipeline transporters, suppliers or gas gatherers, either before or after termination of the service agreement, which the Utility, in its sole good faith opinion, determines have been incurred because of the transportation of customer's gas hereunder and should, therefore, appropriately be borne by the customer. Such charges, whether levied in dollars or gas, may include, but shall not be limited to, standby charges or reservation fees, prepayments, applicable taxes, applicable fuel reimbursement, shrinkage, lost and unaccounted for volumes, surcharges, penalty charges and filing fees. The customer will reimburse the Utility for all such charges incurred by the Utility as rendered, irrespective of the actual quantities of natural gas delivered to the customer.

10. POSSESSION OF GAS AND RESPONSIBILITY

As between the Utility and the customer, the customer shall be deemed to be in control and possession of the gas until it has been delivered to the Utility for transportation at the Receipt Point. The Utility shall thereupon be deemed to be in control and possession of the gas until the gas shall have been delivered to the customer at the Delivery Point(s), after which the customer shall be deemed to be in control and possession. The customer shall have no responsibility with respect to any gas after it has been delivered to the Utility at the Receipt Point on account of anything which may be done, happen or arise with respect to said gas, until said gas is delivered to the customer at the Delivery Point(s).

The Utility shall have no responsibility with respect to said gas prior to its delivery to the Utility at the Receipt Point, or after its delivery to the customer at the Delivery Point(s), or on account of anything which may be done, happen or arise with respect to said gas prior to such receipt or after such delivery.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

11. WARRANTY OF TITLE

The Utility accepts the customer's gas at the Receipt Point subject to the understanding that the customer warrants that it will, at the time of delivery of gas to the Utility for transportation, have good title to all gas so delivered to the Utility free and clear of all liens, encumbrances and claims whatsoever, that it will at such time of delivery have the right to deliver such gas to the Utility and that it will indemnify the Utility and hold the Utility harmless from all adverse claims of any and all persons to such gas.

The Utility warrants that, at the time of delivery of the transported gas to the customer at the delivery point(s), it will not have encumbered the gas in any manner whatsoever from the time the gas is accepted at the receipt point until the gas is delivered to the customer at the delivery point(s).

12. MEASUREMENT BASE

Refer to Rule No. 7 of this Arizona Gas Tariff.

13. HEAT CONTENT

Refer to Rule No. 7 of this Arizona Gas Tariff.

14. BILLING AND PAYMENT

14.1 Billing: The Utility shall render a bill to the customer on or before the 10th day of each month for all service rendered to the customer during the preceding calendar month. The Utility, upon request, will make any information utilized to prepare a bill available to the customer.

14.2 Payment: On or before the 25th day of each month, the customer shall pay the Utility for the service rendered hereunder during the preceding month as billed by the Utility. Such payment shall be made in immediately available funds on or before the due date to a depository designated by the Utility. If the 25th falls on a day that the designated depository is not open in the normal course of business to receive the customer's payment, then payment shall be made on or before the last business day preceding the 25th that such depository is available.

14.3 Late Charge: Should the customer fail to pay all of the amount of any bill for gas delivered under the executed service agreement as herein provided, when such amount is due, a late charge of 1.5 percent of the delinquent amount shall be assessed.

Schedule No. T-1

TRANSPORTATION OF CUSTOMER-SECURED NATURAL GAS
(Continued)

14. BILLING AND PAYMENT *(Continued)*

14.4 Delayed Bill: If presentation of a bill to the customer by the Utility is delayed after the 10th day of the month, then the time of payment shall be extended accordingly unless the customer is responsible for such delay.

14.5 Adjustment of Errors: In the event an error is discovered in any invoice that the Utility renders, such error shall be adjusted within 30 days of the determination thereof, provided, however, that any claim for adjustment must be made within 12 months from the date of such invoice.

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SPECIAL SUPPLEMENTARY TARIFF
PURCHASED GAS COST ADJUSTMENT PROVISION

APPLICABILITY

This Purchased Gas Cost Adjustment Provision shall apply to all schedules except for Rate Schedule Nos. G-30, G-65, G-80, and T-1, of this Arizona Gas Tariff. C

CHANGE IN RATES

The Monthly Gas Cost (MGC) rate for schedules covered by this provision includes the sum of the rolling twelve-month average purchased gas (PGA) rate plus the Gas Cost Balancing Account Adjustment, if applicable. Monthly adjustments will be made to the MGC to reflect the most currently available PGA rate. In accordance with Decision No. 70665, the PGA rate included in the MGC rate cannot be more than $.15 per therm different than any PGA rate in effect during the preceding 12 months.

BANK BALANCE

The Utility shall establish and maintain a Gas Cost Balancing Account, if necessary, for the schedules subject to this provision. Entries shall be made to this account each month, if appropriate, as follows:

1. A debit or credit entry equal to the difference between (a) the actual purchased gas cost for the month and (b) an amount determined by multiplying the Monthly Gas Cost Rate as set forth on Sheet Nos. 11 and 12 of this Arizona Gas Tariff by the therms billed during the month under the applicable schedules of this Arizona Gas Tariff.
2. A credit entry equal to the amounts collected from customers taking transportation service to recover the cost of any incremental upstream pipeline charges or penalties as set forth on Sheet No. 13 of this Arizona Gas Tariff. N
3. A credit entry equal to the amount collected from customers taking transportation service to recover the cost of distribution system shrinkage as set forth on Sheet No. 13 of this Arizona Gas Tariff. N
4. A debit or credit entry for refunds or payments authorized by the Commission.
5. A debit or credit entry for interest to be applied to over- and under-collected bank balances based on the monthly one-year nominal Treasury constant maturities rate.

SPECIAL SUPPLEMENTARY TARIFF
PURCHASED GAS COST ADJUSTMENT PROVISION
(Continued)

MONTHLY INFORMATIONAL FILINGS T

Each month the Utility shall make a cost of gas informational filing with Commission Staff to include any and all information required by the Commission. Additionally, the Utility shall file revised tariff sheets that include the current month's MGC rate.

ADDITIONAL REQUIREMENTS

Lost and unaccounted for gas recovery is limited to the lesser of the actual costs incurred or one percent (1%) of total annual purchases.

The Gas Cost Balancing Account (GCBA) balance will be evaluated monthly and the GCBA Adjustment will be established pursuant to Commission Decision No. 74595 (Docket No. G-01551A-14-0148).

HELD FOR FUTURE USE

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INCREMENTAL UPSTREAM PIPELINE CHARGES

APPLICABILITY

The Incremental Upstream Pipeline Charge (IPC) Provision applies to Rate Schedule Nos. G-80 and T-1 of this Arizona Gas Tariff.

IPC RATE

The IPC rate is a per therm charge to recover the cost of any incremental upstream pipeline charges or penalties incurred by the Utility. The IPC rate will be included as a component of the Company's G-80 Gas Cost and as a component of the Volume Charge applicable to customers receiving service under Rate Schedule No. T-1.

CHANGE IN RATES

The IPC rate shall be adjusted annually effective May 1. The IPC rate will be determined by dividing the total incremental upstream pipeline charges and penalties incurred by the Utility for 12-months ended March 31 of each year by the total volume of gas delivered to sales and transportation service customers during the same period. The Company will provide workpapers supporting the calculation of the IPC rate with its May 1 PGA filing.

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SPECIAL SUPPLEMENTARY TARIFF

RENEWABLE NATURAL GAS PROGRAM ENVIRONMENTAL ATTRIBUTE PROVISION

ENVIRONMENTAL ATTRIBUTES

The Utility's sale or other monetization of any Environmental Attributes associated with the Renewable Natural Gas Program (RNG Program) will be permitted pursuant to the terms of the RNG Program. All funds received by the Utility from the sale or other monetization of any Environmental Attributes associated with the RNG Program shall be credited to Account No. 191, Unrecovered Purchased Gas Costs.

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SPECIAL SUPPLEMENTARY TARIFF
LOW INCOME RATEPAYER ASSISTANCE (LIRA) RATE ADJUSTMENT PROVISION

APPLICABILITY

Applicable to all gas delivered by the Utility to all customers served under Rate Schedule Nos. G-5, G-6, G-20. T

RATES

The unit LIRA rate adjustment is set forth in the currently effective Statement of Rates, Footnote 3, of Sheet No. 14 of this Arizona Gas Tariff and is incorporated herein by reference.

CHANGES IN RATES

Rates applicable to each schedule of this Arizona Gas Tariff subject to this provision shall be adjusted for changes in the LIRA Balancing Account's balance in accordance with the rate adjustment provisions hereof such that the Utility will be reimbursed for all LIRA discounts, plus interest and administrative expenses.

ADJUSTMENT DATE

The LIRA rate adjustment shall be updated annually effective May 1.

RATE ADJUSTMENT PROVISIONS

Calculation of the LIRA rate adjustment shall include:

1. The LIRA program benefits provided during the prior Winter Season.
2. Incremental administrative and general expenses associated with the LIRA program.
3. The amounts accumulated in the LIRA Balancing Account as described below at the end of the latest available recorded month prior to the applicable Adjustment Date.
4. The sum of paragraphs (1), (2), and (3) above divided by the most recent 12 month's applicable sales volumes shall be the LIRA rate adjustment amount.

SPECIAL SUPPLEMENTARY TARIFF
INTERSTATE PIPELINE CAPACITY SERVICES PROVISION

CAPACITY RELEASE SERVICE

Capacity Release Service will be provided by the Utility pursuant to the terms and conditions set forth in the Utility's upstream interstate pipeline service providers FERC-approved tariffs. All capacity release credits received by the Utility shall be credited to Account No. 191, Unrecovered Purchased Gas Costs.

SPECIAL SUPPLEMENTARY TARIFF
DELIVERY CHARGE ADJUSTMENT

APPLICABILITY

The Delivery Charge Adjustment (DCA) applies to residential Rate Schedule Nos. G-5, G-6, G-10 and G-11 and to General Service Schedule Nos. G-25(Small), G-25(Medium), G-25(Large-1) and G-25(Large-2) included in this Arizona Gas Tariff. The DCA specifies the accounting procedures and rate setting adjustments necessary to assure the Utility neither over-recovers, nor under-recovers, the margin-per-customer amounts authorized in its most recent general rate case proceeding.

CHANGE IN RATES

Annually, the DCA surcharge will adjust to recover or refund any differences between the Utility's billed margin and the margin amounts authorized in its most recent general rate case proceeding. The process is set forth below.

1) BALANCING ACCOUNT

The Utility shall maintain accounting records that accumulate the difference between authorized and actual billed margin. Entries shall be recorded to the DCA Balancing Account (DCABA) each month as follows:

A. A debit or credit entry equal to the difference between authorized margin and actual billed margin for each rate schedule subject to this provision. Authorized margin is the product of the monthly margin-per-customer authorized in the Utility's last general rate case, as stated below, and the actual number of customers billed during the month.

	G-5	G-6	G-10	G-11
January	$66.27	$40.12	$62.86	$46.66
February	$58.76	$37.32	$56.51	$43.02
March	$48.97	$33.27	$45.69	$37.23
April	$37.78	$29.14	$35.06	$31.72
May	$31.52	$26.62	$28.89	$28.55
June	$30.72	$26.25	$28.10	$28.39
July	$28.84	$24.91	$26.43	$26.83
August	$27.88	$24.27	$25.56	$26.09
September	$28.39	$24.61	$25.90	$26.36
October	$29.42	$25.01	$26.70	$26.70
November	$31.74	$26.39	$29.51	$28.32
December	$50.52	$34.12	$48.09	$38.50

SPECIAL SUPPLEMENTARY TARIFF
DELIVERY CHARGE ADJUSTMENT
(Continued)

	G-25(S)	G-25(M)	G-25(L1)	G-25(L2)
January	$86.46	$283.76	$1,020.67	$4,232.10
February	$78.26	$268.33	$957.54	$3,984.98
March	$68.08	$237.90	$844.91	$3,915.31
April	$55.21	$208.89	$760.92	$3,448.00
May	$50.68	$188.70	$671.49	$3,098.29
June	$50.38	$183.78	$633.54	$2,943.66
July	$48.81	$170.68	$558.14	$2,516.98
August	$48.18	$167.07	$534.95	$2,427.96
September	$48.48	$171.73	$552.71	$2,507.06
October	$48.97	$178.65	$594.98	$2,685.27
November	$50.96	$192.59	$674.63	$3,142.36
December	$67.92	$245.81	$890.51	$3,828.52

B. A debit or credit entry equal to the therms billed during the month under the schedules subject to this provision multiplied by the DCA surcharge rate.

C. A debit or credit entry for interest to be applied to over- and under-collected bank balances based on the monthly one-year nominal Treasury constant maturities rate.

2) RATE ADJUSTMENT
The DCA Rate Adjustment applicable to each schedule subject to this provision shall be revised annually to reflect the difference between the margin-per-customer authorized in the Utility's last general rate case and the margin billed. The DCA Rate Adjustment will be calculated by dividing the balance in the DCABA by the most recent 12-month volume of natural gas for the applicable rate schedules.

3) AMOUNTS RECOVERED AND REFUNDED
Over-collected or under-collected balances in the DCABA will be refunded over the next amortization period.

4) TIMING AND MANNER OF FILING
The Utility shall file its DCA Rate Adjustment revisions with the Commission in accordance with all statutory and regulatory requirements. The DCA Rate Adjustment shall be effective on the date of the first bill cycle in the month following the Commission's approval unless otherwise provided for by the Commission.

HELD FOR FUTURE USE

RULE NO. 1

DEFINITIONS

For the purpose of these Tariffs, the terms and expressions listed below shall have the meanings set forth opposite:

Advance in Aid of Construction:	Funds provided to the Utility by an applicant for service under the terms of a main extension agreement, the amount of which may be refundable.
Agent:	Any party a customer may contract with for purposes of administering the customer's service agreement with the Utility excluding the right for the Agent to be billed directly by the Utility. An Agent has only those rights designated in writing by such customer for the effective time period.
Alternate Fuel:	Any fuel, gaseous, liquid, or solid, that may be used in lieu of natural gas. N N
Alternate Fuel Capability:	A situation where an alternate fuel can be utilized whether or not the facilities for such use have actually been installed.
Applicant:	A person requesting the Utility to supply natural gas service.
Application:	A request to the Utility for natural gas service, as distinguished from an inquiry as to the availability or charges for such service.
Arizona Corporation Commission:	The regulatory authority of the State of Arizona having jurisdiction over the public service corporations operating in Arizona.
Average Month:	30.4 days.
Base Gas Supply:	Natural gas purchased by the Utility from its primary supplier.
Basic Service Charge:	A fixed amount a customer must pay the Utility for the availability of gas service, independent of consumption, as specified in the Utility's tariffs.
Billing Month:	The period between any two regular readings of the Utility's meters at intervals of approximately 30 days.

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RULE NO. 1

DEFINITIONS
(Continued)

Billing Period:	The time interval between two consecutive meter readings that are taken for billing purposes.	L L
Billing Units:	The billing unit shall be in either therms or hundreds of cubic feet (Ccf), whichever is applicable.	
Biogas:	A mixture of methane, carbon dioxide, and other constituents that is produced by the anaerobic digestion with anaerobic bacteria or fermentation of biodegradable materials such as biomass (manure, sewage, green waste, plant material, crops, and municipal waste or landfills).	N N
Branch Service:	A service that is not connected to a natural gas main and has as its source of supply another service.	
British Thermal Unit:	The amount of heat required to raise the temperature of one pound of water from 59ºF. to 60ºF at constant pressure of 14.73 pounds per square inch absolute (psia).	
Btu:	British thermal unit.	
Bypass:	The ability to supplement or replace the Utility's natural gas service with another energy source not provided or delivered by the Utility.	N N
Bypass Customer:	A customer who has the ability, because of its physical proximity to the facilities of an alternative pipeline, or who possesses the ability to bypass the Utility's system and secure natural gas service from that pipeline or from another energy source not provided by the Utility.	T T

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RULE NO. 1

DEFINITIONS
(Continued)

Capacity Curtailment:	A condition occurring when the total system demand for natural gas exceeds the system's capability to deliver gas.
Cogeneration:	The use of gas to generate electricity and thermal energy at a facility that meets the efficiency standards outlined in Title 18, Code of Federal Regulation, Part 292, Subparts A and B, and where the customer's generators and load are located at the same site.
Commercial Customer:	A customer who is engaged primarily in the sale of goods or services including institutions and local, state and federal government agencies for uses other than those involving manufacturing or electric power generation.

RULE NO. 1

DEFINITIONS
(Continued)

Commission:	See "Arizona Corporation Commission."
Commodity Charge:	The charge per unit of billed usage, as set forth in the Utility's tariffs.
Compressed Natural Gas (CNG):	Utilization of natural gas as a vehicle fuel by compressing the natural gas to high pressures and storing the compressed gas in a tank contained within the vehicle.
Connected Load:	The sum of the burner capacities of all of the customer's natural gas appliances.
Contribution In Aid of Construction:	Funds provided to the Utility by an applicant for service under the terms of a main extension agreement and/or service connection tariff, the amount of which is not refundable. T T
Correctional Facility Users:	A facility, the primary function of which is to house, confine, or otherwise limit the activities of a person who has been assigned to such facility as punishment by a court of law.
Cost of Ownership:	Includes return on investment, taxes and depreciation.
Cubic Foot:	1. In cases where natural gas is supplied and metered to customers at the standard delivery pressure, a cubic foot of gas is the volume of gas which, at the temperature and pressure existing in the meter, occupies 1 cubic foot. 2. Regardless of the pressure supplied to the customer, the volume of gas metered will be converted to the volume which the gas would occupy at standard conditions of 14.73 pounds per square inch absolute at 60°F.

RULE NO. 1

DEFINITIONS
(Continued)

Cubic Foot: *(Continued)* 3. For the testing of gas for heating value the standard cubic foot shall be that volume of gas which, when saturated with water vapor and at a temperature of 60°F and under a pressure equivalent to that of 30 inches of mercury (mercury at 32°F and under standard gravity), occupies 1 cubic foot.

Ccf: One hundred (100) cubic feet.

Curtailment Priority: The order in which natural gas service is to be curtailed to various classifications of customers, as set forth in Rule No. 7 on A.C.C. Sheet Nos. 216 - 218 of this Arizona Gas Tariff.

Customer: The person in whose name service is rendered as evidenced by the signature on the application, contract, or agreement for that service, or in the absence of a signed instrument, by the receipt and payment of bills regularly issued in his name, regardless of the identity of the actual user of the service.

Customer Piping System: All pipe, tubing, valves, fittings, regulators, meters, or other components from the point of delivery to the outlets of the appliance shutoff valves. The term excludes appliance connectors and appliances. D/N | N

RULE NO. 1

DEFINITIONS
(Continued)

Daily Nomination:	A Nomination submitted to the Utility for one or more Gas Days. Daily Nominations must be submitted at least one calendar day prior to the effective Gas Day, subject to the provisions outlined in Section 6.1 of Schedule No. T-1.
Daily Operating Window:	A transportation operating constraint governing the allowable daily difference between the customer's metered quantity and the sum of the customer's scheduled transportation quantities, plus any Utility-approved imbalance adjustment quantity.
Date of Presentation:	The mailing date shown upon a bill or notice.
Day:	Calendar day.
Distribution Customer:	Any customer who purchases gas from the Utility pursuant to the Utility's tariffs solely for his own use and not for resale.
Distribution Main:	A gas line of the Utility to which service lines may be attached.
Domestic Customer:	Where the entire consumption of natural gas is in the living quarters of the customer. D
Electronic Bill/Statement:	A regular bill or statement that is presented to the customer electronically.
Electronic Billing:	Also referred to as "Paperless Billing." A billing option residential customers may elect whereby the customer receives, views, and pays their gas bill electronically.

RULE NO. 1

DEFINITIONS
(Continued)

Electronic Billing Service Provider:	An agent of the Utility that provides electronic bill presentment and payment service for the Utility and serves as a common link between the Utility and the customer.
Electronic Transfer:	Paperless exchange of data and/or funds.
Essential Agricultural Use:	Any use of natural gas which is certified by the Secretary of Agriculture as an "essential agricultural use."
Essential Industrial Process and Feedstock Uses:	Any use of natural gas by an industrial customer as "process gas" or as feedstock, or gas used for human comfort to protect health and hygiene in an industrial installation.
Excess Flow Valve:	A device designed to restrict the flow of gas in a customer's natural gas service line by automatically closing in the event of a service line break, thus mitigating the consequences of service line failures.
Expedited Service:	Service that is generally performed on the same workday the request for service is made. There may be instances where Company scheduling will not permit same day service. Service is considered to be expedited when an order is scheduled any day prior to the next available work date.
Federal Poverty Level:	The U.S. federal poverty guideline for the pertinent household size published annually in the Federal Register by the U.S. Department of Health and Human Services, Office of the Assistant Secretary for Planning and Evaluation, and available at https://aspe.hhs.gov/poverty-guidelines.
Feedstock Gas:	Natural gas used as a raw material for its chemical properties in creating an end product.

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RULE NO. 1

DEFINITIONS
(Continued)

Fire Protection Uses:	Natural gas used by and for the benefit of fire fighting agencies in the performance of their duties.
Flame Stabilization Gas:	Natural gas which is burned by ignitors, main gas burners or warm-up burners for the purpose of maintaining stable combustion of an alternate fuel.
Gas Day:	A period of 24 consecutive hours, except for those days that are adjusted for Daylight Savings Time, commencing and ending at 8:00 a.m. Mountain Clock Time (MCT). Clock Time indicates that the Utility will adjust its Gas Day to reflect changes for Daylight Savings Time.
Ignition Gas:	Natural gas supplied to gas ignitors in boilers to light main burners whether the main burners be operated by gas, oil or coal.
Illness:	A medical ailment or sickness for which a residential customer obtains a verifiable document from a licensed medical physician stating the nature of the illness and that discontinuance of service would be especially dangerous to the customer's health in the opinion of a licensed medical physician.

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RULE NO. 1

DEFINITIONS
(Continued)

Inability to Pay:	A circumstance under which a residential customer either: 1. Cannot pay the full balance of the customer's monthly bill and has attested to and, if requested, has provided documentation issued by an Arizona or U.S. governmental agency or a licensed medical practitioner verifying that the customer meets one of the following: (a) is at least 62 years of age, (b) has a physical or mental condition that substantially limits the customer's ability to manage resources, carry out activities of daily living, or secure protection from neglect or hazardous situations without assistance from others, or (c) has a medical condition that makes termination of gas service especially dangerous to the customer's health; or 2. Cannot pay the full balance of the customer's monthly bill and meets one of the following as attested to by the residential customer: (a) is not gainfully employed, (b) qualifies for monetary government welfare assistance, but has not yet begun to receive assistance, or (c) has an annual income at or below 200 percent of the published federal poverty level.	T D T T T T D
Industrial Boiler Fuel:	Natural gas used in a boiler as a fuel for the generation of steam or electricity.	
Industrial Customer:	A customer who is engaged primarily in a process which creates or changes raw or unfinished materials into another form or product, excluding electric power generation.	
Interrupt/Interruption:	To cease or the cessation of gas service to a customer at the point of delivery.	N N
Intra-day Nomination:	A Nomination submitted after the nominating deadline for Daily and Standing Nominations specified in Section 6.1 of Schedule No. T-1 which has an effective time no earlier than the beginning of the next Gas Day, and which has an ending time no later than the end of that Gas Day.	

RULE NO. 1

DEFINITIONS
(Continued)

Intra-day Nomination:	A Nomination submitted after the nominating deadline for Daily and Standing Nominations specified in Section 6.1 of Schedule No. T-1 which has an effective time no earlier than the beginning of the next Gas Day, and which has an ending time no later than the end of that Gas Day.

RULE NO. 1

DEFINITIONS
(Continued)

Inter-Divisional Capacity Transfer:	A mechanism by which the unused off-peak interstate capacity of one of the Utility's divisions is utilized by another of the Utility's divisions to procure and transport otherwise inaccessible economically priced gas. The division owning the off-peak capacity receives benefit in the form of credits to its Gas Cost Balancing Account. The division utilizing the off-peak capacity receives benefit through reduction in its purchased gas costs.
Input Rating:	The number of Btus specified on the appliance rating tag needed to operate the appliance. Normally expressed in Btus per hour.
Irrigation Customer:	Where natural gas is utilized by internal combustion engines for agricultural irrigation purposes.
Law:	A rule or rules as established and enforced by government authorities.
Leak Check:	A pressure test of the customer piping system using natural gas at standard delivery pressure as the test medium, or, in the judgment of the utility, at a higher pressure.
Licensed Medical Practitioner:	One of the following types of health care providers, actively licensed to practice in Arizona: (a) an allopathic or osteopathic physician; (b) a registered nurse practitioner, or (c) a physician assistant. N
Limited Income:	A residential customer with either: (a) annual household income at or below 250 percent of the federal poverty level, or (b) annual household income at or below a percentage of the federal poverty level higher than 250 percent, as established by a gas utility in a Commission-approved tariff.
Low Income Home Energy Assistance Program (LIHEAP):	The federally funded program that provides low-income residential customers energy bill assistance. N L

RULE NO. 1

DEFINITIONS
(Continued)

Main Extension	The addition of pipe to an existing main to provide service to new customers.
Margin:	The currently effective commodity delivery charges multiplied by the units of gas used, plus the Demand Delivery charges multiplied by the billing determinant, if applicable, plus the basic service charge is the margin.
Master Meter Customer:	A customer who receives gas at a central point and distributes said gas through a piping system not owned and operated by the Utility to tenants or occupants for their individual consumption.
Mcf:	One thousand (1,000) cubic feet.

RULE NO. 1

DEFINITIONS
(Continued)

Meter:	The instrument for measuring and recording the volume of natural gas that has passed through it.
Meter Tampering:	A situation where a meter or meter piping has been illegally altered. Common examples are meter bypassing and other unauthorized connections.
Minimum Charge:	The amount the customer must pay for the availability of gas service as specified in the Utility's tariffs.
Mobile Home:	A residential unit designed and built to be towed on its own chassis. It is without a permanent foundation and is designed for year-round living.
Monthly Operating Window:	A transportation operating constraint governing the allowable monthly difference between the customer's metered quantities and the sum of the customer's scheduled transportation quantities, plus any Utility-approved imbalance adjustment quantity.
Mountain Clock Time (MCT):	Mountain Standard Time or Mountain Daylight Time, whichever is currently in effect in the majority of the Mountain Time Zone, regardless of which time the State of Arizona is operating under.
Multi-Family Residential:	Any structure where more than one permanent residential dwelling receives the benefits of natural gas service through individual meters.
Off-Peak Irrigation Season:	The six-month period beginning October 1 and ending March 31.
Operating Day:	The 24-hour period beginning 7:00 a.m. Mountain Standard Time.

RULE NO. 1

DEFINITIONS
(Continued)

Ownership:	The legal right of possession or proprietorship of the premise(s) where service is established.
Peak Day:	Maximum daily consumption as determined by the best practical method available.
Peak Irrigation Season:	The six-month period beginning April 1 and ending September 30.
Permanent Customer:	A customer who is a tenant or owner of a service location who applies for and receives natural gas service in a status other than transient, temporary or agent.
Permanent Service:	Natural gas service which, in the opinion of the Utility, is of a permanent and established character. The use of gas may be continuous, intermittent or seasonal in nature.
Person:	Any individual, partnership, corporation, governmental agency, or other organization operating as a single entity.
Plant Protection Gas:	Minimum natural gas volumes required to prevent physical harm to the plant facilities or danger to plant personnel when such protection cannot be afforded through the use of an alternate fuel. This includes the protection of such material in process as would otherwise be destroyed, but shall not include deliveries required to maintain plant production. For the purposes of this definition, propane and other gaseous fuels shall not be considered alternate fuels.
Point of Delivery:	The point where pipes owned, leased, or under license by a customer and which are subject to inspection by the appropriate city, county, or state authority connect to the Utility's pipes or at the outlet side of the meter, whichever is further downstream. When there is more than one meter, it is the point where the pipes owned, leased, or under license by a customer and which are subject to inspection by the appropriate city, county, or state authority connect to the Utility's pipes that are connected to the upstream meter or at the outlet side of the upstream meter, whichever is further downstream.

RULE NO. 1

DEFINITIONS
(Continued)

Police Protection Uses:	Natural gas used by law enforcement agencies in the performance of their appointed duties.
Preemption of Gas Supply:	An emergency condition where the Utility may, under specified conditions, utilize the customer-owned gas supplies of low priority transportation customers to serve the requirements of higher priority transportation and sales customers.
Premises:	All real property and apparatus employed in a single-owner enterprise located on an integral parcel of land or on contiguous properties that are located immediately across a public right-of-way.
Preferred Method of Communication:	The communication method that complies with AAC R14-2-312(K), which may be email, U.S. Mail, voice telephone call, text message, or other communication method acceptable to the Utility and the customer. N N
Process Gas:	Natural gas use for which alternate fuels are not technically feasible, such as in applications requiring precise temperature controls and precise flame characteristics. For the purpose of this definition, propane and other gaseous fuels shall not be considered alternate fuels.
Regular Working Hours:	Except for Utility observed holidays, the period from 8 a.m. to 5 p.m., Monday through Friday.
Renewable Natural Gas (RNG):	A biogas which has been upgraded to pipeline quality gas that is suitable for distribution via the existing natural gas pipeline system, by increasing the percentage of methane in biogas by removing carbon dioxide and other trace components and adding a warning odorant.
Residential Dwelling:	A house, apartment, townhouse, or any other permanent residential unit.
Residential Subdivision:	Any tract of land which has been divided into four or more contiguous lots for use for the construction of residential buildings or permanent mobile homes for either single or multiple occupancy.
Residential Use:	Service to customers using natural gas for domestic purposes such as space heating, air conditioning, water heating, cooking, clothes drying, and other residential uses and includes use in apartment buildings, mobile home parks, and other multi-unit residential buildings.

RULE NO. 1

DEFINITIONS
(Continued)

Restricted Apparatus:	Apparatus prohibited by the Commission or other governmental agency.
Rules:	That portion of the tariff which sets forth the application or all conditions under which natural gas service shall be rendered.
Sales Customer:	A customer being served under a tariff where the customer purchases gas from the Utility.
Sanitation Facility Uses:	A facility where natural gas is used to (a) dispose of refuse or (b) protect and maintain the general sanitation requirements of the community at large.
Scheduled Transportation Quantity:	The net transportation quantity deliverable to a customer's premises after accounting for all applicable shrinkage factors.
School:	A facility, the primary function of which is to deliver instruction to regularly enrolled students in attendance at such facility. Facilities used for both educational and noneducational activities are not included under this definition unless the latter activities are merely incidental to the delivery of instruction.
Seasonal Service:	Natural gas service to establishments which are occupied seasonally or intermittently, such as seasonal resorts, cottages or other part-time establishments.
Service Address:	The physical location at which a utility provides service to a customer. N N
Service Area:	The territory in which the Utility has been granted a certificate of convenience and necessity and is authorized by the Commission to provide natural gas service.

RULE NO. 1

DEFINITIONS
(Continued)

Service Establishment Charge:	A charge as specified in the Utility's tariffs for establishing a new account.
Service Line:	A natural gas pipe that transports gas from a common source of supply (normally a distribution main) to the point of delivery.
Service Line Extension:	Consists of a service line provided for a new customer at a premise not heretofore served, in accordance with the service line extension rule.
Service Line Shut-Off Valve:	A curb valve or other manually operated valve located near the service that is safely accessible to Company personnel or other personnel authorized by the Company to manually shut off gas flow to the service.
Service Reconnect Charge:	Means the charge as specified in a Utility's tariffs that must be paid by a customer prior to reconnection of natural gas service each time the customer's service is terminated for nonpayment or to comply with the Utility's tariffs. T
Service Reestablishment Charge:	Means the charge as specified in a Utility's tariffs that must be paid to reinitiate service at the same location where the same customer ordered a service termination within the preceding 12-month period. T
Shrinkage:	The cost of the gas volumes lost, unaccounted for, or used as company fuel in the transportation process and represented by the differential between the cost of gas on a sales basis and the cost of gas on a purchased basis.
Shrinkage Rate:	The rate used to recover the cost of shrinkage from non-exempt transportation customers.
Single-Family Residential:	A permanent residential dwelling, excluding multi-family residential structures.
Southwest Vista:	A fully integrated website that allows for the Utility's Transportation customers and designated agents the ability to submit Transportation nominations to the interstate pipelines. Users may also have the ability to view monthly volume statements, master detail reports, Transportation pipeline charges allocated to them from the Utility, and informational reports.

RULE NO. 1

DEFINITIONS
(Continued)

Standard Delivery Pressure:	0.25 pounds per square inch gauge at the meter or point of delivery.
Standard Mantle:	A mantle which consumes a maximum of 2.6 cubic feet of gas per hour.
Standing Nomination:	A Daily Nomination which is effective for multiple Gas Days. Standing Nominations cannot exceed the term of the customer's Transportation Service Agreement. A Standing Nomination can be replaced by a new Daily Nomination or Intra-day Nomination; however, upon the expiration of such replacement Nomination, the Standing Nomination becomes effective again.
Storage Injection Gas:	Natural gas injected by a distributor into storage for later use.
Subdivision:	An area for single family dwellings which may be identified by filed subdivision plans.
Summer Season:	The six-month period beginning May 1 and ending October 31.
Supplemental Gas Supply:	Natural gas purchased by the Utility from all sources other than the base gas supply.
Supply Curtailment:	A condition occurring when the demand for natural gas exceeds the available supply of gas. This condition can occur due to supply failure or upstream pipeline capacity curtailment.
Tariffs:	The documents filed with and approved by the Commission which list the rules, regulations, services and products offered by the Utility and which set forth the terms and conditions and a schedule of the rates and charges for those services and products.
Tariff Sheets:	The individual sheets included in the tariff.

RULE NO. 1

DEFINITIONS
(Continued)

Temporary Service:	Service to premises or enterprises which will be of limited duration. Service which, in the opinion of the Utility, is for operations of a speculative character is also considered temporary service.
Therm:	A unit of heating value, equivalent to 100,000 British thermal units (Btus).
Terminate/Termination:	To means to discontinue or a discontinuance of gas service to a customer's service address, by intentional action of the utility, and is synonymous with "disconnect" or "disconnection" as used in this Article. N N
Third Party:	An entity or person authorized by a customer and willing to receive monthly notifications including notices of a customer's pending termination of service and to communicate with the utility on behalf of the customer for the purpose of making arrangements on behalf of said customer to prevent termination. D T T
Transmission Main:	A pipeline installed for the purpose of transmitting gas from a source of supply to distribution center, storage facility or large volume customer(s).
Transportation Billing Quantity:	A customer's monthly scheduled transportation quantity or, if transportation service is provided at separate premises under a single service agreement, the sum of a customer's metered quantities, including the effect of any adjustment for cycle billing.
Transportation Customer:	A customer who meets the applicability provisions of the transportation tariff and elects to purchase gas from a supplier other than the Utility. The Utility provides the service of delivering the customer's gas from the interconnect with the upstream pipeline to the customer's facility.
Utility:	The public service corporation providing gas service to the public in compliance with state law.

RULE NO. 1

DEFINITIONS
(Continued)

Utility's Operating Convenience:	This term refers to the utilization, under certain circumstances, of facilities or practices not ordinarily employed which contribute to the overall efficiency of the Utility's operations. It does not refer to customer convenience nor to the use of facilities or adoption of practices required to comply with applicable laws, ordinances, rules or regulations, or similar requirements of public authorities.
Winter Season:	The six-month period beginning November 1 and ending April 30. D
Workday:	The time period between 8 a.m. and 5 p.m., Monday through Friday, excluding holidays.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

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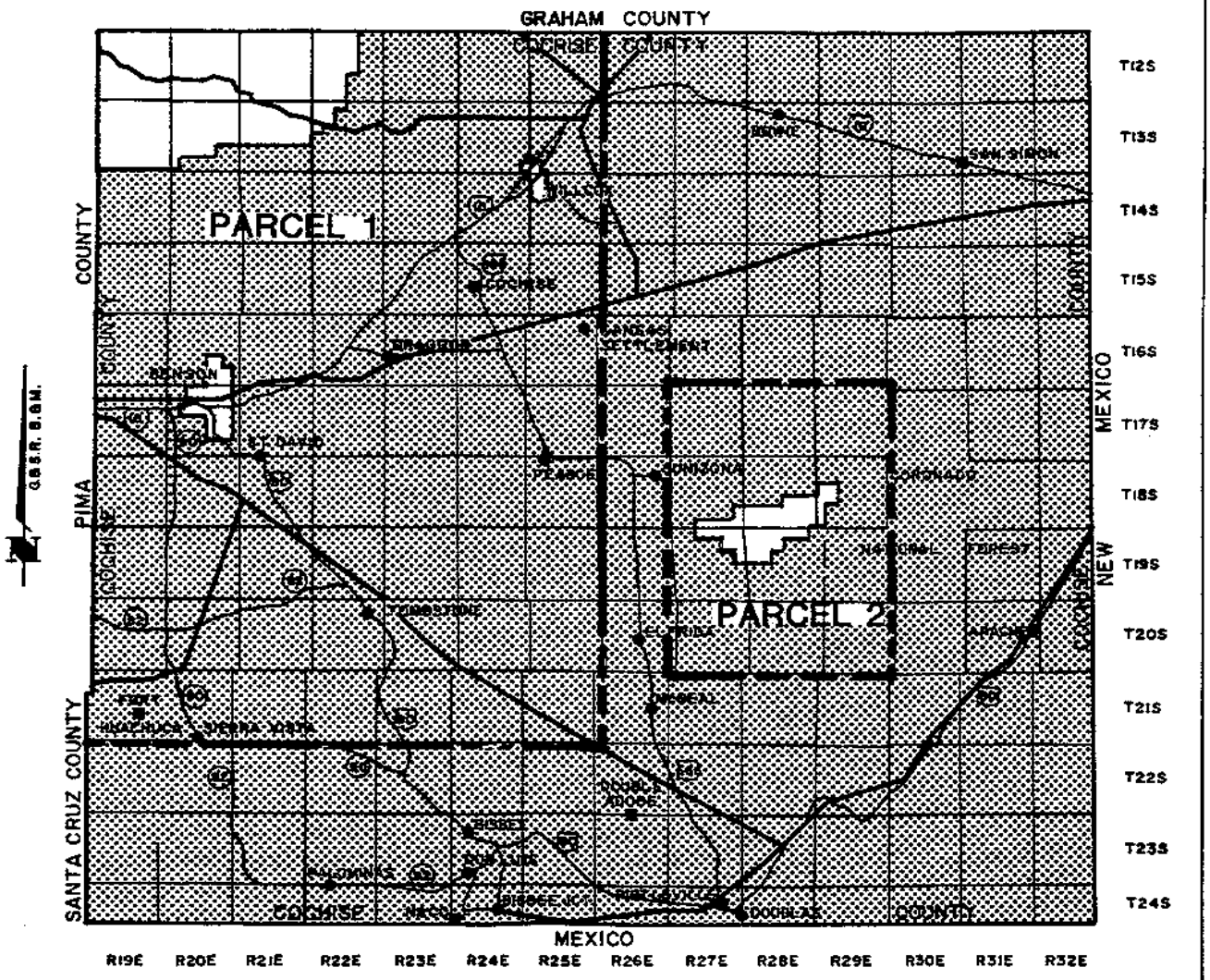
RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

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SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7
Arizona Division

First Revised A.C.C. Sheet No. 123
Canceling Original A.C.C. Sheet No. 123



COCHISE COUNTY		
DISTRIBUTION SERVICE AREA		
SCALE: N.T.S.		DRAWN: C.W.C.
DATE: 2-23-98		CK BY: A.T.

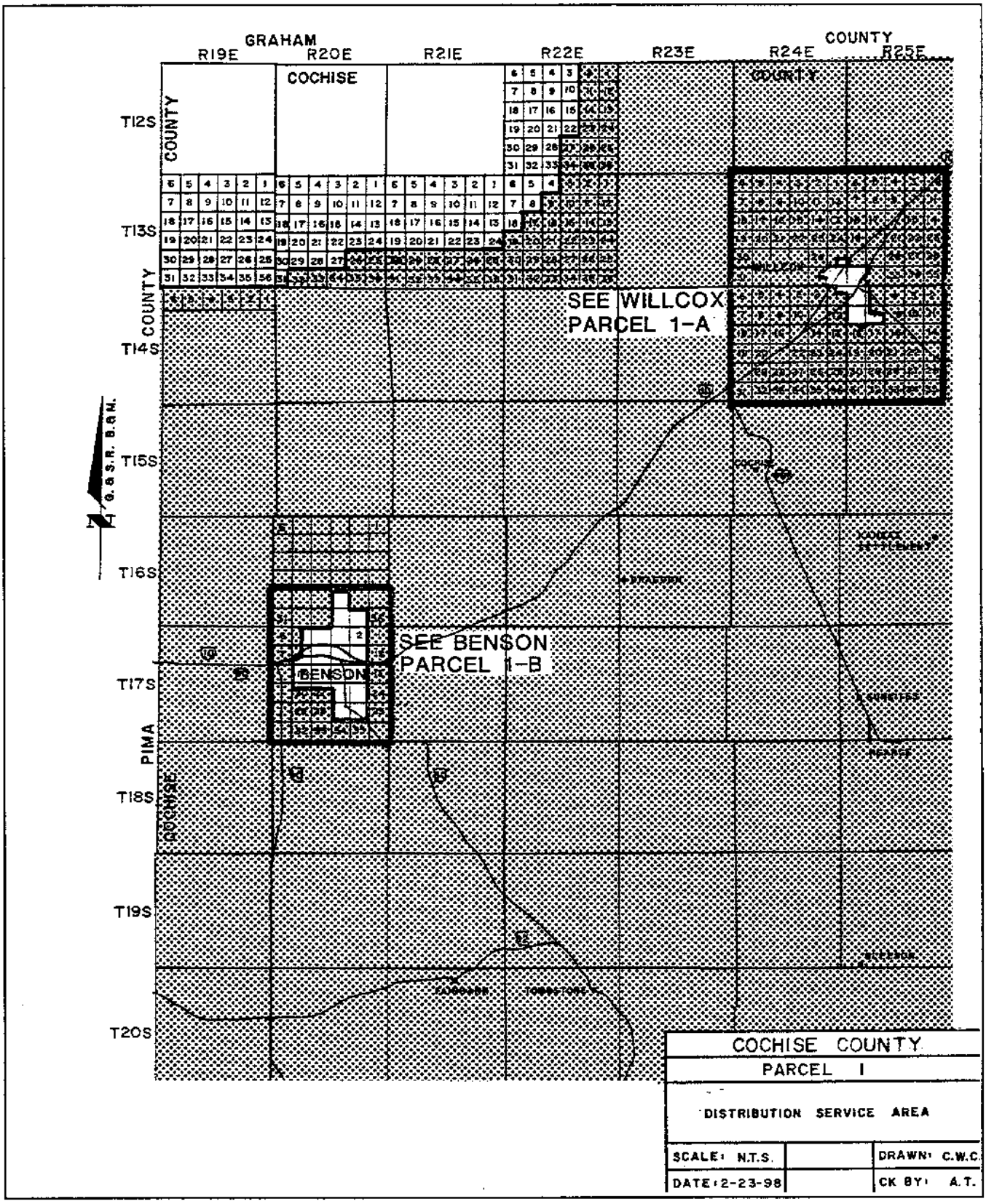
Issued On March 2, 1998
Docket No. G-01551A-97-0226

Issued by
Edward S. Zub
Senior Vice President

Effective March 4, 1998
Decision No. 60591

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7
Arizona Division

First Revised A.C.C. Sheet No. 124
Canceling Original A.C.C. Sheet No. 124



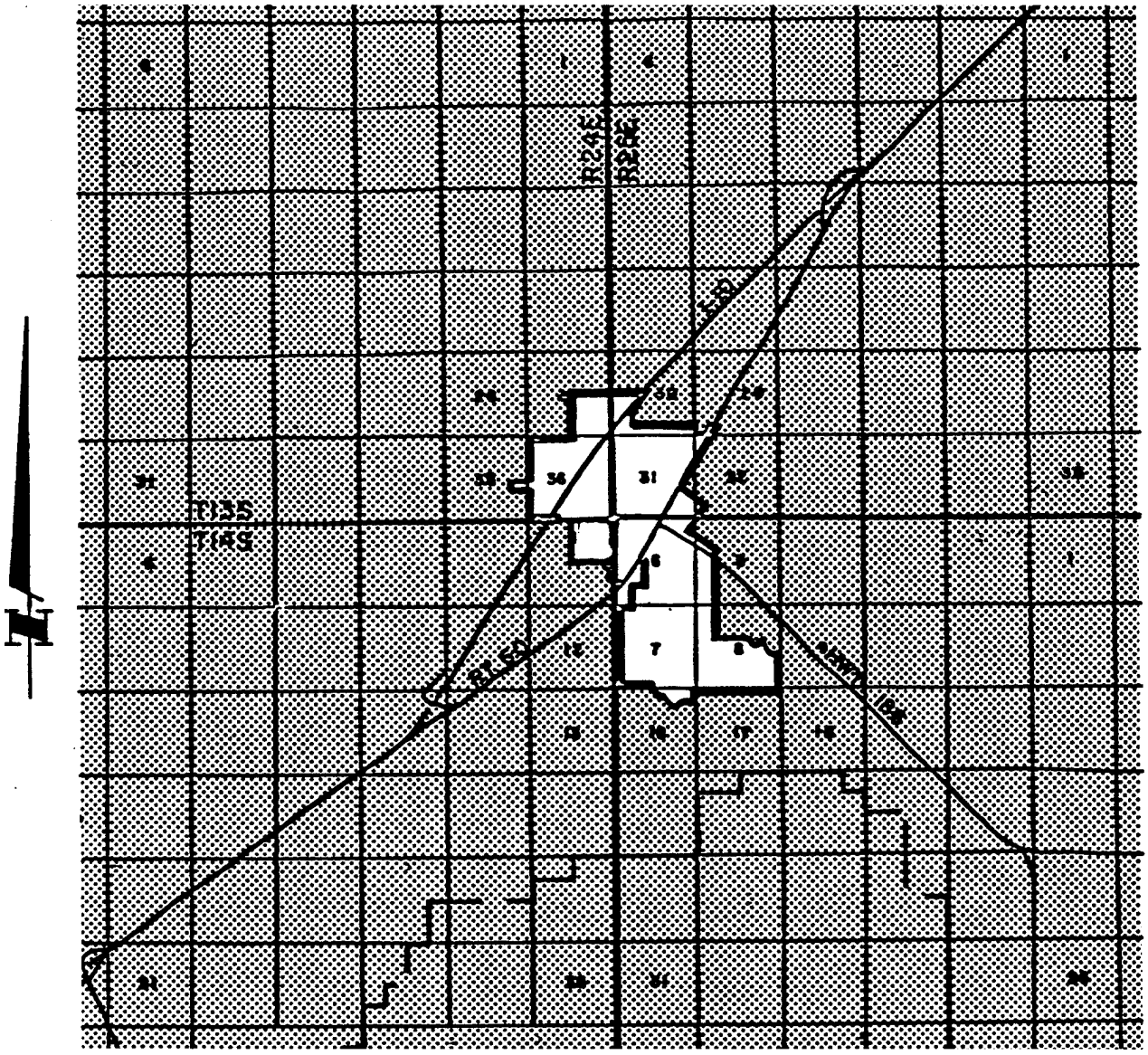
Issued On March 2, 1998
Docket No. G-01551A-97-0226

Issued by
Edward S. Zub
Senior Vice President

Effective March 4, 1998
Decision No. 60591

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 125
Canceling _____ A.C.C. Sheet No. _____



COCHISE COUNTY		
WILLCOX AREA - PARCEL I-A		
DISTRIBUTION SERVICE AREA		
SCALE: NONE		DRAWN: A.T.
DATE: 1-12-88		CK BY: A.T.

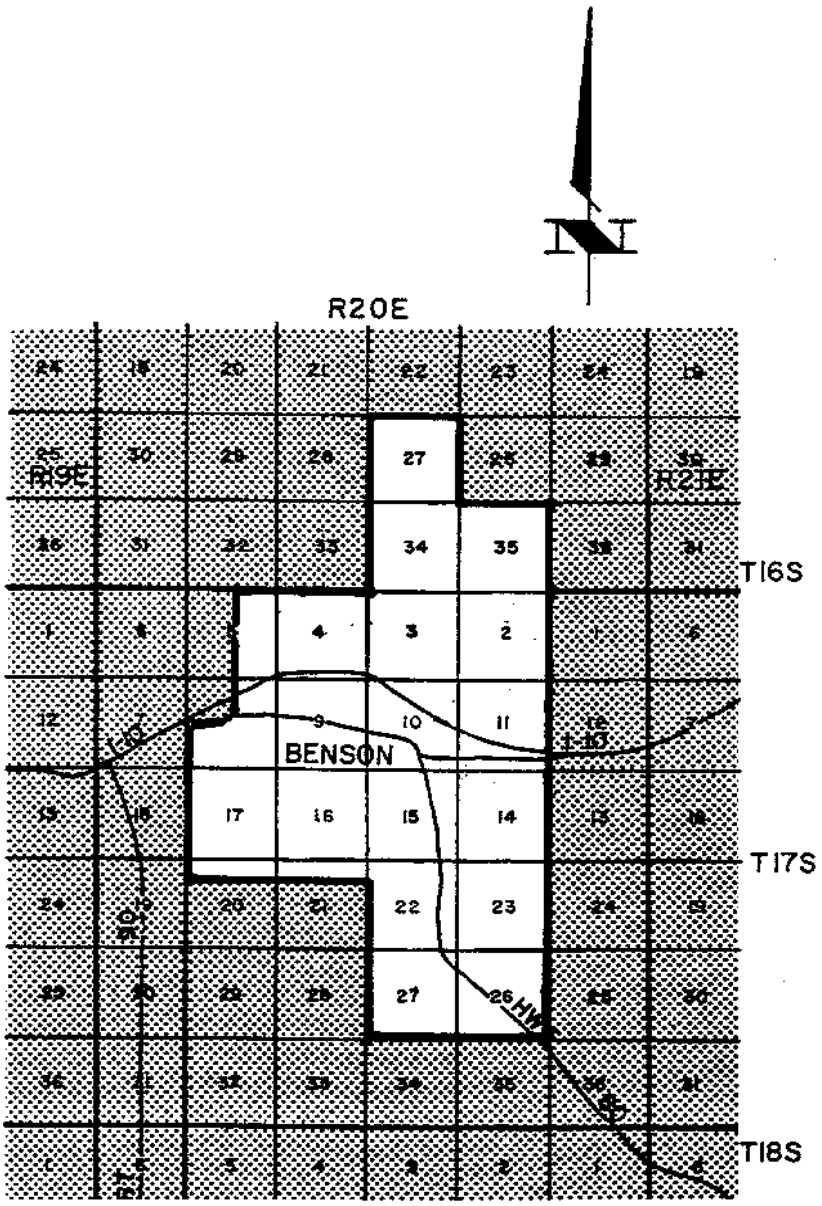
Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7
Arizona Division

First Revised A.C.C. Sheet No. 126
Canceling Original A.C.C. Sheet No. 126



COCHISE COUNTY		
BENSON AREA-PARCEL I-B		
DISTRIBUTION SERVICE AREA		
SCALE: N.T.S.		DRAWN: C.W.C.
DATE: 2-4-98		CK BY: A.T.

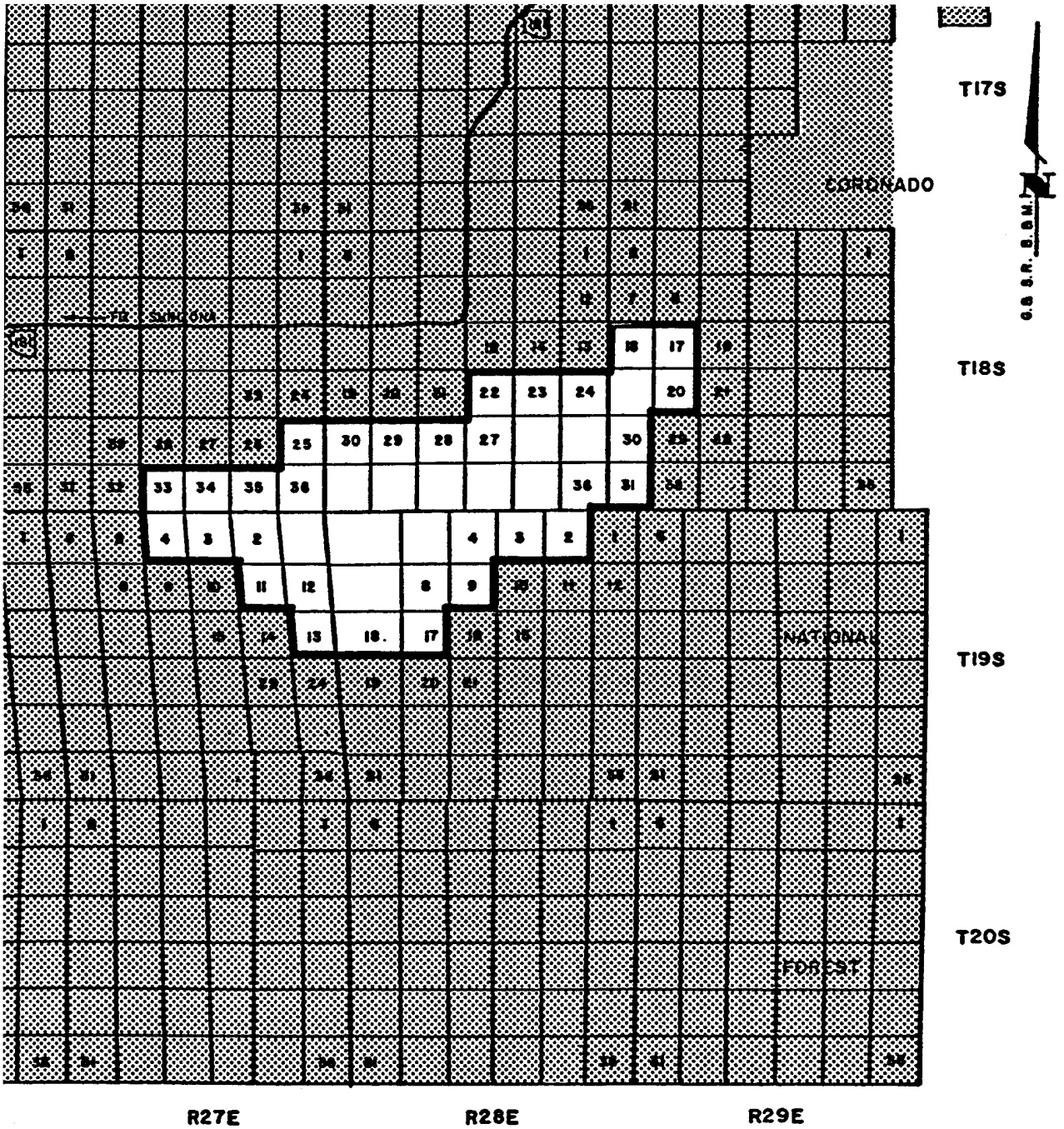
Issued On March 2, 1998
Docket No. G-01551A-97-0226

Issued by
Edward S. Zub
Senior Vice President

Effective March 4, 1998
Decision No. 60591

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 127
Canceling _____ A.C.C. Sheet No. _____



COCHISE COUNTY		
PARCEL 2		
DISTRIBUTION SERVICE AREA		
SCALE: N.T.S.		DRAWN: C.C.
DATE: 10-16-87		CK BY: A.T.

Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within the County of Cochise, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 12 South, Range 22 East, All of Sections 1, 2, 11, 12, 13, 14, 23, 24, 25, 26, 27, 34, 35 and 36.

2. Township 12 South, Ranges 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

3. Township 13 South, Range 20 East, All of Sections 25, 26, 32, 33, 34, 35 and 36.

4. Township 13 South, Range 21 East, All of Sections 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

5. Township 13 South, Range 22 East, All of Sections 1, 2, 3, 9, 10, 11, 12, 13, 14, 15, 16, 17, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

6. Township 13 South, Ranges 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

7. Township 14 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

8. Township 15 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

9. Township 16 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

10. Township 17 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

11. Township 18 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 30, 31 and 32 East.

12. Township 18 South, Range 27 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 26, 27, 28, 29, 30, 31 and 32.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

13. Township 18 South, Range 28 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20 and 21.

14. Township 18 South, Range 29 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 21, 22, 23, 24, 25, 26, 27, 28, 29, 32, 33, 34, 35 and 36.

15. Township 19 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 29, 30, 31 and 32 East.

16. Township 19 South, Range 27 East, All of Sections 5, 6, 7, 8, 9, 10, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

17. Township 19 South, Range 28 East, All of Sections 1, 10, 11, 12, 13, 14, 15, 16, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

18. Township 20 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

19. Township 21 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

20. Township 22 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

21. Township 23 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

22. Township 24 South, Ranges 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32 East.

23. Areas adjacent to the EL Paso Natural Gas Company gas transmission main in Township 12 South, Range 19 East; Township 12 South, Range 20 East; Township 12 South, Range 21 East; Township 13 South, Range 21 East; and Township 13 South, Range 22 East.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

EXCEPTING

The city limits of Willcox, Arizona, more particularly described as follows:

1. Township 13 South, Range 24 East.

   Section 25, SE 1/4

   Section 35, N 1/2 NE 1/4 SE 1/4

   Section 36, All

2. Township 13 South, Range 25 East.

   Section 29, S 1/2 SW 1/4 SW 1/4

   Section 30, W 1/2 SW 1/4, W 1/2 NE 1/4 SW 1/4, S 1/2 SE 1/4, SW 1/4, S 1/2 S 1/2 SE 1/4

   Section 31, W 1/2, NE 1/4, W 1/2 SE 1/4, W 1/2 NE 1/4 SE 1/4, SE 1/4, SE 1/4

   Section 32, NW 1/4 NW 1/4, W 1/2 SW 1/4 NW 1/4, W 1/2 SW 1/4 SW 1/4

3. Township 14 South, Range 24 East.

   Section 1, NE 1/4.

4. Township 14 South, Range 25 East.

   Section 5, SW 1/4 NW 1/4, W 1/2 SW 1/4

   Section 6, E 1/2, NW 1/4, NW 1/4 SW 1/4, E 1/2 NE 1/4 SW 1/4, SE 1/4 SW 1/4

   Section 7, All

   Section 8, W 1/2 NW 1/4, S 1/2 SE 1/4 NW 1/2, S 1/2 SW 1/4 NE 1/4, SW 1/4, W 1/2 SE 1/4, W 1/2 E 1/2 SE 1/4

   Section 18, N 1/2 NE 1/4

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

ALSO EXCEPTING

The city limits of Benson, Arizona, more particularly described as follows:

1. Township 16 South, Range 20 East.

   Sections 27, 34 and 35, All

2. Township 17 South, Range 20 East.

   Sections 2, 3 and 4, All

   Section 5, E 1/2

   Section 8, E 1/2 and all that portion south of the south right-of-way of Highway 80 in the NW 1/4 and SW 1/4

   Sections 9, 10, 11, 14, 15, 16 and 17, All

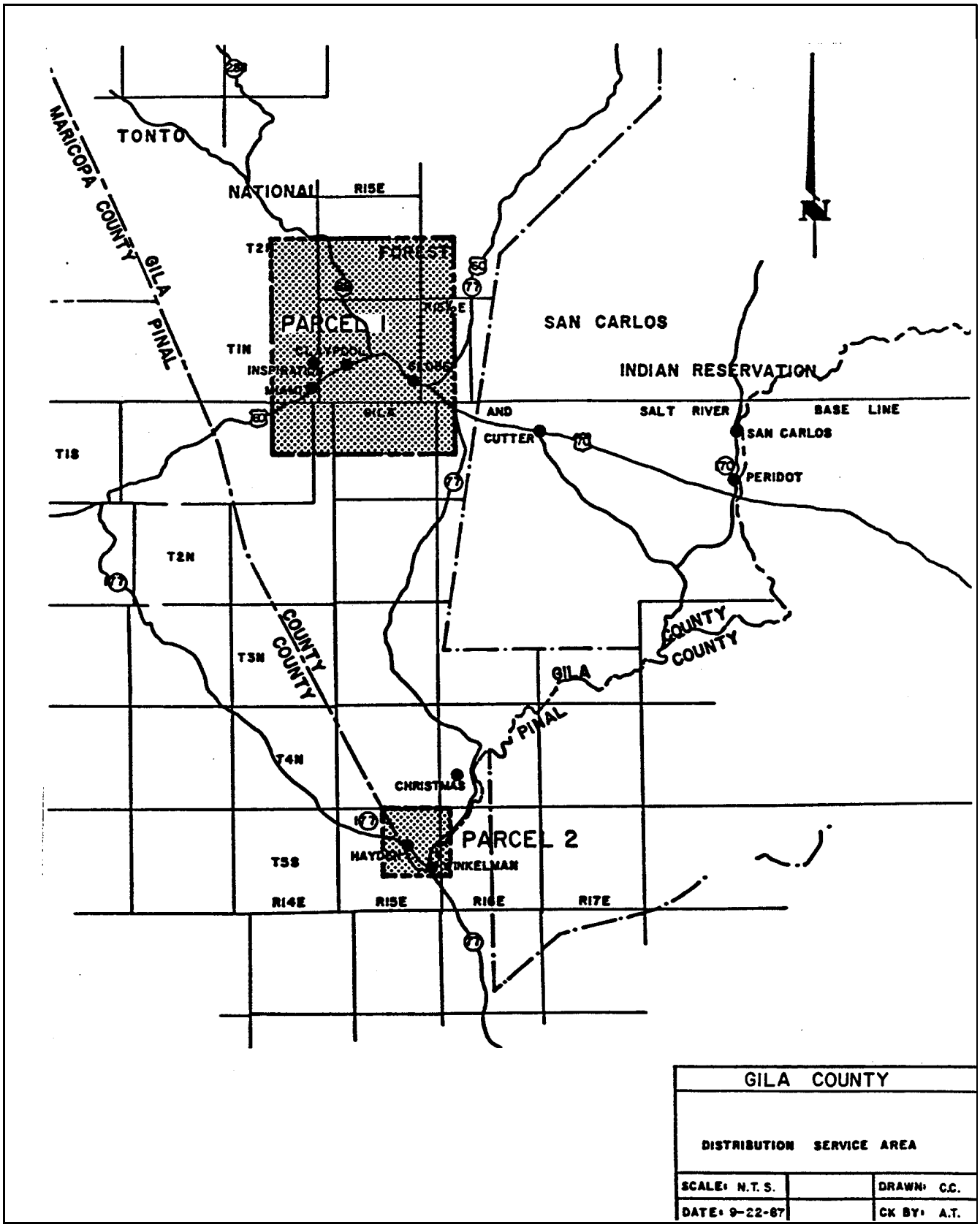
   Section 20, N 1/2 N 1/2

   Section 21, N 1/2 N 1/2

   Sections 22, 23, 26 and 27, All

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 132
Canceling _____ A.C.C. Sheet No. _____



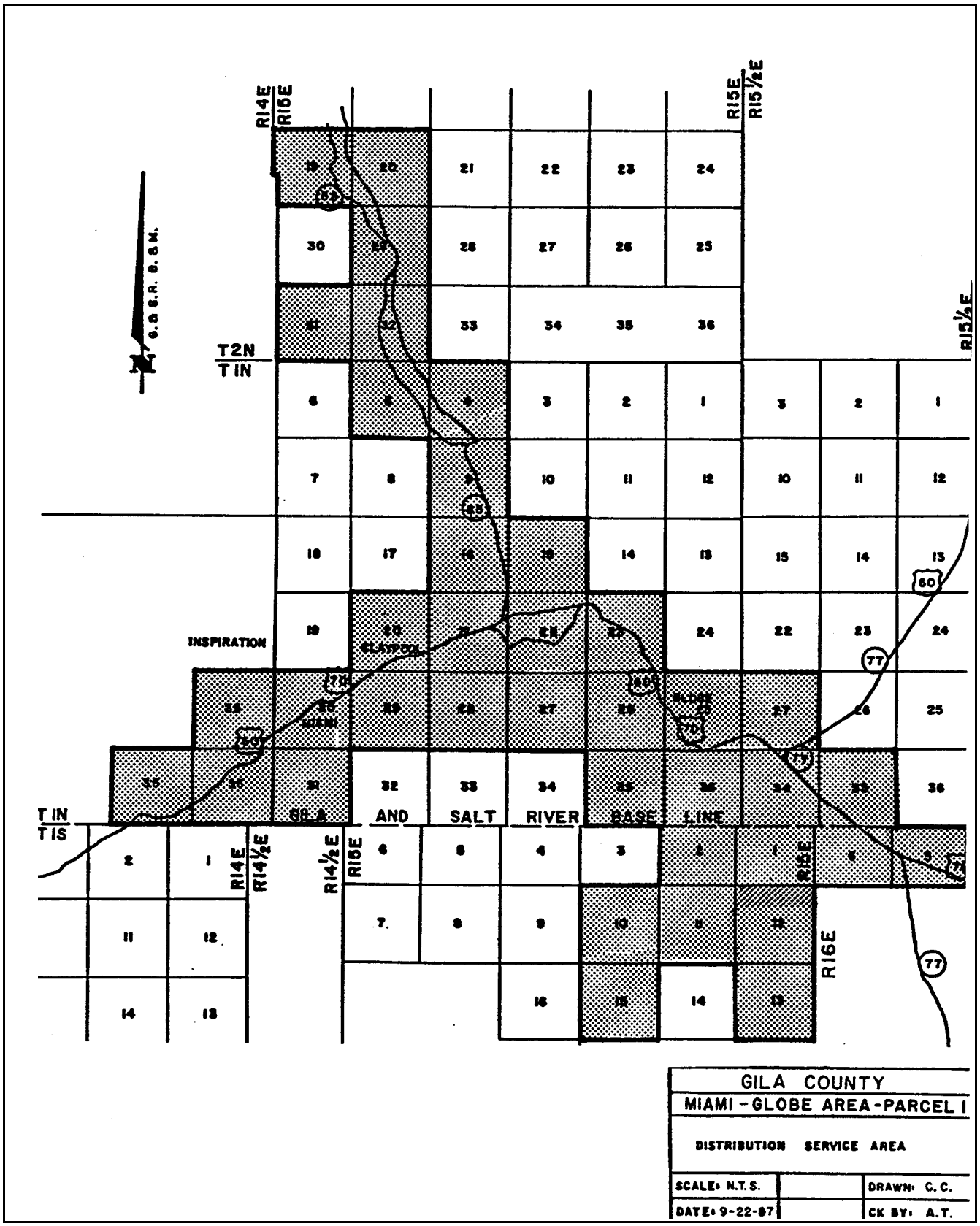
Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 133
Canceling _____ A.C.C. Sheet No. _____



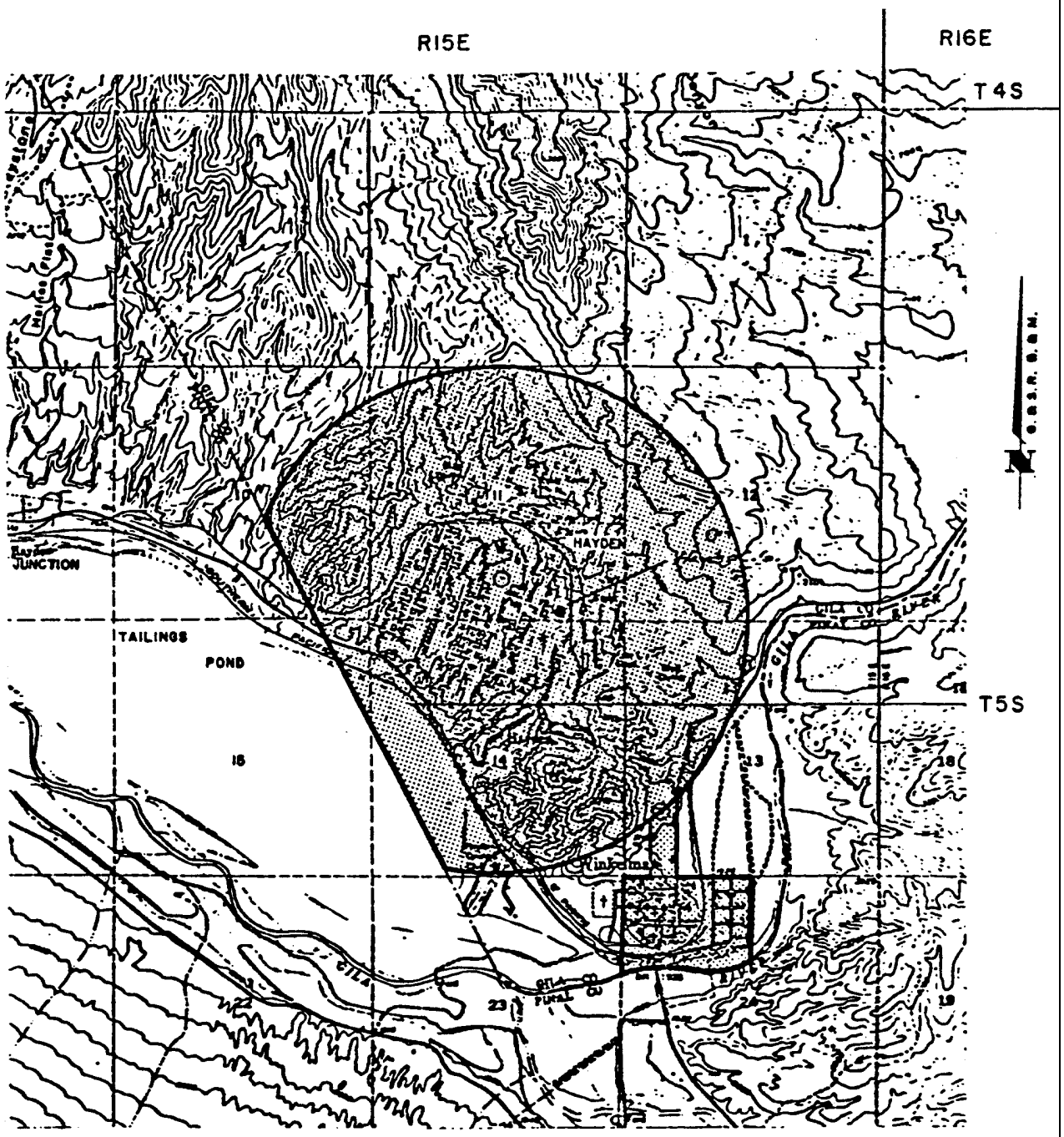
Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 134
Canceling _____ A.C.C. Sheet No. _____



Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within Miami-Globe, County of Gila, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 2 North, Range 15 East, All of Sections 19, 20, 29, 31 and 32.

2. Township 1 North, Range 14 East, All of Sections 25, 35 and 36.

3. Township 1 North, Range 15 East, All of Sections 4, 5, 9, 15, 16, 20, 21, 22, 23, 25, 26, 27, 28, 29, 30, 31, 35 and 36.

4. Township 1 North, Range 15½ East, All of Sections 27, 34 and 35.

5. Township 1 South, Range 15 East, All of Sections 1, 2, 10, 11, 12, 13 and 15.

6. Township 1 South, Range 16 East, All of Sections 5 and 6.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

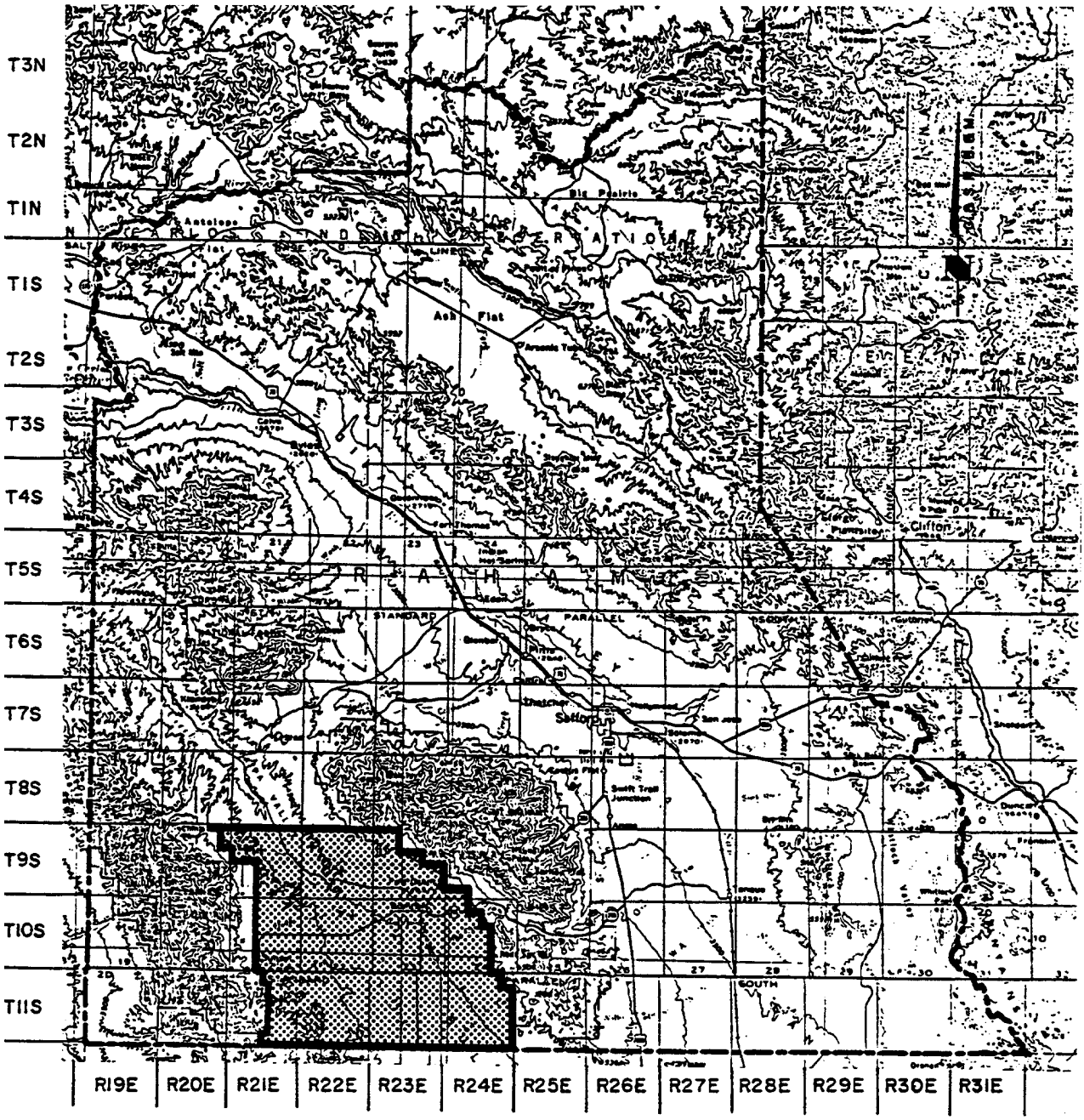
The service area of Southwest Gas Corporation within Hayden-Winkleman, County of Gila, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 5 South, Range 15 East, All of that portion of Sections 10, 11, 12, 13, 14 and 15 lying within a circle, one (1) mile in radius, centered at the southeast corner of the southwest quarter (SW 1/4) of said Section 11, and lying within Gila County, Arizona. Also, that portion of said Section 13 easterly from the west line of said Section 13 and along the south line thereof to Lobo Lane; thence north on Lobo Lane to Thorne Avenue; thence east and south on Thorne Avenue to the south line of said Section 13.

2. Township 5 South, Range 15 East, That portion of the northwest quarter (NW 1/4) of Section 24, lying within Gila County. Bounded on the south by the Gila River and on the east by the east line of said northwest quarter (NW 1/4) of Section 24.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 137
Canceling _____ A.C.C. Sheet No. _____



GRAHAM COUNTY

DISTRIBUTION SERVICE AREA

SCALE: NTS		DRAWN: A.T.
DATE: 2-26-88		CK BY: A.T.

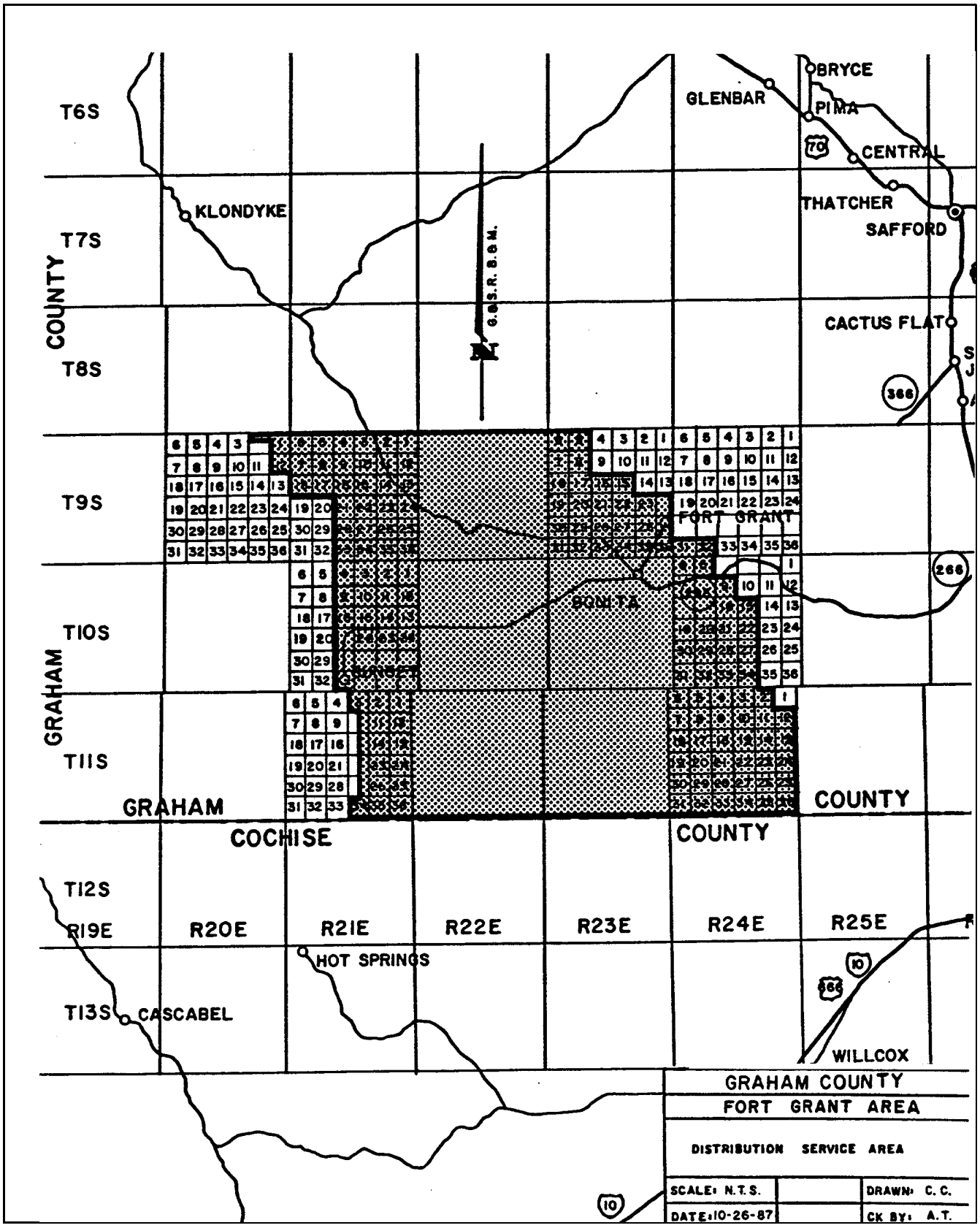
Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 138
Canceling _____ A.C.C. Sheet No. _____



Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within the County of Graham, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 9 South, Range 20 East, All of Sections 1 and 12 and the north half (N 1/2) of Section 2.

2. Township 9 South, Range 21 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 21, 22, 23, 24, 25, 26, 27, 28, 33, 34, 35 and 36.

3. Township 9 South, Range 22 East.

4. Township 9 South, Range 23 East, All of Sections 5, 6, 7, 8, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

5. Township 9 South, Range 24 East, Sections 31 and 32.

6. Township 10 South, Range 21 East, All of Sections 1, 2, 3, 4, 9, 10, 11, 12, 13, 14, 15, 16, 21, 22, 23, 24, 25, 26, 27, 28, 33, 34, 35 and 36.

7. Township 10 South, Range 22 and 23 East.

8. Township 10 South, Range 24 East, All of Sections 5, 6, 7, 8, 9, 15, 16, 17, 18, 19, 20, 21, 22, 27, 28, 29, 30, 31, 32, 33 and 34.

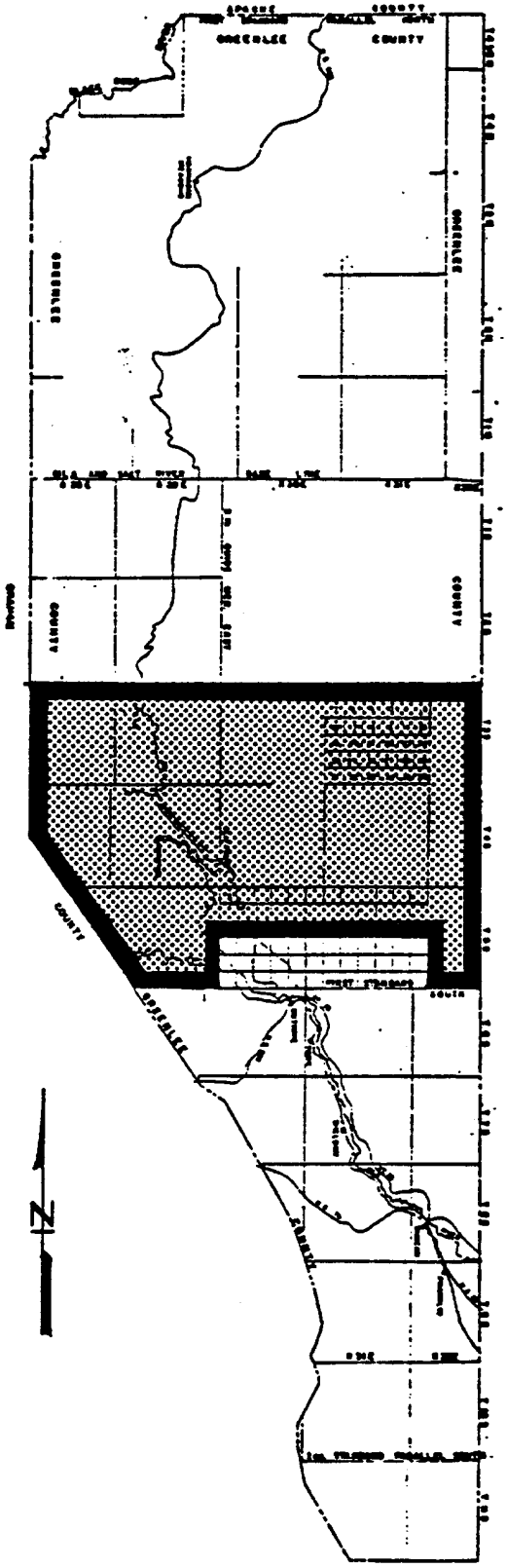
9. Township 11 South, Range 21 East, All of Sections 1, 2, 3, 11, 12, 13, 14, 23, 24, 25, 26, 34, 35 and 36 and the east half (E 1/2) of Sections 10, 15, 22 and 27.

10. Township 11 South, Range 22 and 23 East.

11. Township 11 South, Range 24 East, All of Sections 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 140
Canceling _____ A.C.C. Sheet No. _____



GREENLEE COUNTY

DISTRIBUTION SERVICE AREA

SCALE: N.T.S.		DRAWN: -
DATE: 7-20-87		CK BY: -

Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

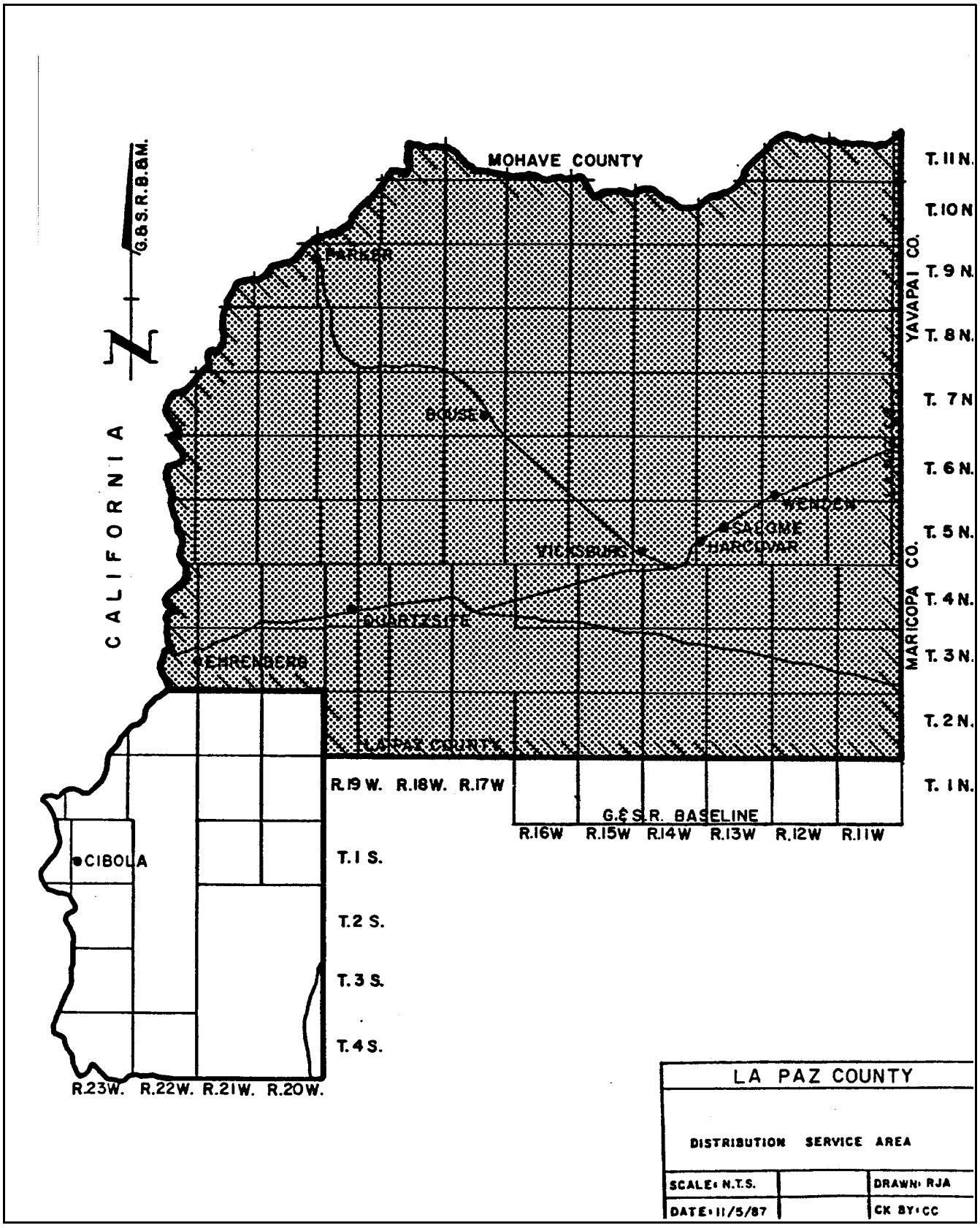
CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within the County of Greenlee, Gila and Salt River Baseline and Meridian, State of Arizona, includes the following described area:

1. Township 3 South, Range 28 East, All that portion lying within Greenlee County.
2. Township 3 South, Ranges 29, 30 and 31 East.
3. Township 3 South, Range 32 East, All that portion lying within Greenlee County.
4. Township 4 South, Range 28 East, All that portion lying within Greenlee County.
5. Township 4 South, Ranges 29, 30 and 31 East.
6. Township 4 South, Range 32 East, All that portion lying within Greenlee County.
7. Township 5 South, Range 28 East, All that portion lying within Greenlee County.
8. Township 5 South, Range 29 East, All that portion lying within Greenlee County.
9. Township 5 South, Range 30 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18.
10. Township 5 South, Range 31 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18.
11. Township 5 South, Range 32 East, All that portion lying within Greenlee County.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 142
Canceling _____ A.C.C. Sheet No. _____



Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within the County of La Paz, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 11 North, Range 10 West, All that portion lying w thin La Paz County.
2. Township 11 North, Range 11 West, All that portion lying within La Paz County.
3. Township 11 North, Range 12 West, All that portion lying within La Paz County.
4. Township 11 North, Range 13 West, All that portion lying within La Paz County.
5. Township 11 North, Range 15 West, All that portion lying within La Paz County.
6. Township 11 North, Range 16 West, All that portion lying within La Paz County.
7. Township 11 North, Range 17 West, All that portion lying within La Paz County.
8. Township 11 North, Range 18 West, All that portion lying within La Paz County.
9. Township 10 North, Range 10 West, All that portion lying within La Paz County.
10. Township 10 North, Ranges 11, 12 and 17 West.
11. Township 10 North, Range 13 West, All that portion lying within La Paz County.
12. Township 10 North, Range 14 West, All that portion lying within La Paz County.
13. Township 10 North, Range 15 West, All that portion lying within La Paz County.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

14. Township 10 North, Range 16 West, All that portion lying within La Paz County.

15. Township 10 North, Range 18 West, All that portion lying within La Paz County.

16. Township 10 North, Range 19 West, All that portion lying within La Paz County.

17. Township 10 North, Range 20 West, All that portion lying within La Paz County.

18. Township 9 North, Range 10 West, All that portion lying within La Paz County.

19. Township 9 North, Ranges 11, 12, 13, 14, 15, 16, 17, 18 and 19 West.

20. Township 9 North, Range 20 West, All that portion lying within La Paz County.

21. Township 9 North, Range 21 West, All that portion lying within La Paz County.

22. Township 8 North, Range 10 West, All that portion lying within La Paz County.

23. Township 8 North, Ranges 11, 12, 13, 14, 15, 16, 17, 18, 19 and 20 West.

24. Township 8 North, Range 21 West, All that portion lying within La Paz County.

25. Township 7 North, Range 10 West, All that portion lying within La Paz County.

26. Township 7 North, Ranges 11, 12, 13, 14, 15, 16, 17, 18, 19 and 20 West.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

27. Township 7 North, Range 21 West, All that portion lying within La Paz County.

28. Township 7 North, Range 22 West, All that portion lying within La Paz County.

29. Township 6 North, Range 10 West, All that portion lying within La Paz County.

30. Township 6 North, Ranges 11, 12, 13, 14, 15, 16, 17, i8, 19, 20 and 21 West.

31. Township 6 North, Range 22 West, All that portion lying within La Paz County.

32. Township 5 North, Range 10 West, All that portion lying within La Paz County.

33. Township 5 North, Ranges 11, 12, 13, 14, 15, 16, 17, 18, 19, 20 and 21 West.

34. Township 5 North, Range 22 West, All that portion lying within La Paz County.

35. Township 4 North, Ranges 11, 12, 13, 14, 15, 16, 17, 18, 19, 20 and 21 West.

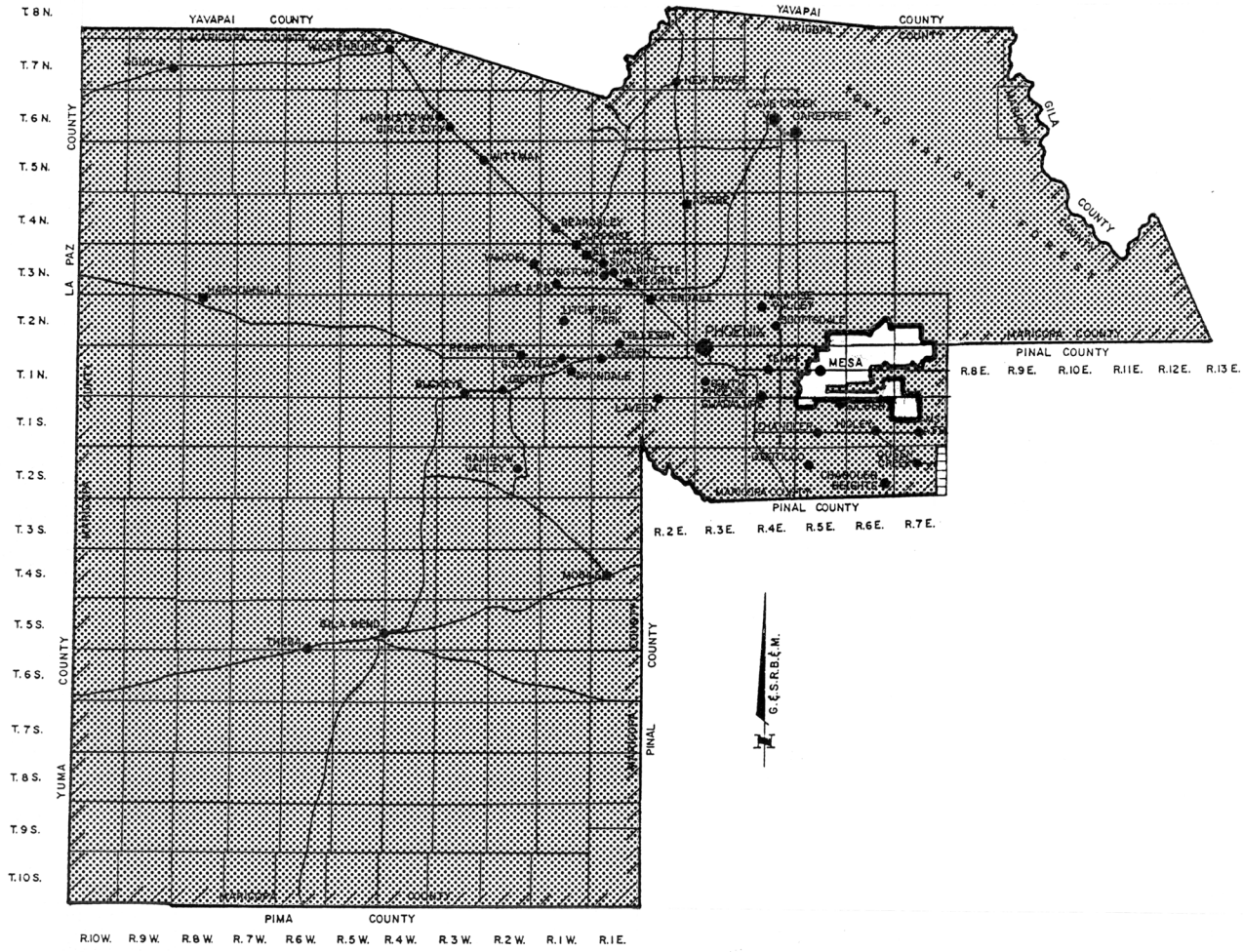
36. Township 4 North, Range 22 West, All that portion lying within La Paz County.

37. Township 3 North, Ranges 11, 12, 13, 14, 15, 16, 17, 18, 19, 20 and 21 West.

38. Township 3 North, Range 22 West, All that portion lying within La Paz County.

39. Township 2 North, Ranges 11, 12, 13, 14, 15, 16, 17, 18 and 19 West.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7 — Second Revised A.C.C. Sheet No. 146
Arizona Division — Canceling First Revised A.C.C. Sheet No. 146



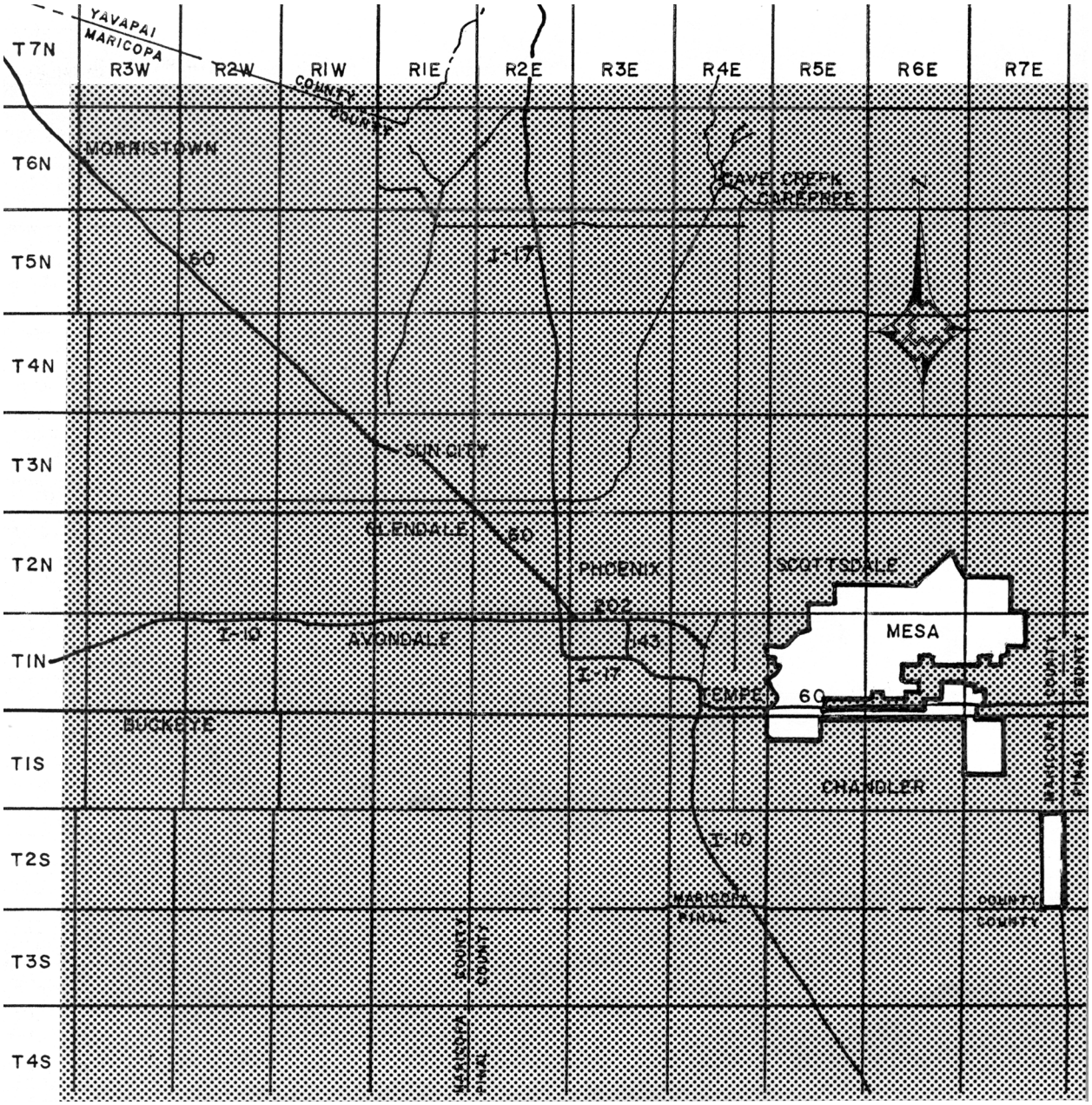
MARICOPA COUNTY		
DISTRIBUTION SERVICE AREA		
SCALE: NTS		DRAWN: C.W.C.
DATE: 10-01-2003		CK BY: A.T.

Issued On October 16, 2003
Docket No. G-01551A-02-0425

Issued by
Edward S. Zub
Executive Vice President

Effective October 21, 2003
Decision No. 66101

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7 — Second Revised A.C.C. Sheet No. 147
Arizona Division — Canceling First Revised A.C.C. Sheet No. 147



MARICOPA COUNTY		
METROPHOENIX AREA		
SCALE: NTS		DRAWN: C.W.C.
DATE: 10-01-2003		CK BY: A.T.

Issued On October 16, 2003
Docket No. G-01551A-02-0425

Issued by
Edward S. Zub
Executive Vice President

Effective October 21, 2003
Decision No. 66101

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within the County of Maricopa, State of Arizona, Gila and Salt River Baseline and Meridian, includes all of Maricopa County,

EXCEPTING:

1. Township 2 North, Range 5 East,

   Sections 25, 26 and 34, S 1/2.

   Section 33, SE 1/4.

   All of Sections 35 and 36.

2. Township 2 North, Range 6 East,

   Section 13, All that portion south of the Salt River Indian Reservation Boundary and west of the C.A.P. canal.

   Sections 14, 22, 23, and 27, All that portion south of the Salt River Indian Reservation Boundary.

   Section 24, All that portion west of the C.A.P. canal.

   All of Sections 25, 26, 31, 32, 33, 34, 35, and 36.

   Sections 28, 29 and 30, S 1/2.

3. Township 2 North, Range 7 East,

   All of Sections 28, 29, 30, 31, 32, and 33.

4. Township 1 North, Range 5 East,

   All of Sections 1, 2, 3, 10, 11, 12, 13, 14, 15, 16, 17, 20, 21, 22, 23, 24, 28, 29, 32, and 33.

   Section 4, E 1/2.

   Section 18, N 1/2, SE 1/4.

   Sections 19, 30 and 31, All that portion east of the Tempe Canal/City of Mesa Boundary.

   Sections 25 and 26, N 1/2, N 1/2 S 1/2, N 1/2 S 1/2 S 1/2.

   Section 27, N 1/2, SW 1/4, N 1/2 SE 1/4, N 1/2 S 1/2 SE 1/4.

   Section 34, S 1/2, NW 1/4, S 1/2 NE 1/4, S 1/2 N 1/2 NE 1/4.

   Sections 35 and 36, S 1/2, S 1/2 N 1/2, S 1/2 N 1/2 N 1/2.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

5. Township 1 North, Range 6 East,

All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 15, 16, 17, 18, 19, 20, 21, 25, 35, and 36.

Section 14, N 1/2, SE 1/4.

Section 27, NW 1/4.

Section 28, N 1/2, N 1/2 SW 1/4, N 1/2 S 1/2 SW 1/4.

Section 29, N 1/2, N 1/2 S 1/2, N 1/2 S 1/2 S 1/2.

Section 30, N 1/2, N 1/2 SW 1/4, N 1/2 S 1/2 SW 1/4.

Sections 31 and 32, S 1/2, S 1/2 N 1/2, S 1/2 N 1/2 N 1/2.

Section 33, S 1/2.

Section 34, S 1/2, NE 1/4.

6. Township 1 North, Range 7 East,

All of Sections 3, 4, 5, 6, 7, 8, 9, 10, and 18.

Section 16, N 1/2, SW 1/4, W 1/2 SE 1/4.

Section 17, N 1/2 and SW 1/4.

Section 30, NW 1/4, S 1/2.

Section 31, N 1/2, SW 1/4.

7. Township 1 South, Range 5 East,

All of Sections 4, 5 and 6.

Sections 7, 8 and 9, N 1/2.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

8. Township 1 South, Range 7 East,

   Sections 4, 9, 16, and 21, All that portion west of the centerline of the proposed Santan Freeway (Southeast Loop Highway).

   All of Sections 5, 6, 7, 8, 17, and 18.

   Sections 19, 20 and 21, All that portion north of the centerline of the proposed Santan Freeway (Southwest Loop Highway).

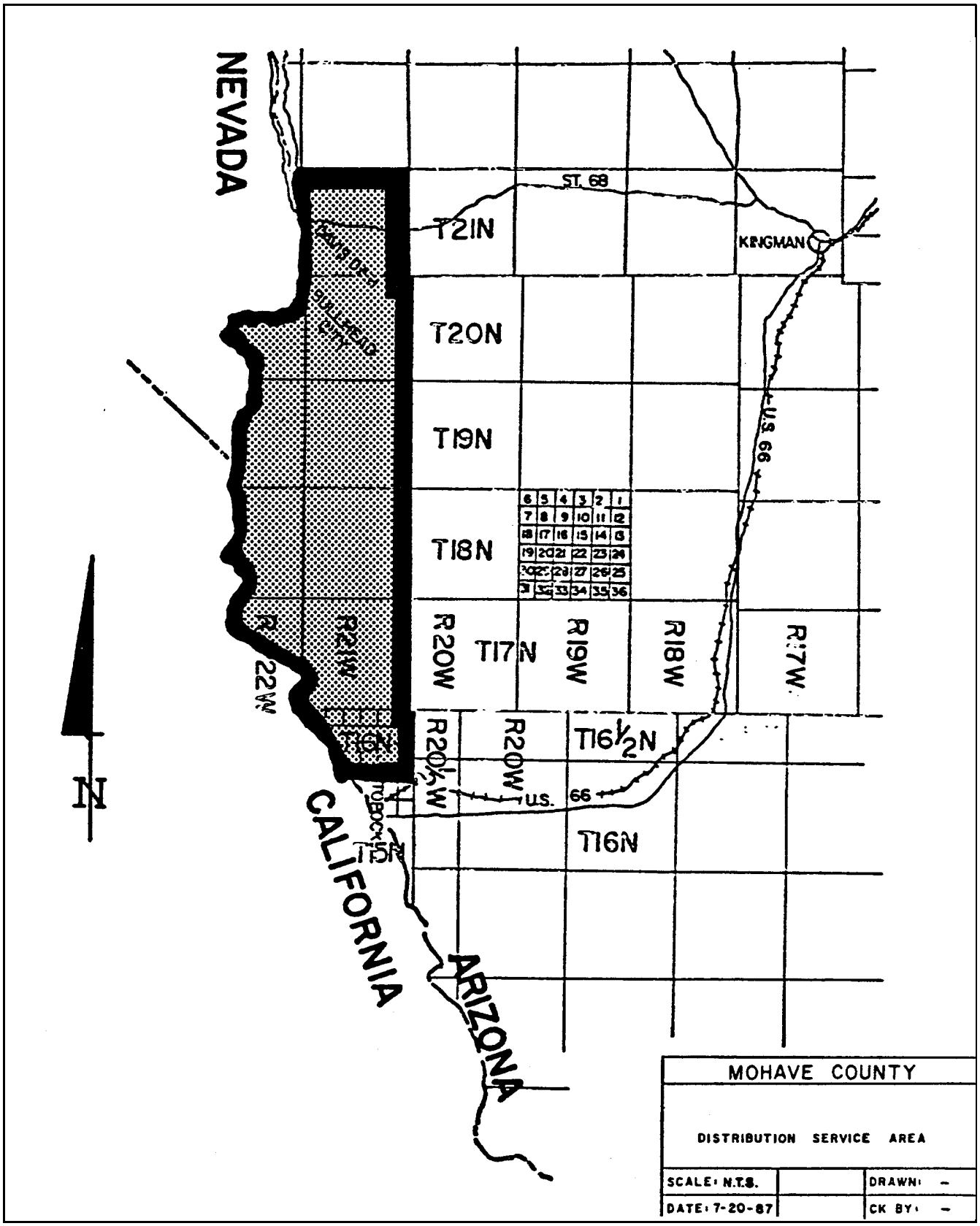
9. Township 2 South, Range 7 East,

   All of Sections 1, 12, 13, 24, 25, and 36.

HELD FOR FUTURE USE

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 152
Canceling _____ A.C.C. Sheet No. _____



Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

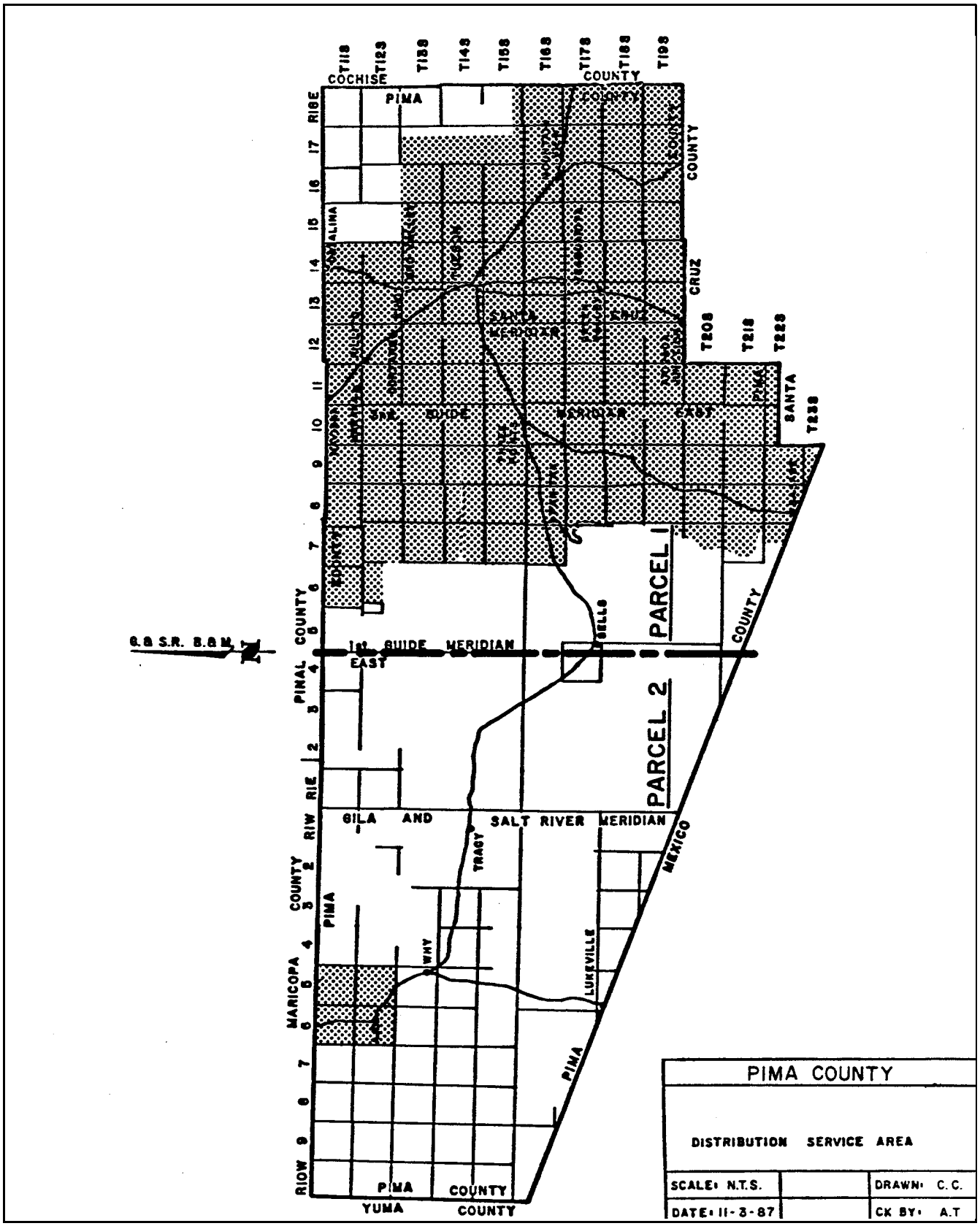
CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within the County of Mohave, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 16 North, Range 21 West, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 21, 22, 23 and 24 and those portions of Sections 19 and 20 lying within Mohave County.
2. Township 16 North, Range 22 West, All that portion lying within Mohave County.
3. Township 17 North, Range 21 West, All that portion lying within Mohave County.
4. Township 17 North, Range 22 West, All that portion lying within Mohave County.
5. Township 18 North, Range 21 West.
6. Township 18 North, Range 22 West, All that portion lying within Mohave County.
7. Township 19 North, Range 21 West.
8. Township 19 North, Range 22 West, All that portion lying within Mohave County.
9. Township 20 North, Range 21 West.
10. Township 20 North, Range 22 West, All that portion lying within Mohave County.
11. Township 21 North, Range 21 West, All that portion lying within Mohave County.
12. Township 21 North, Range 22 West, All that portion lying within Mohave County.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 154
Canceling _____ A.C.C. Sheet No. _____



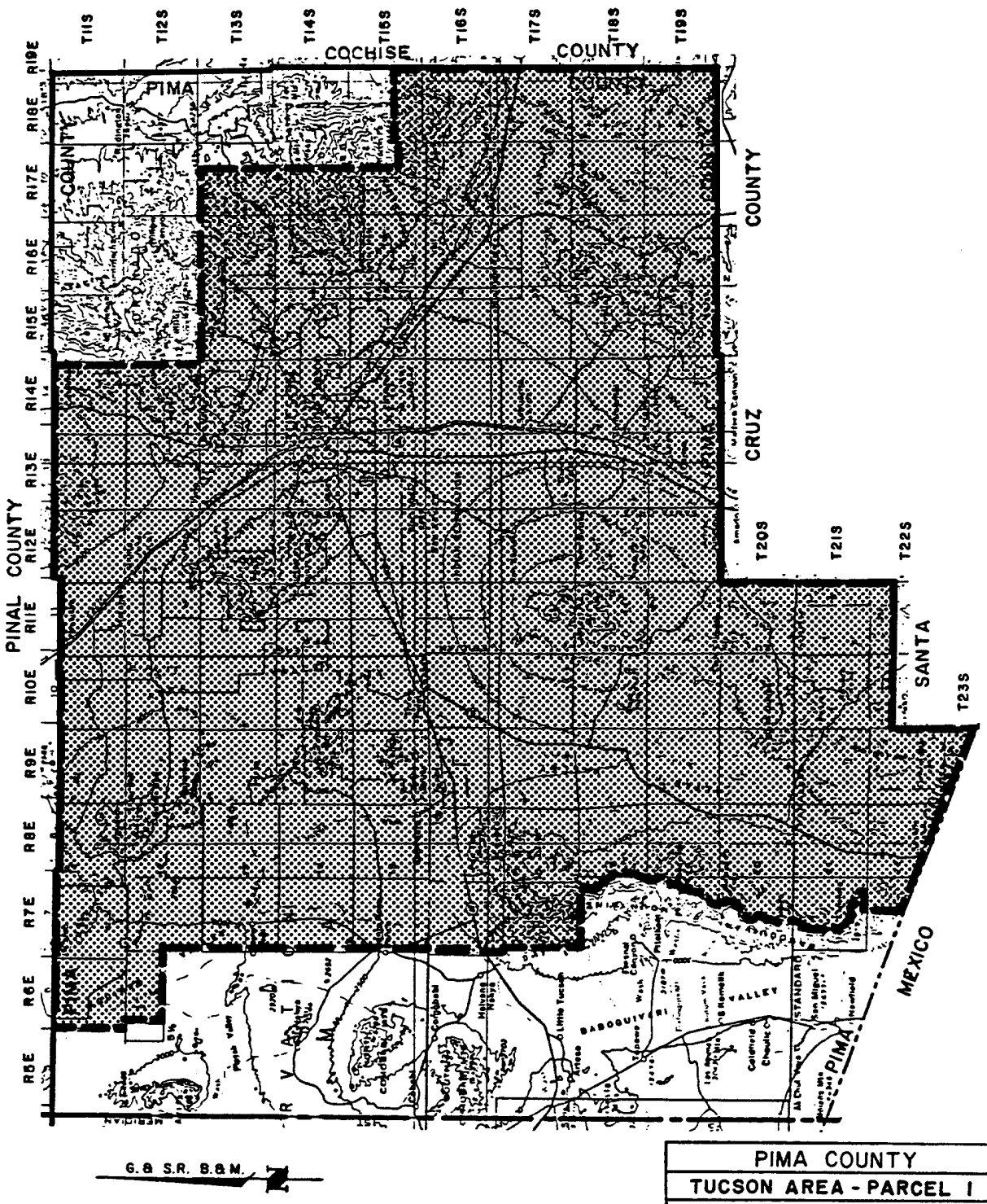
Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 155
Canceling _____ A.C.C. Sheet No. _____



PIMA COUNTY
TUCSON AREA - PARCEL I
DISTRIBUTION SERVICE AREA
SCALE: N.T.S. | DRAWN: C.C.
DATE: 11-4-87 | CK BY: A.T.

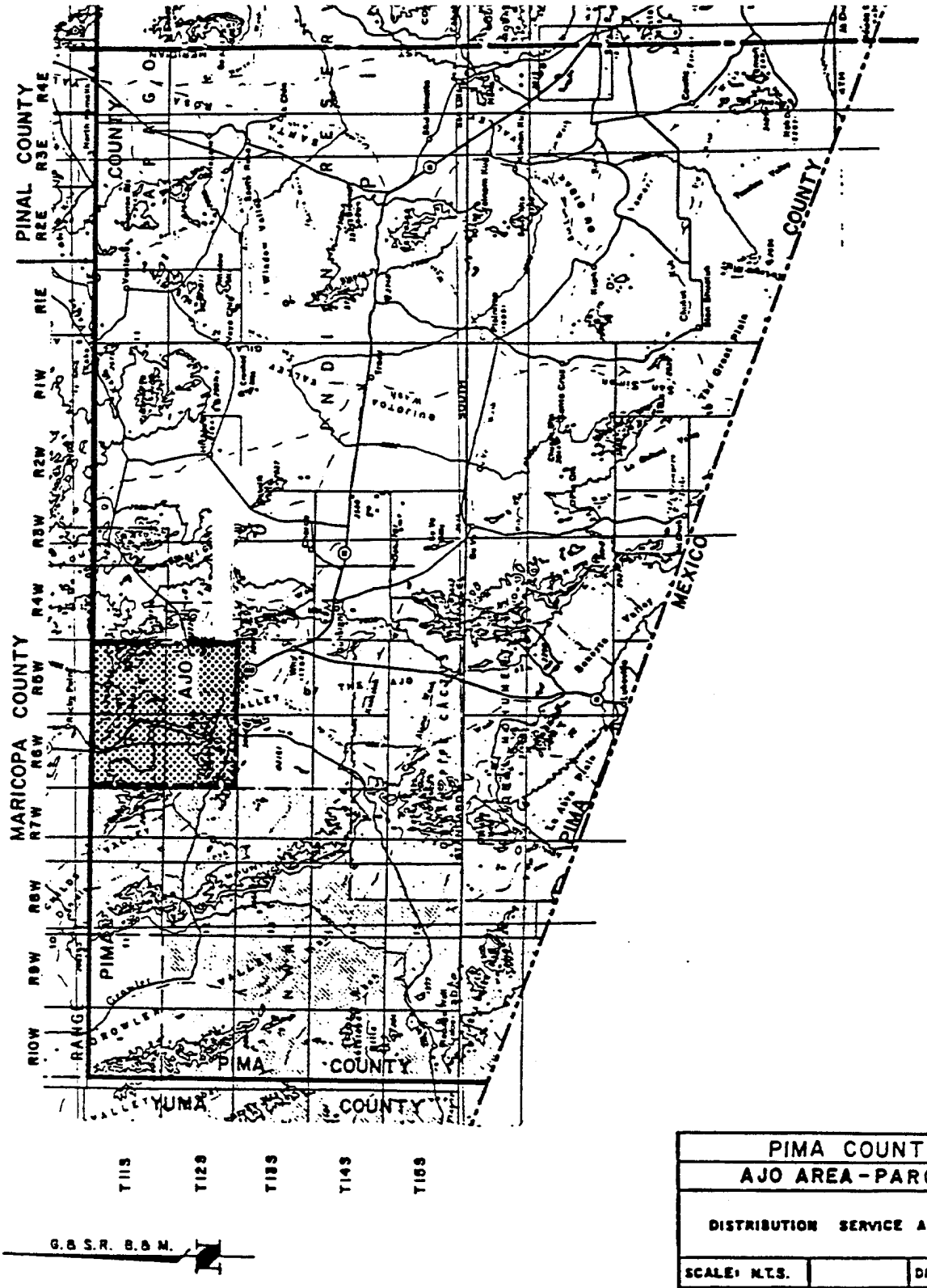
Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 156
Canceling _____ A.C.C. Sheet No. _____



PIMA COUNTY		
AJO AREA - PARCEL 2		
DISTRIBUTION SERVICE AREA		
SCALE: N.T.S.		DRAWN: C.C.
DATE: 8-4-97		CK BY: A.T.

Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within the County of Pima, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 11 South, Ranges 5 and 6 West.

2. Township 11 South, Ranges 6, 7, 8, 9, 10, 11, 12, 13 and 14 East.

3. Township 12 South, Ranges 5 and 6 West.

4. Township 12 South, Range 6 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18.

5. Township 12 South, Ranges 7, 8, 9, 10, 11, 12, 13 and 14 East.

6. Township 13 South, Ranges 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 East.

7. Township 13 South, Range 17 East, All of Sections 3, 4, 5, 6, 7, 8, 9, 10, 15, 16, 17, 18, 19, 20, 21, 22, 27, 28, 29, 30, 31, 32, 33 and 34.

8. Township 14 South, Ranges 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16, East.

9. Township 14 South, Range 17 East, All of Sections 3, 4, 5, 6, 7, 8, 9, 10, 15, 16, 17, 18, 19, 20, 21, 22, 27, 28, 29, 30, 31, 32, 33 and 34.

10. Township 15 South, Ranges 7, 8, 9, 10, 11, 12, 13, 14, 15 and 16 East.

11. Township 15 South, Range 17 East, All of Sections 3, 4, 5, 6, 7, 8, 9, 10, 15, 16, 17, 18, 19, 20, 21, 22, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

12. Township 15 South, Range 18 East, All of Sections 25, 26, 27, 28, 29, 30, 31, 32, 33, 34 35 and 36.

13. Township 16 South, Ranges 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18 East.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

14. Township 17 South, Ranges 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18 East.

15. Township 18 South, Range 7 East, All that portion lying east of the easterly boundary of the Tohono O'Odham Indian Reservation.

16. Township 18 South, Range 8 East, All that portion lying east of the easterly boundary of the Tohono O'Odham Indian Reservation.

17. Township 18 South, Ranges 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18 East.

18. Township 19 South, Range 7 East, All that portion lying east of the easterly boundary of the Tonono O'Odham Indian Reservation.

19. Township 19 South, Ranges 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18 East.

20. Township 20 South, Range 7 East, All that portion lying east of the easterly boundary of the Tohono O'Odham Indian Reservation.

21. Township 20 South, Ranges 8, 9, 10 and 11 East.

22. Township 21 South, Range 7 East, All that portion lying east of the easterly boundary of the Tohono O'Odham Indian Reservation.

23. Township 21 South, Ranges 8, 9, 10 and 11 East.

24. Township 22 South, Range 7 East, All that portion lying east of the easterly boundary of the Tohono O'Odham Indian Reservation and lying within Pima County.

25. Township 22 South, Range 8 East, All that portion lying within Pima County.

26. Township 22 South, Range 9 East.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

27. Township 22 South, Range 10 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12, All that portion lying within Pima County.

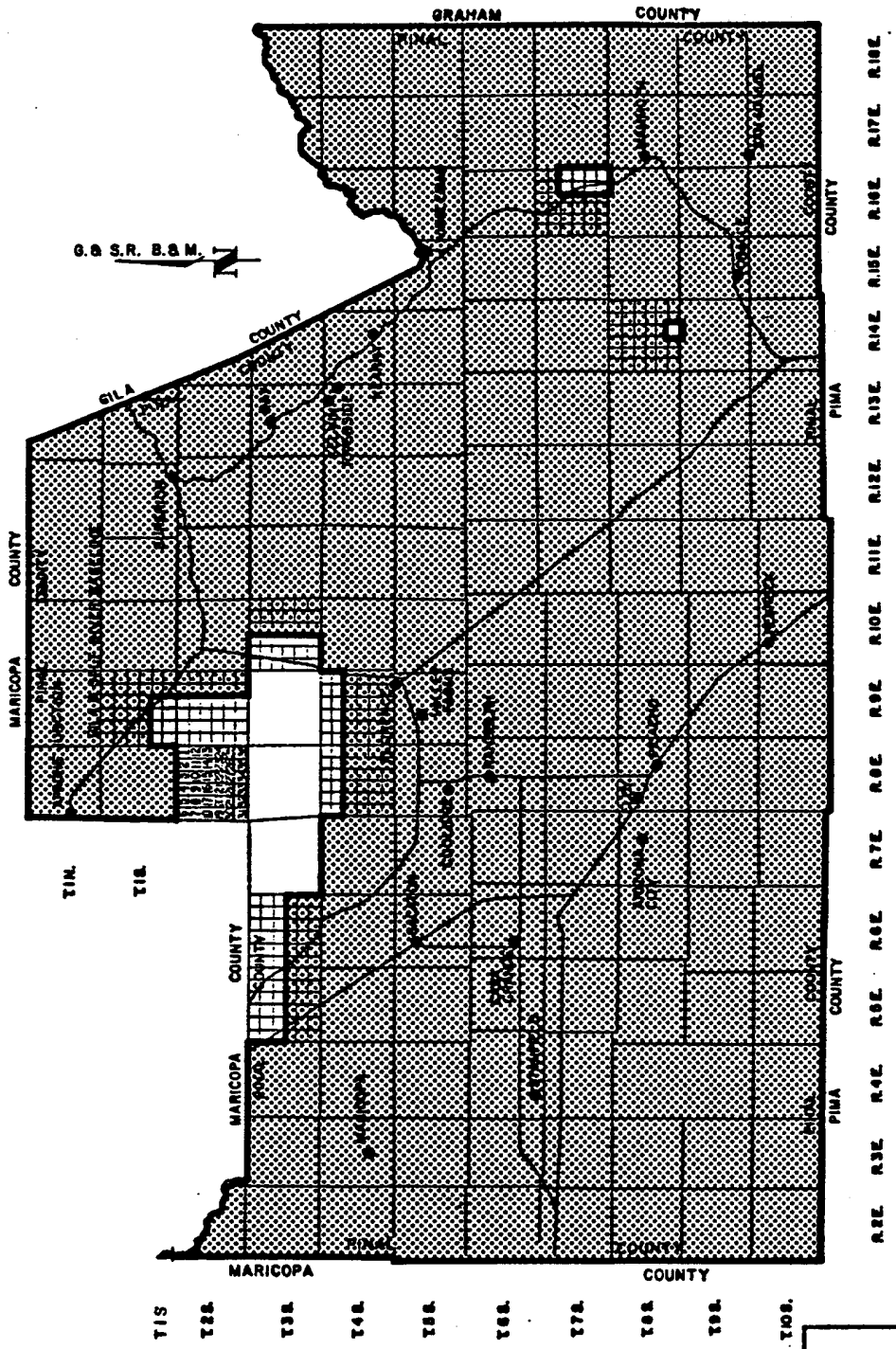
28. Township 22 South, Range 11 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 12, All that portion lying within Pima County.

29. Township 23 South, Range 8 East, All that portion lying within Pima County.

30. Township 23 South, Range 9 East, All that portion lying within Pima County.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 160
Canceling _____ A.C.C. Sheet No. _____



PINAL COUNTY

DISTRIBUTION SERVICE AREA

SCALE: N.T.S.		DRAWN: C.C.
DATE: 11-1-97		CK BY: A.T.

Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation within County of Pinal, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 1 North, Ranges 8, 9, 10, 11 and 12 East.
2. Township 1 North, Range 13 East, All that portion lying within Pinal County, Arizona.
3. Township 1 South, Range 2 East, All that portion lying within Pinal County, Arizona.
4. Township 1 South, Ranges 8, 10, 11 and 12 East.
5. Township 1 South, Range 9 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 35 and 36.
6. Township 1 South, Range 13 East, All that portion lying within Pinal County.
7. Township 1 South, Range 14 East, All that portion lying within Pinal County.
8. Township 2 South, Range 2 East, All that portion lying within Pinal County.
9. Township 2 South, Range 3 East, All of Section 31 lying within Pinal County.
10. Township 2 South, Range 9 East, All of Sections 1, 2, 11, 12, 13, 14, 23, 24, 25, 26, 35 and 36.
11. Township 2 South, Ranges 10, 11, 12 and 13 East.
12. Township 2 South, Range 14 East, All that portion within Pinal County.
13. Township 3 South, Ranges 2, 3, 4, 11, 12 and 13 East.
14. Township 3 South, Range 5 East, All of Sections 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

15. Township 3 South, Range 6 East, All of Sections 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

16. Township 3 South, Range 10 East, All of Sections 1, 2, 3, 10, 11, 12, 13, 14, 15, 22, 23, 24, 25, 26, 27, 34, 35 and 36.

17. Township 3 South, Range 14 East, All that portion lying within Pinal County.

18. Township 3 South, Range 17; East, All that portion lying within Pinal County.

19. Township 3 South, Range 18 East, All that portion lying within Pinal County.

20. Township 4 South, Ranges 2, 3, 4, 5, 6, 7, 10, 11, 12, 13 and 18, East.

21. Township 4 South, Range 8 East, All of Sections 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

22. Township 4 South, Range 9 East, All of Sections 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36.

23. Township 4 South, Range 14 East, All that portion lying within Pinal County.

24. Township 4 South, Range 15 East, All that portion lying within Pinal County.

25. Township 4 South, Range 16 East, All that portion lying within Pinal County.

26. Township 4 South, Range 17 East, All that portion lying within Pinal County.

27. Township 5 South, Ranges 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 17 and 18 East.

28. Township 5 South, Range 15 East, All that portion lying within Pinal County.

29. Township 5 South, Range 16 East, All that portion lying within Pinal County.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

30. Township 6 South, Ranges 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18, East.

31. Township 7 South, Ranges 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17 and 18, East.

32. Township 7 South, Range 16 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 15 16, 17, 18, 19, 20, 21, 22, 27, 28, 29, 30,31, 32, 33 and 34.

33. Township 8 South, Ranges 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 15, 16, 17 and 18 East.

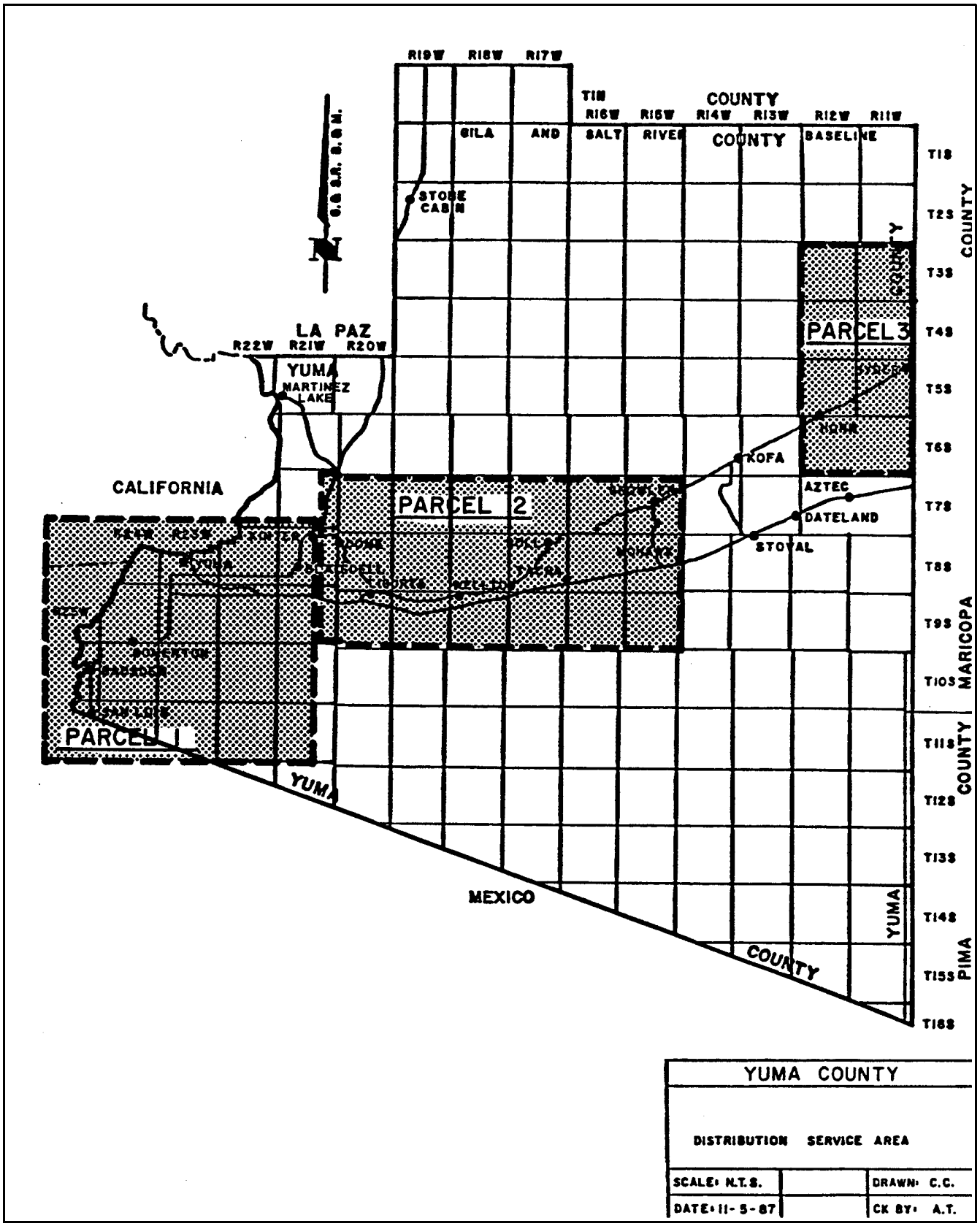
34. Township 8 South, Range 14 East, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, g, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 35 and 36.

35. Township 9 South, Ranges 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18 East.

36. Township 10 South, Ranges 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17 and 18 East.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 164
Canceling _____ A.C.C. Sheet No. _____



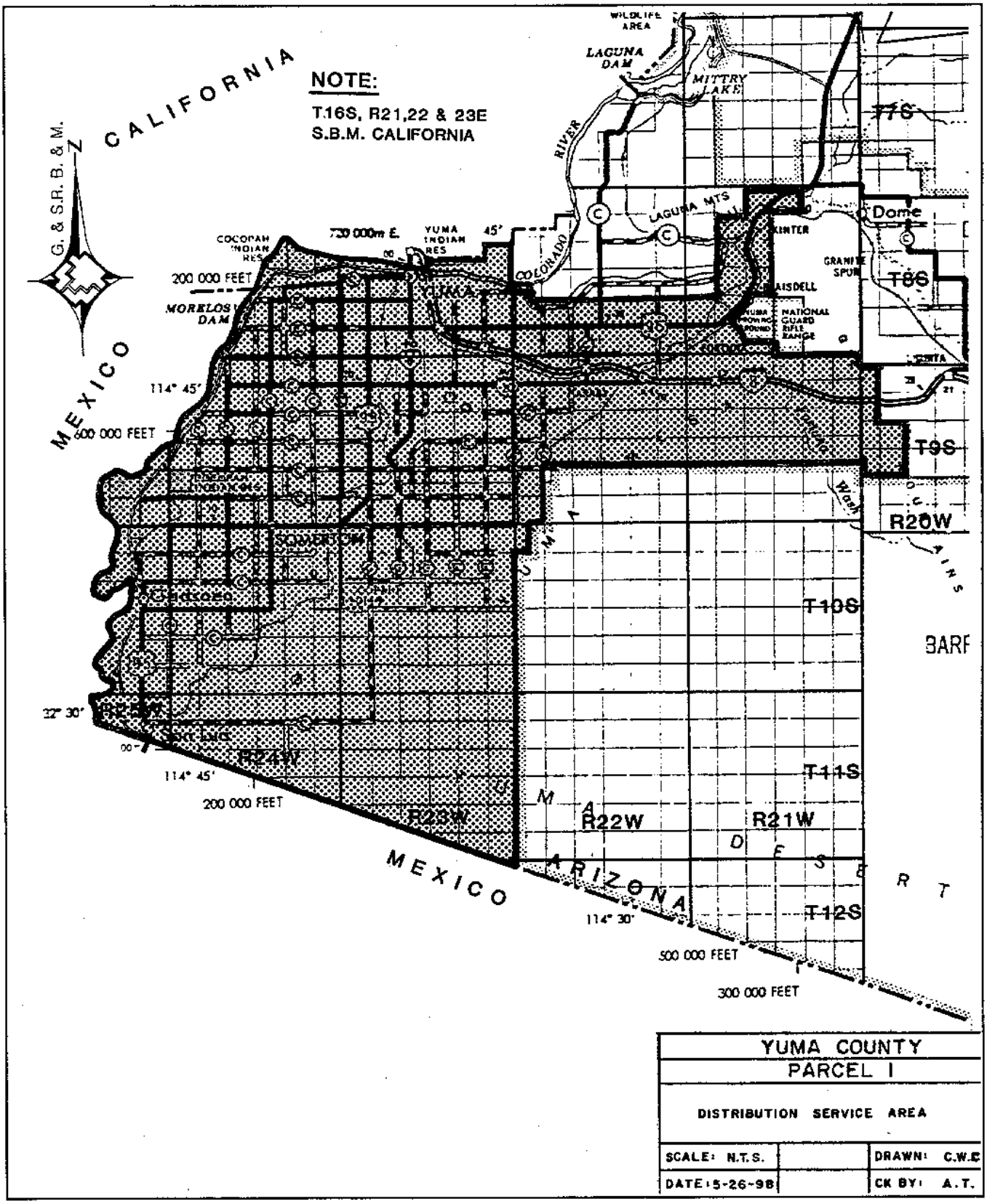
Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7
Arizona Division

Canceling First Revised A.C.C. Sheet No. 165
Original A.C.C. Sheet No. 165



YUMA COUNTY		
PARCEL I		
DISTRIBUTION SERVICE AREA		
SCALE: N.T.S.		DRAWN: C.W.E
DATE: 5-26-98		CK BY: A.T.

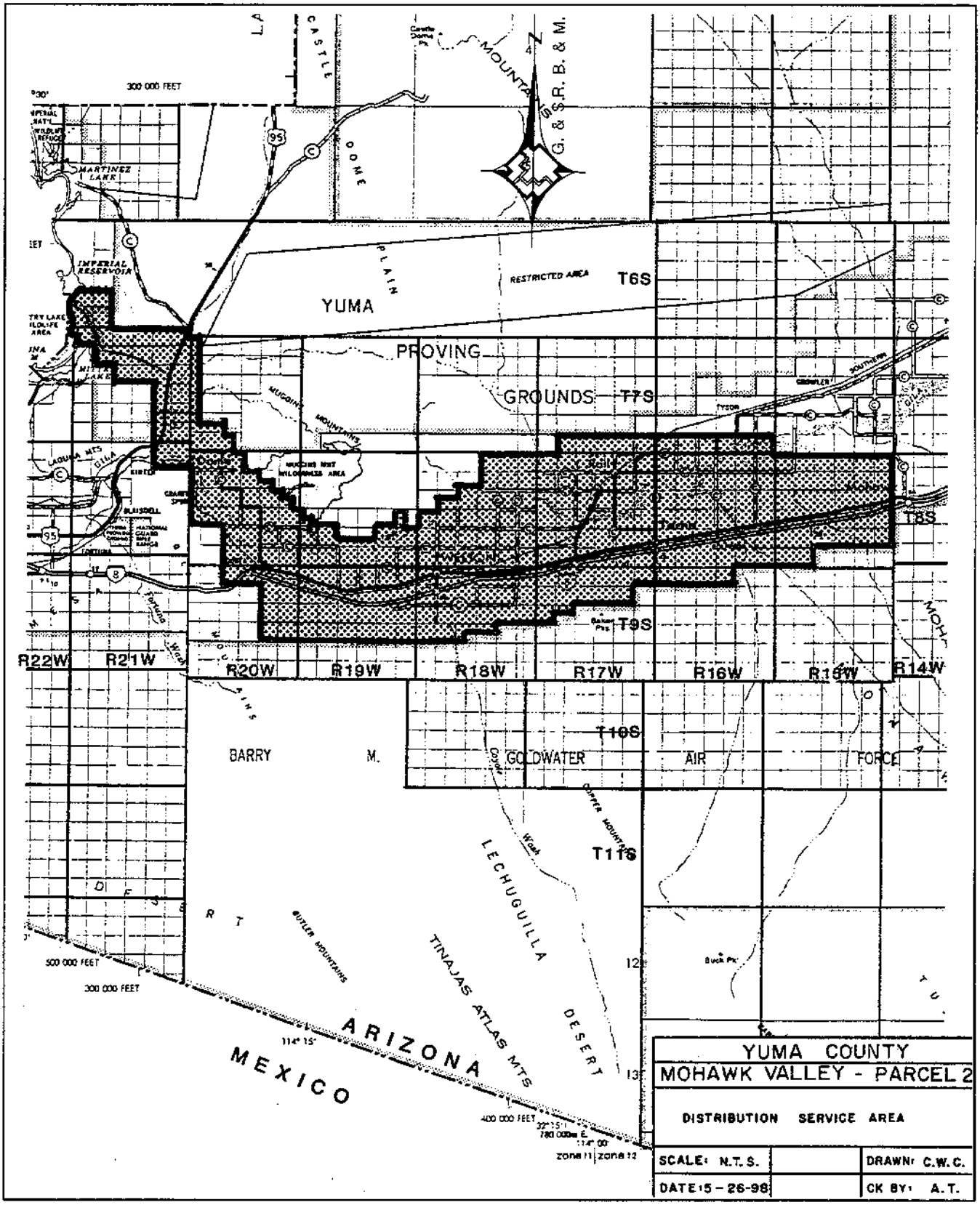
Issued On May 29, 1998
Docket No. U-1551-87-098

Issued by
Edward S. Zub
Senior Vice President

Effective June 3, 1998
Decision No. 56074

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7
Arizona Division

First Revised A.C.C. Sheet No. 166
Canceling Original A.C.C. Sheet No. 166



YUMA COUNTY
MOHAWK VALLEY - PARCEL 2
DISTRIBUTION SERVICE AREA

SCALE: N.T.S.		DRAWN: C.W.C.
DATE: 5-26-98		CK BY: A.T.

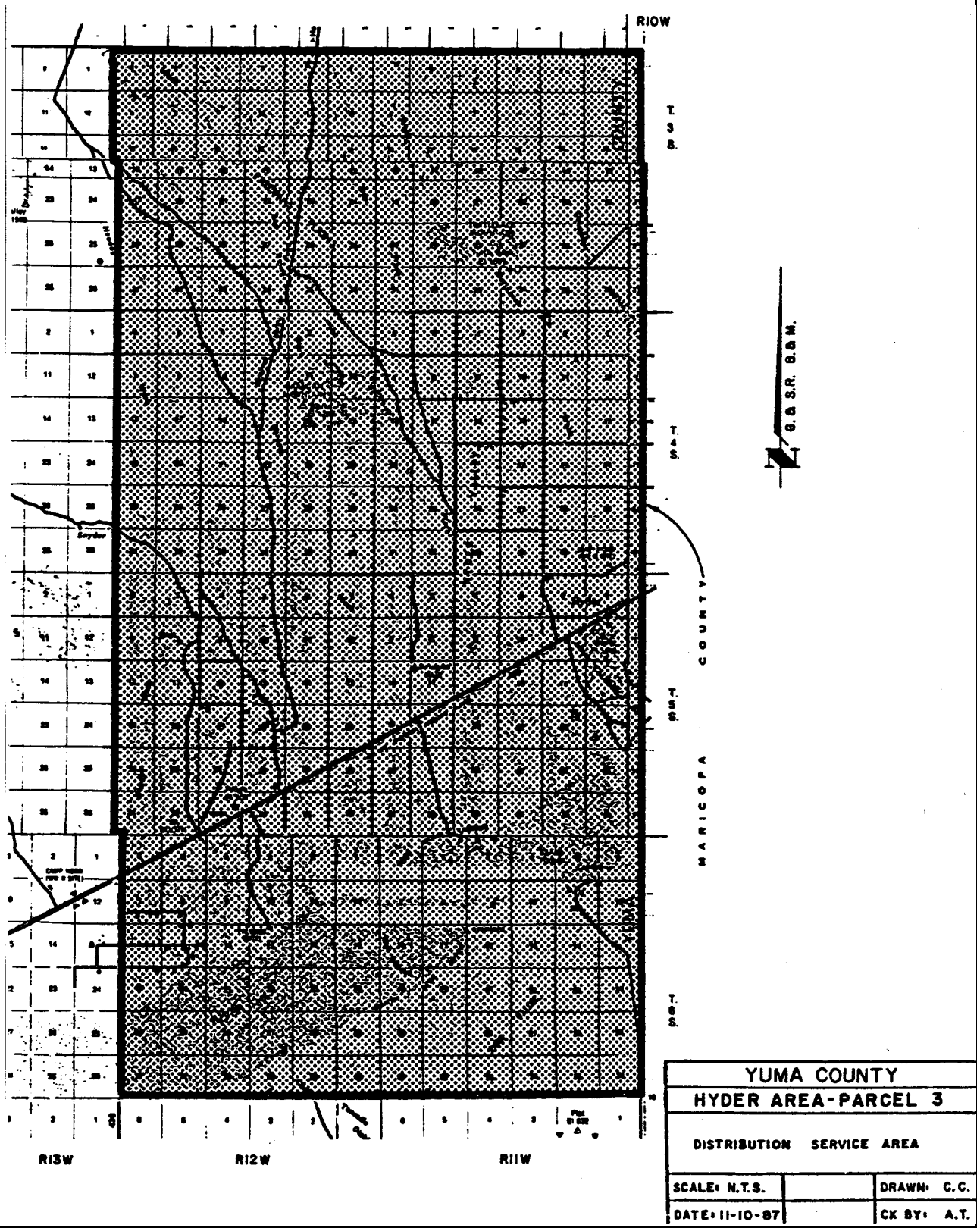
Issued On May 29, 1998
Docket No. U-1551-87-098

Issued by
Edward S. Zub
Senior Vice President

Effective June 3, 1998
Decision No. 56074

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7

Original A.C.C. Sheet No. 167
Canceling _____ A.C.C. Sheet No. _____



Issued On August 29, 1997
Docket No. U-1551-96-596

Issued by
Edward S. Zub
Senior Vice President

Effective September 1, 1997
Decision No. 60352

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation in or near Yuma, County of Yuma, State of Arizona, Gila and Salt River Baseline and Meridian and County of San Bernardino, State of California, San Bernardino Baseline and Meridian, includes the following described area:

PARCEL 1

1. Township 8 South, Range 21 West, All of Sections 3, 4, 8, 9, 16, 17, 20, 21, 30 and 31, All that portion of Sections 29 and 32 west and Section 33 south of the Yuma Proving Grounds.

2. Township 8 South, Range 22 West, All of Sections 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36, All of the southwest quarter (SW 1/4) of Section 19.

3. Township 8 South, Range 23 West, All of Sections 25,26,27,28,29,30,31,32,33,34,35 and 36, All that portion of Sections 19, 20, 21, 22, 23 and 24 south of the Arizona/California Boundary Line.

4. Township 8 South, Range 24 West, All of Sections 25, 26, 27, 34, 35 and 36, All that portion of Sections 22, 23, 24, 28, 32 and 33 east and south of the Arizona/California Boundary Line.

5. Township 9 South, Range 21 West, All of Sections 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23 and 24.

6. Township 9 South, Range 22 West, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 30 and 31.

7. Township 9 South, Range 23 West.

8. Township 9 South, Range 24 West, All of Sections 1, 2, 3, 4, 9, 10, 11, 12, 13, 14, 15, 16, 17, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36, All that portion of Sections 5, 7, 8, 18 and 19 east of the Arizona/California Boundary Line.

9. Township 9 South, Range 25 West, All of Section 36, All that portion of Sections 24, 25, 26, 27, 34 and 35 east of the Arizona/California Boundary Line.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

10. Township 10 South, Range 22 West, the west half (W 1/2) of Section 6.

11. Township 10 South, Range 23 West.

12. Township 10 South, Range 24 West.

13. Township 10 South, Range 25 West, All of Sections 1, 12, 13, 24, 25 and 36, All that portion of Sections 2, 10, 11, 14, 23, 26, 27, 34 and 35 east of the Arizona/California Boundary Line/centerline of the Colorado River.

14. Township 11 South, Range 23 West, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, All that portion of Sections 28, 29, 30, 33, 34, 35 and 36 north of the U.S./Mexico Boundary Line.

15. Township 11 South, Range 24 West, All of Sections 1, 2, 3, 4, 5, 6, 8, 9, 10, 11, 12, 13, 14, All that portion of Sections 7, 15, 16, 17, 18, 22, 23 and 24 north of the U.S./Mexico Boundary Line.

16. Township 11 South, Range 25 West, All of Sections 1 and 2, All that portion of Section 3 and 10 east of the Arizona/California Boundary Line, All that portion of Sections 10, 11 and 12 north of the U.S./Mexico Boundary Line.

17. Township 12 South, Range 23 West, All that portion of Section 1 north of the U.S./Mexico Boundary Line.

18. Township 16 South, Range 21 East, S.B.B.M., All that portion of Sections 24, 25, 35 and 36 south of the Arizona/California Boundary Line.

19. Township 16 South, Range 22 East, S.B.B.M., All that portion of Sections 19, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36 south of the Arizona/California Boundary Line.

20. Township 16 South, Range 23 East, S.B.B.M., All that portion of Sections 29, 30 and 31 north of the Arizona/California Boundary Line.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

PARCEL 2

1. Township 6 South, Range 21 West, All of Sections 25 and 36, All that portion of Sections 26 and 35 east of the meander shore line of Mittry Lake.

2. Township 7 South, Range 16 West, All of Sections 31, 32, 33, 34, 35 and 36.

3. Township 7 South, Range 17 West, All of Sections 32, 33, 34, 35 and 36.

4. Township 7 South, Range 20 West, All of Sections 6, 7, 18, 19, 30, 31 and 32, the south half (S 1/2) of Section 29, and the west half (W 1/2) of Section 33.

5. Township 7 South, Range 21 West, All of Sections 1, 2, 3, 4, 5, 8, 9, 10, 11, 12, 13, 14, 15, 16, 23, 24, 25, 26, 35 and 36, All that portion of Section 6 east of the meander shore line of Mittry Lake.

6. Township 8 South, Range 15 West, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31 and 32.

7. Township 8 South, Range 16 West.

8. Township 8 South, Range 17 West.

9. Township 8 South, Range 18 West, All of Sections 1, 2, 3, 10, 11, 12, 13, 14, 15, 16, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35 and 36, and the south half (S 1/2) of Section 17.

10. Township 8 South, Range 19 West, All of Sections 25, 26, 29, 30, 31, 32, 33, 34, 35 and 36, the southwest quarter (SW 1/4) of Section 19, the west half (W 1/2) of Section 24, and the south half (S 1/2) of Sections 27 and 28.

11. Township 8 South, Range 20 West, All of Sections 4, 5, 6, 7, 8, 9, 10, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 33, 34, 35 and 36, the south half (S 1/2) of Section 3, and the southwest quarter (SW 1/4) of Sections 11 and 13.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

12. Township 8 South, Range 21 West, All of Sections 1 and 2.

13. Township 9 South, Range 16 West, All of Sections 3, 4, 5 and 6.

14. Township 9 South, Range 17 West, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 and 18, and the north half (N 1/2) of Section 17.

15. Township 9 South, Range 18 West, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19 and 20, the north half (N 1/2) and the southwest quarter (SW 1/4) of Section 21, and the north half (N 1/2) of Section 22.

16. Township 9 South, Range 19 West, All of Sections 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23 and 24.

17. Township 9 South, Range 20 West, All of Sections 1, 2, 3, 4, 11, 12, 13, 14, 23 and 24.

PARCEL 3

1. Township 3 South, Range 10 West, All that portion lying within Yuma County.

2. Township 3 South, Ranges 11 and 12 West.

3. Township 4 South, Range 10 West, All that portion lying within Yuma County.

4. Township 4 South, Ranges 11 and 12 West.

5. Township 5 South, Range 10 West, All that portion lying within Yuma County.

6. Township 5 South, Ranges 11 and 12 West.

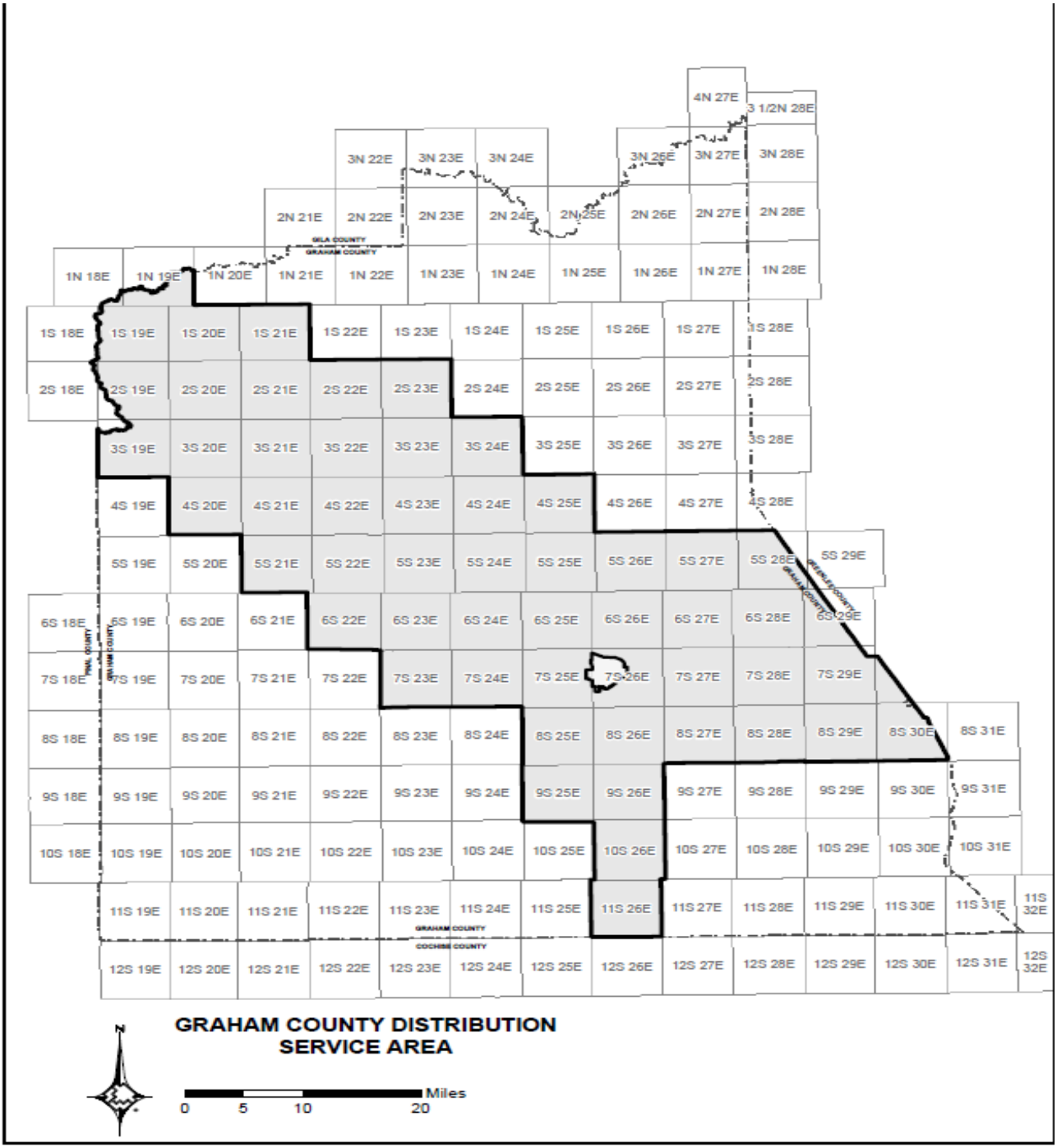
7. Township 6 South, Range 10 West, All that portion lying within Yuma County.

8. Township 6 South, Ranges 11 and 12 West.

SOUTHWEST GAS CORPORATION
P.O. Box 98510
Las Vegas, Nevada 89193-8510
Arizona Gas Tariff No. 7 — First Revised A.C.C. Sheet No. 172
Arizona Division — Canceling Original A.C.C. Sheet No. 172

RULE NO. 2

CERTIFICATED GAS SERVICE AREA



Issued On January 18, 2022
Docket No. G-01551A-21-0092

Issued by
Amy L. Timperley
Vice President

Effective January 18, 2022
Decision No. 78364

RULE NO. 2

CERTIFICATED GAS SERVICE AREA

The service area of Southwest Gas Corporation in or near the County of Graham, State of Arizona, Gila and Salt River Baseline and Meridian, includes the following described area:

1. Township 1 North, Range 18 East, All that portion lying within Graham County.
2. Township 1 North, Range 19 East, All that portion lying within Graham County.
3. Township 1 South, Range 18 East, All that portion lying within Graham County.
4. Township 1 South, Range 19 East.
5. Township 1 South, Range 20 East.
6. Township 1 South, Range 21 East.
7. Township 2 South, Range 18 East, All that portion lying within Graham County.
8. Township 2 South, Range 19 East, All that portion lying within Graham County.
9. Township 2 South, Range 20 East.
10. Township 2 South, Range 21 East.
11. Township 2 South, Range 22 East.
12. Township 2 South, Range 23 East.
13. Township 3 South, Range 19 East, All that portion lying within Graham County.
14. Township 3 South, Range 20 East.
15. Township 3 South, Range 21 East.
16. Township 3 South, Range 22 East.
17. Township 3 South, Range 23 East.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

18. Township 3 South, Range 24 East.
19. Township 4 South, Range 20 East.
20. Township 4 South, Range 21 East.
21. Township 4 South, Range 22 East.
22. Township 4 South, Range 23 East.
23. Township 4 South, Range 24 East.
24. Township 4 South, Range 25 East.
25. Township 5 South, Range 21 East.
26. Township 5 South, Range 22 East.
27. Township 5 South, Range 23 East.
28. Township 5 South, Range 24 East.
29. Township 5 South, Range 25 East.
30. Township 5 South, Range 26 East.
31. Township 5 South, Range 27 East.
32. Township 5 South, Range 28 East, All that portion lying within Graham County.
33. Township 6 South, Range 22 East.
34. Township 6 South, Range 23 East.
35. Township 6 South, Range 24 East.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

36. Township 6 South, Range 25 East.

37. Township 6 South, Range 26 East.

38. Township 6 South, Range 27 East.

39. Township 6 South, Range 28 East.

40. Township 6 South, Range 29 East, All that portion lying within Graham County.

41. Township 7 South, Range 23 East.

42. Township 7 South, Range 24 East.

43. Township 7 South, Range 25 East, Except the City limits of Safford.

44. Township 7 South, Range 26 East, Except the City limits of Safford.

45. Township 7 South, Range 27 East.

46. Township 7 South, Range 28 East.

47. Township 7 South, Range 29 East, All that portion lying within Graham County.

48. Township 7 South, Range 30 East, All that portion lying within Graham County.

49. Township 8 South, Range 25 East.

50. Township 8 South, Range 26 East.

51. Township 8 South, Range 27 East.

52. Township 8 South, Range 28 East.

53. Township 8 South, Range 29 East.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

54. Township 8 South, Range 30 East, All that portion lying within Graham County.

55. Township 9 South, Range 25 East.

56. Township 9 South, Range 26 East.

57. Township 10 South, Range 26 East.

58. Township 11 South, Range 26 East.

RULE NO. 2

CERTIFICATED GAS SERVICE AREA
(Continued)

HELD FOR FUTURE USE

Rule No. 3

ESTABLISHMENT OF SERVICE

A. INFORMATION FROM APPLICANTS

1. The Utility may request the following minimum information from each new applicant for service:

   a. Name or names of applicant(s), including information regarding co-applicant(s).

   b. Identification that is acceptable to the Utility.

   c. Service address or location and telephone number.

   d. Previous address N

   e. Billing address or location and telephone number, if different than service address.

   f. Address where service was provided previously.

   g. Date applicant will be ready for service.

   h. Indication of whether premises have previously been supplied with the Utility's service.

   i. Purpose for which service is to be used.

   j. Indication of whether applicant is owner or tenant of or agent for the premises.

   k. Information concerning the natural gas usage and demand requirements of the customers so as to determine which tariff schedule is applicable.

   l. Type and kind of life-support equipment, if any, used by the customer.

   m. Third party notification. If an applicant or customer who is elderly and/or handicapped lists a third party whom they wish notified to receive copies of the bills in the event that their service is scheduled for discontinuance in accordance with Rule No. 10, such third party's name, address and telephone number shall be noted on the application for service. N N

RULE NO. 3
ESTABLISHMENT OF SERVICE
(Continued)

A. INFORMATION FROM APPLICANTS *(Continued)*

A form will be sent to the third party, stating that such a request has been made, and requesting the third party to sign such acceptance of this arrangement. Upon receipt of such acceptance, the Utility will notify the third party by sending copies of bills and providing notification of any pending discontinuance so that the third party may make arrangements for payment satisfactory to the Utility prior to such discontinuance.

2. The Utility may require a new applicant for service to provide proof of identity via lease agreement, lease alternative or title/deed via email or fax. D N

3. Purpose

The application is a request for service and does not bind the applicant to take service for a period of time longer than that upon which the rates and minimum charge of the applicable tariff schedule is based; neither does it bind the Utility to serve except under reasonable conditions and in accordance with the applicable rates.

In the absence of a signed application or contract for service, the supplying of natural gas service by the Utility and acceptance thereof by the customer shall be deemed to constitute a service agreement by and between the Utility and the customer for delivery, acceptance of and payment for service, subject to the Utility's applicable rates and rules and regulations. Pursuant to the terms herein, customers may be responsible for billing from the start date of their lease if service was already in place. N

4. Where service is requested by or supplied to two or more individuals, the Utility shall have the right to collect the full amount owed to the Utility from any of the individuals.

5. Change in Customer's Name, Equipment or Operations

In the event that a customer shall make any change in name or in the amount or character of natural gas appliances or apparatus installed upon the premises, the customer shall promptly notify the Utility of such change.

RULE NO. 3

ESTABLISHMENT OF SERVICE
(Continued)

A. INFORMATION FROM APPLICANTS *(Continued)*

6. Connection of Service

The Utility shall connect natural gas service within five working days or as soon thereafter as possible after a request for service has been received and approved.

B. ESTABLISHMENT AND REESTABLISHMENT OF CREDIT/DEPOSITS

1. Establishment of Credit

a. Residential

(1) The Utility shall not require a deposit from a new applicant for residential service if the applicant is able to meet any of the following requirements:

(a) The applicant has had service of a comparable nature with the Utility at another service location within the past two years and was not delinquent in payment more than twice during the last 12 consecutive months or disconnected for nonpayment.

(b) The applicant can provide the Utility with a letter regarding credit verification from a natural gas or electric utility where service of a comparable nature was last received which states that the applicant has had service within the past two years and was not delinquent in payment more than twice during the last 12 consecutive months or disconnected for nonpayment.

Rule No. 3

ESTABLISHMENT OF SERVICE
(Continued)

B. ESTABLISHMENT AND REESTABLISHMENT OF CREDIT/DEPOSITS *(Continued)*

a. Residential *(Continued)*

(2) When credit cannot be established to the satisfaction of the Utility, the applicant will be required to:

(a) Pay the deposit amount billed by the date specified on the bill or make acceptable payment arrangements, or

(b) Place a deposit utilizing cash or an acceptable credit card to secure payment of bills for service as prescribed herein, or

(c) Provide a surety bond acceptable to the Utility in an amount equal to the required deposit.

b. Nonresidential

(1) The Utility shall not require a deposit from a new applicant for nonresidential service if the applicant has had service of a comparable nature within the preceding 24 months at another service location with Southwest Gas and a satisfactory payment history was established.

(2) When a deposit is required from a new applicant for nonresidential service, the applicant will be required to:

(a) Pay the deposit amount billed by the date specified on the bill or make acceptable payment arrangements, or

(b) For amounts not exceeding five thousand dollars ($5,000), place a deposit utilizing cash or an acceptable credit card to secure payment of bills for service as prescribed herein, or

(c) Furnishes a surety bond, letter of credit, or other means acceptable to the Utility for payment to the Utility in an amount equal to the required deposit.

2. Reestablishment of Credit

a. Former Customers with an Outstanding Balance

RULE NO. 3

ESTABLISHMENT OF SERVICE
(Continued)

B. ESTABLISHMENT AND REESTABLISHMENT OF CREDIT/DEPOSITS *(Continued)*

An applicant who has been a customer of the Utility and who is indebted to the Utility will be required to reestablish credit by paying all delinquent bills (unless collection of such debt is barred by law) and by depositing the amount prescribed herein.

b. Delinquent Customers

(1) A customer whose natural gas service has been discontinued for nonpayment of bills for service will be required, before service is restored, to reestablish credit by paying all delinquent bills (unless collection of such debt is barred by law) and by depositing the amount prescribed herein.

(2) A customer who becomes delinquent in the payment of three or more bills within a consecutive 12-month period or has been disconnected from service during the last 12 months may be required to reestablish credit by providing the Utility with a deposit or an additional amount to increase an existing deposit.

(3) Residential customer deposits shall not exceed two times the highest monthly bill and nonresidential customer deposits shall not exceed two and one-half times the highest monthly bill.

c. Change In Conditions Upon Which Credit Was Originally Established

A nonresidential customer may be required to reestablish credit where, after review and evaluation, the basis on which credit was originally established has materially changed and a condition of risk is determined to exist.

3. Deposits

a. The amount of a deposit required by the Utility to establish or reestablish credit shall be determined according to the following terms:

Rule No. 3

ESTABLISHMENT OF SERVICE
(Continued)

B. ESTABLISHMENT AND REESTABLISHMENT OF CREDIT/DEPOSITS *(Continued)*

3. Deposits *(Continued)*

(1) Residential customer deposits shall not exceed two times the customer's estimated average monthly bill.

(2) Nonresidential customer deposits shall not exceed two and one-half times the customer's estimated maximum monthly bill.

b. The Utility may bill the customer for any required deposit amount provided that credit and payment arrangements have been made according to the Utility's policy and procedures.

c. Applicability to Unpaid Accounts

Deposits and interest prescribed herein will be applied to unpaid bills owing to the Utility when service is discontinued or terminated, or in the event the customer declares bankruptcy or becomes otherwise insolvent.

d. Refund of Deposits

(1) Upon discontinuance of service, the Utility will refund any balance of the deposit, plus applicable interest, in excess of unpaid bills. The Utility will return any credit balance by check to the last known customer address.

(2) After a residential customer has, for 12 consecutive months, paid all bills without being delinquent more than twice, the Utility shall refund the deposit with earned interest within 30 days.

(3) After a nonresidential customer has, for 24 consecutive months, paid all bills prior to the next regular billing, the Utility shall refund the deposit with earned interest within 30 days.

(4) In the case of refunding a deposit which has been made by an agency from the Utility Assistance Fund (Fund) established by A.R.S. 46-731 to provide assistance for eligible customers, such deposit shall be refunded to the Fund. The standard Rules and Regulations of the Utility as authorized by the Arizona Corporation Commission shall apply to these refunds.

Rule No. 3

ESTABLISHMENT OF SERVICE
(Continued)

B. ESTABLISHMENT AND REESTABLISHMENT OF CREDIT/DEPOSITS *(Continued)*

3. Deposits *(Continued)*

e. Interest on Deposits
The Utility will pay interest on cash deposits held by the Company twelve (12) months or longer. The interest rate shall be the established one-year U.S. Treasury Constant Maturities rate, effective on the first business day of the year, as published on the Federal Reserve Website. C C

f. The Utility may review the customer's usage after service has been connected and adjust the deposit amount based upon the customer's actual usage.

g. A separate deposit may be required for each meter installed.

h. The Utility shall issue a non-negotiable receipt to the applicant for the deposit. The inability of the customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the Utility's records.

C. GROUNDS FOR REFUSAL OF SERVICE

1. The Utility has the right, but not the responsibility, to refuse to establish service if any of the following conditions exists: T

a. The applicant has an outstanding amount due for the same class of service with the Utility and the applicant is unwilling to make satisfactory arrangements with the Utility for payment.

b. A condition exists which in the Utility's judgment is unsafe or hazardous to the applicant, the customer, the general population, or the Utility's personnel or facilities. T

c. Refusal by the applicant to provide the Utility with a deposit when the customer has failed to meet the credit criteria for waiver of deposit requirements.

Rule No. 3

ESTABLISHMENT OF SERVICE
(Continued)

C. GROUNDS FOR REFUSAL OF SERVICE *(Continued)*

d. Customer is known to be in violation of the Utility's tariffs filed with and approved by the Commission.

e. Failure of the customer to furnish such funds, service, equipment, and/or rights-of-way necessary to serve the customer and which have been specified by the Utility as a condition for providing service.

f. Applicant falsifies his or her identity for the purpose of obtaining service.

g. Where service has been discontinued for fraudulent use, in which case Rule No. 11 will apply.

h. If the intended use of the service is for any restricted apparatus or prohibited use.

i. Failure of the applicant to provide an easement in a form and upon terms that are satisfactory to the Utility when such is requested by the Utility as provided in Rule No. 8D. N N N

2. Notification to Applicants or Customers

When an applicant or customer is refused service or service has been discontinued under the provisions of this rule, the Utility will notify the applicant or customer of the reasons for the refusal to serve and of the right of applicant or customer to appeal the Utility's decision to the Commission.

D. SERVICE ESTABLISHMENT, REESTABLISHMENT OR RECONNECTION

1. To recover the operating and clerical costs, the Utility shall collect a service charge whenever service is established, reestablished or reconnected as set forth and referred to as "Service Establishment Charge" in the currently effective Statement of Rates, A.C.C. Sheet No. 15 of this Arizona Gas Tariff. This charge will be applicable for (1) establishing a new account, (2) reestablishing service at the same location where the same customer had ordered a service disconnection, or (3) reconnecting service after having been discontinued for nonpayment of bills or for failure to otherwise comply with filed rules or tariff schedules.

Rule No. 3

ESTABLISHMENT OF SERVICE
(Continued)

D. SERVICE ESTABLISHMENT, REESTABLISHMENT OR RECONNECTION *(Continued)*

The service charge referenced above is not applicable to a customer whose service has been restored after having been disconnected as a result of its election to bypass the Utility's distribution system and become its own gas supplier.

2. When service is performed during a period when Utility scheduling will next permit, a service charge for "normal service" will be applicable.

3. The Utility shall schedule service establishment appointments within a maximum range of four (4) hours during normal working hours, unless another time frame is mutually acceptable to the Utility and the customer.

4. Where Utility scheduling will not permit service during normal working hours on the same day requested by the customer, the customer can elect to pay a service charge for "expedited service" that workday. There may be instances where Utility scheduling will not permit same day service; however, in no case will expedited service take longer than 24 hours from the time requested.

5. For the purpose of this rule, the definition of service establishment is when the customer's facilities are ready for service, are installed in a manner acceptable to the Utility and the Utility needs only to install a meter, read a meter, or turn the service on.

E. ESTABLISHMENT OF TEMPORARY SERVICE

The Utility shall, if no undue hardship to its existing customers will result therefrom, furnish temporary service under the following conditions:

1. The applicant shall pay, in advance or otherwise as required by the Utility, the estimated cost of installation plus the estimated cost of removal, less the estimated salvage value of the facilities necessary for furnishing service.

2. The applicant shall establish credit as required by the applicable rule, except that the amount of the deposit shall not exceed the estimated bill for the duration of the temporary service.

RULE NO. 3

ESTABLISHMENT OF SERVICE
(Continued)

F. CHANGE TO PERMANENT STATUS

1. If temporary service is supplied to customer on a continuous basis for a period of 36 consecutive months from the date natural gas service first was provided under this rule, the customer shall be classified as permanent and the payment for the cost of facilities in excess of that required for permanent service under the applicable extension rules shall be refunded.

2. If during the temporary service the character of a temporary customer's operations changes so that, in the opinion of the Utility, the customer should be reclassified as permanent, the amount of payment for cost of facilities made in excess of that required for permanent service shall be refunded to the customer.

G. REFUNDS

The amount of refund upon reclassification of a customer from temporary to permanent will be determined on the basis of the extension rule in effect at the time temporary service was first rendered to the customer.

RULE NO. 4

MINIMUM CUSTOMER INFORMATION REQUIREMENTS

A. GENERAL INFORMATION

The Utility will maintain on file at each of its offices or districts at which an agent is employed (except agents maintained for collection only) all of its tariffs and will also maintain on file at its principal place of business the following information:

1. All rules

2. All schedules of rates

3. The address and telephone number of the Commission

4. The rights and remedies the customer has available to them when a dispute arises with the Utility

All new customers shall be informed of their rights to review the above information.

B. INFORMATION FOR RESIDENTIAL CUSTOMERS

1. The Utility shall make available upon customer request a concise summary of the rate schedule applied for by such customer. The summary shall include the following:

   a. Monthly minimum or basic service charge, identifying the amount of the charge and the specific amount of usage included in the minimum charge, where applicable.

   b. Rate blocks, where applicable.

   c. Any adjustment factor(s) and method of calculation.

2. In addition, the Utility shall make available upon customer request a copy of the Commission's Rules and Regulations concerning:

   a. Deposits

   b. Terminations of service

RULE NO. 4

MINIMUM CUSTOMER INFORMATION REQUIREMENTS
(Continued)

B. INFORMATION FOR RESIDENTIAL CUSTOMERS *(Continued)*

c. Billing and collection

d. Complaint handling

3. The Utility, upon request of the customer of record, shall transmit a written statement of actual consumption by such customer for each billing period during the prior 12 months unless such data is not reasonably ascertainable.

4. The Utility shall determine the most applicable tariff for the customer and notify the customer of such prior to service commencement.

5. The Utility shall inform all new customers of their rights to obtain the information specified above.

C. INFORMATION REQUIRED DUE TO BASE TARIFF RATE CHANGES

The Utility shall notify the affected customers of any base tariff rate change.

D. CHANGE OF TARIFF SCHEDULE BY CUSTOMER

Should a customer be eligible and elect to take service under a different applicable rate schedule, the change will become effective after the regular meter reading next following the date of such request. The Utility may refuse to permit such a change unless service has been established under the current tariff schedule for a period of not less than 12 months, except customers served under Schedule Nos. G-30 and SB-1 need only have taken service for a period of not less than six months, and except such change will be permitted when an applicable new or revised tariff schedule is first put into effect or the customer's operations have changed so as to justify immediate transfer to a different schedule. It is the customer's responsibility to notify the Utility of changes in their load requirements. T

RULE NO. 5

MASTER METERING

A. MOBILE HOME PARKS -- NEW CONSTRUCTION/EXPANSION

1. The Utility will not accept any application for master-metered service to a master-metered mobile home park (MMP) after September 24, 1980.

2. The Utility shall refuse service to all new construction and/or expansion of existing permanent residential mobile home parks unless the construction and/or expansion is to be individually metered by the Utility. Main extensions and service line connections to serve such new construction or expansion shall be governed by the main extension and/or service line connection tariff of the Utility.

3. Permanent residential mobile home parks for the purpose of this rule shall mean mobile home parks where, in the opinion of the Utility, the average length of residency is a minimum of six months.

4. For the purposes of this rule, expansion means construction which has been started for additional permanent residential spaces subsequent to the effective date of this rule.

5. Requests to serve MMP through individual residential meters where the MMP is currently or was formerly served under a MMP schedule shall be considered by the Utility in accordance with Rule No. 6, Section B. T T

RULE NO. 6

SERVICE AND MAIN EXTENSIONS

Extensions of gas distribution services and mains necessary to furnish permanent service to applicants will be made in accordance with this rule.

A. GENERAL

The Utility will construct, own, operate and maintain service and main line extensions.

1. Gas service lines will be of suitable capacity from the Utility's gas main to a meter location on the property of the applicant that is satisfactory to the Utility.

2. Gas distribution main extensions will be only along public streets, roads, and highways which the Utility has legal right to occupy, and on public lands and private property across which rights-of-way, satisfactory to the Utility, may be obtained without cost or condemnation by the Utility.

B. SERVICE AND MAIN EXTENSIONS TO APPLICANTS FOR SERVICE

1. General Policy – All service and main extensions are made on the basis of economic feasibility except those for master-metered mobile home parks (MMP), whose extensions shall be made in accordance with the provisions in Section B.3 hereof. The economic feasibility will be calculated by the Incremental Contribution Method as described in Section B.4 hereof.

2. Facility Charge – If any applicant fails to take service in amounts stated as the basis for estimating the allowable investment, the Utility may calculate and bill the customer and the customer shall pay a nonrefundable Facilities Charge according to the Utility's extension rule in effect at the time the extension was made as though service had been requested on the basis of the actual equipment installed and utilized. At its option, the Utility may require a performance bond or other surety guaranteeing bona fide operation of the facility for which the extension is requested in accordance with applicant's representation in the contract.

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

B. SERVICE AND MAIN EXTENSIONS TO APPLICANTS FOR SERVICE *(Continued)*

3. If the residential customers are tenants in a fully improved MMP and the MMP is currently or was formerly served under a MMP schedule, the allowable investment for the MMP will be determined by the following formula: T

AI = (FR- CR) x 5

where:

AI = Allowable Investment

FR = The MMP's estimated future total annual revenue, assuming conversion to individual residential service, using the MMP's average park occupancy for the past two years, less the Utility's current average cost of purchased gas to serve the MMP as set forth in the currently effective Statement of Rates, A.C.C. Sheet No. 11 of this Arizona Gas Tariff. T

CR = The MMP's current total annual revenue, under the applicable MMP schedule, averaged for the past two years, less the Utility's current average cost of purchased gas to serve the MMP as set forth in the currently effective Statement of Rates, A.C.C. Sheet No. 11 of this Arizona Gas Tariff. If the MMP is not a current customer of the Utility, the CR will be determined on the basis of engineering estimates of occupancy and usage. T T

The Utility will install that portion of each service in excess of the allowance subject to a nonrefundable contribution to be paid prior to construction by the applicant MMP. In no event shall costs above the allowable investment be borne by the Utility.

4. Incremental Contribution Method - Gas service and main line extensions will be made by the Utility at its expense for the allowable investment as calculated by an Incremental Contribution Study.

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

B. SERVICE AND MAIN EXTENSIONS TO APPLICANTS FOR SERVICE *(Continued)*

a. Allowable investment shall mean a determination by the Utility that the revenues less the incremental cost to serve the applicant customer provides a rate of return on the Utility's investment no less than the overall rate of return authorized by the Commission in the Utility's most recent general rate case.

b. The Utility, after conducting an Incremental Contribution study may, at its option, extend its facilities to Customers whose usage does not satisfy the definition of Economic Feasibility but who otherwise are Permanent Customers provided such Customer signs an extension agreement and advances as much of the cost, and/or agrees to pay a nonrefundable Facility Charge necessary to make the extension economically feasible.

c. Customers provided with line extensions using the Incremental Contribution Method shall be reviewed annually to determine the amount of any refund for a period of ten years. C D D

5. Method of Refund

Amounts advanced by the applicant in accordance with this rule, less any unpaid Facility Charges, shall be refunded, without interest, in the following manner:

a. Refunds of an advance shall be made for each additional separately metered permanent connections to the main extension for which an advance was collected when an excess allowable investment is calculated by the Incremental Contribution Study for the additional customer(s). T

D

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

B. SERVICE AND MAIN EXTENSIONS TO APPLICANTS FOR SERVICE *(Continued)*

b. Refunds will be made annually, or intermittently within the annual period at the option of the Utility. Amounts refunded may be accumulated to a minimum of $50, or the total refundable balance if less than $50. T

c. When two or more parties make a joint advance on the same extension, refundable amounts will be distributed to these parties in the same proportion as their individual percentages of the total joint advance. T

d. The refund period shall be ten years from the date of the completion of the extension. No refunds will be made by the Utility after the termination of the refund period. Any portion of the advance that remains unrefunded at the end of the refund period shall remain the property of the Utility. C D D

e. Any assignment by a customer of their interest in any part of an advance, which at the time remains unrefunded, must be made in writing and approved by the Utility. T

f. Amounts advanced under a gas main extension rule previously in effect will be refunded in accordance with the provisions of such rule. T

C. SERVICE AND MAIN EXTENSIONS TO SERVE INDIVIDUALLY-METERED SUBDIVISIONS, TRACTS, HOUSING PROJECTS, MULTI-FAMILY DWELLINGS AND MOBILE HOME PARKS OR ESTATES

1. Advances

a. Gas distribution service and main extensions to and within individually-metered subdivisions, housing projects, multi-family dwellings and mobile home parks or estates will be constructed, owned and maintained by the Utility in advance of applications for service by bona fide customers only when the entire estimated cost of such extensions as determined by the Utility is advanced to the Utility, and a main extension contract is executed. This advance may include the cost of any gas facilities installed at the Utility's expense in conjunction with a previous service or main extension in anticipation of the current extension.

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

C. SERVICE AND MAIN EXTENSIONS TO SERVE INDIVIDUALLY-METERED SUBDIVISIONS, TRACTS, HOUSING PROJECTS, MULTI-FAMILY DWELLINGS AND MOBILE HOME PARKS OR ESTATES (Continued)

b. When a subdivider/builder/developer is building a project in consecutive phases such that each phase is constructed separately and requires separate advances, unused allowances from one phase may be applied to an outstanding advance in any other phase so long as such outstanding advance is still eligible for refund.

c. See Rule No. 6, Section B.3 for governing requests to serve MMP through individual residential meters if the MMP is currently or was formerly served under a MMP schedule. T

D. RESIDENTIAL AMORTIZATION PROGRAM

The Utility shall establish a residential amortization program for the purpose of amortizing the portion of the cost of main and service extensions in excess of the Utility's allowable investment in those instances where such excess cost presents an undue burden upon the customer if paid as a lump sum. This program may be offered to groups of ten or more direct residential customers which are judged by the Utility to be of a permanent and continuing nature. Pursuant to the program, main and service line extension contracts may be established to amortize that portion of an extension project's cost in excess of the Utility's allowable investment.

The Utility will make its decision on whether to offer amortization of a project's line extension expense on a case-by-case basis considering the following criteria:

1. The magnitude of the amount of the line extension cost for which the customer is responsible;

2. The degree of certainty with which the Utility may recover the line extension costs that it permits a group of customers to amortize; and

Rule No. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

D. RESIDENTIAL AMORTIZATION PROGRAM *(Continued)*

3. The ability of the Utility to recover its allowable investment over the life of the facilities.

If the Utility, after receiving a request from a qualified group of ten or more direct residential customers, declines to offer amortization of the project's line extension expense, the Utility shall submit details of the project to the Utilities Division of the Commission for review.

The amortization period of the aforementioned contract shall not exceed five years. The customer's contribution toward the line extension project shall constitute the principal of the contract. The customer will reimburse the Utility for its share of the principal by means of a monthly amortization charge. The customer's monthly amortization charge shall be determined by dividing the contract's principal by the product of: (a) the number of months over which the customer contribution is amortized, and (b) the number of customers projected to be served by the line extension project. If the monthly amortization charge is greater than the amount of the average monthly bill for residential service under Schedule No. G-5, the Utility shall submit details of the proposed project to the Utilities Division of the Commission for review. The monthly amortization charge shall appear on the customer's monthly bill for service. All monthly amortization charge revenues shall be used to reimburse the Utility for the capital cost in excess of the free allowance. If a customer that is a party to such a contract should disconnect service, and later reconnect at the same service address, the customer shall pay the Utility the sum of any unpaid monthly amortization charges accrued during the period of disconnection, plus the applicable Service Establishment Charge, before service shall be reestablished.

The Utility may permit additional customers to enter into line extension contracts, when servicing such customers requires connection to a line extension that is already subject to such contracts. Such additional customers shall, in addition to any incremental connection costs, pay the monthly amortization charge provided in the contract until such contract expires. The monthly amortization charge in the final month of the amortization period shall be adjusted, to account for any change in the estimated number of customers, such that the sum of charges paid over the term of the contract equals the principal.

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

D. RESIDENTIAL AMORTIZATION PROGRAM *(Continued)*

In instances where a customer that is a party to a line extension contract disconnects service, the entirety of the remaining balance of the principal of the contract shall become due and payable immediately by the customer to the Utility, unless such customer arranges for the subsequent customer requesting gas service at the same service address to execute a new line extension contract. This new contract shall obligate the subsequent customer to pay the monthly amortization charge under terms identical to those of the original contract.

In instances where the remaining balance of the principal becomes due and payable immediately, the Utility shall make reasonable efforts to collect such remaining balance from the customer; however, if such efforts prove unsuccessful, the defaulted balance shall become the Utility's investment in gross plant.

The residential amortization program shall not be available to developers, contractors or other commercial entities.

E. GENERAL CONDITIONS

1. Postponement of Advance

The Utility, at its option, may postpone, for a period not to exceed ten years, that portion of an advance which it estimates would be refunded under the provisions of this rule. At the end of such refund period, the Utility shall collect all such amounts not previously advanced which were not then refundable. When advances are postponed, the applicant may be required to furnish to the Utility evidence of the necessary approvals to commence construction and of adequate financing. A surety bond, or other Utility-approved surety, may be required to assure payment of any postponed amounts at the end of the postponement period. C

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

E. GENERAL CONDITIONS *(Continued)*

2. Contracts

a. Each applicant requesting an extension in advance of applications for service will be required to execute a contract covering the terms under which the Utility will install main lines in accordance with the provisions of the tariff schedules.

b. At the time service is requested, the applicant will submit a list of natural gas equipment to be used including the Btu input.

c. In the event that no payment is required by a customer, the required signed contract may be waived with the approval of an officer of the Utility.

3. One Service for a Single Premise

a. The Utility will not install more than one service line to supply a single premise, unless it is for the convenience of the Utility or an applicant requests an additional service, and in the opinion of the Utility, an unreasonable burden would be placed on the applicant if the additional service were denied. When an additional service is installed at the applicant's request, the applicant shall make a nonrefundable contribution for the additional service based on the Utility's estimated cost.

b. When a service extension is made to a meter location upon private property which is subsequently subdivided into separate premises, with ownership portions thereof divested to other than the applicant or the customer, the Utility shall have the right, upon written notice, to discontinue service without obligation or liability. Gas service, as required by said applicant or customer, will be reestablished in accordance with the applicable provisions of the Utility's rules.

4. Branch Services

The Utility, at its option, may install a branch service for units on adjoining premises.

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

E. GENERAL CONDITIONS *(Continued)*

5. Main Extension Agreement Requirements

a. Upon request by an applicant for a main extension, the Utility shall prepare, without charge, a preliminary sketch and rough estimate of the cost of the installation to be advanced by the applicant.

b. Any applicant for a main extension requesting the Utility to prepare detailed plans, specifications, or cost estimates may be required to deposit with the Utility an amount equal to the estimated cost of preparation. The Utility shall, upon request, make available within 90 days after receipt of the deposit referred to above, such plans, specifications, or cost estimates of the proposed main extension. Where the applicant authorizes the Utility to proceed with the construction of the extension, the deposit shall be credited to the cost of construction; otherwise, the deposit shall be nonrefundable. If the extension is to include oversizing of facilities to be done at the Utility's expense, appropriate details shall be set forth in the plans, specifications and cost estimates. Subdividers providing the Utility with approved plans shall be provided with plans, specifications or cost estimates within 45 days after receipt of the deposit referred to above.

c. Where the Utility requires an applicant to advance funds for a main extension, the Utility shall furnish the applicant with a copy of this rule prior to the applicant's acceptance of the Utility's extension agreement.

d. All main extension agreements requiring payment by the applicant shall be in writing, signed by each party and shall include the following:

(1) Name and address of applicant(s).

(2) Proposed service address(es) or location(s).

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

E. GENERAL CONDITIONS *(Continued)*

(3) Description and sketch of the requested main extension.

(4) Description of requested service.

(5) A cost estimate to include materials, labor, and other costs as necessary.

(6) Payment terms.

(7) A concise explanation of any refunding provisions, if applicable.

(8) The Utility's estimated start date and completion date for construction of the main extension.

(9) A summary of the results of the Incremental Contribution analysis performed by the Utility to determine the amount of advance required from the applicant for the proposed main extensions.

(10) Each applicant shall be provided a copy of the approved main extension agreement.

6. Relocation or Improvement of Services and Mains T

a. When, in the judgment of the Utility, the relocation or improvement of a main or service is necessary and is due either to maintenance of adequate service or the operating convenience of the Utility, the Utility shall perform such work at its own expense. T

b. If relocation or improvement of a main or service line is due solely to meet the convenience or the requirements of the applicant or the customer, such relocation or improvement, including metering and regulating facilities, shall be performed by the Utility at the expense of the applicant or the customer. T T

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

E. GENERAL CONDITIONS *(Continued)*

c. Relocation or improvement of facilities will be mandatory and at the customer's expense when actions of the customer restrict the Utility's access to or the safety of the facility. T

7. Standby Service or Residential Pool Heating

No allowance will be made for equipment used for standby or emergency purposes only. No allowance will be made for pool heaters for residential customers.

8. Temporary Service

Extensions for temporary service or for operations, which in the opinion of the Utility are of a speculative character or of questionable permanency will not be made under this rule, but will be made in accordance with Rule No. 3.

9. Length and Location

The length of main or service required for an extension will be considered as the distance along the shortest practical and available route, as determined by the Utility, from the Utility's nearest permanent distribution main.

10. Service Impairment to Other Customers

When, in the judgment of the Utility, providing service to an applicant would impair service to other customers, the cost of necessary reinforcement to eliminate such impairment may be included in the cost calculation for the extension.

11. Service From Transmission Lines

The Utility will not tap a gas transmission main except when conditions in its sole opinion justify such a tap. Where such taps are made, the applicant will pay the Utility the cost of such tap, and extensions therefrom will be made in accordance with the provisions of this rule.

RULE NO. 6

SERVICE AND MAIN EXTENSIONS
(Continued)

E. GENERAL CONDITIONS *(Continued)*

12. Other Types of Connections

Where an applicant or customer requests a type of service connection other than standard such as curb meters and vaults, etc., the Utility will consider each such request and will grant such reasonable allowance as it may determine. The Utility shall install only those facilities that it determines are necessary to provide standard natural gas service in accordance with this tariff. Where the applicant requests the Utility to install special facilities which are in addition to, or in substitution for, or which result in higher costs than the standard facilities which the Utility would normally install, the extra cost thereof shall be borne by the applicant.

13. Excess Flow Valve and Service Line Shut-off Valve Installation

The installation of an Excess Flow Valve (EFV) or Service Line Shut-off Valve (SLSV) shall be performed on all newly installed or replaced service pipes connected to the Utility's distribution system before the service is activated as provided by this Rule. Nothing in this Rule prevents the Utility from installing or specifying, in its sole discretion, the installation of an EFV or a SLSV in additional service types.

a. Applicable service line types.

(1) A single service line to one single-family residence;

(2) A branched service line to a single-family residence (SFR) installed concurrently with the primary SFR service line (i.e. a single EFV may be installed to protect both service lines);

(3) A branched service line to a SFR installed off a previously installed SFR service line that does not contain an EFV;

(4) Multifamily residences with known customer loads not exceeding 5,500 SCFH per service at time of service installation based on installed meter capacity;

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RULE NO. 6

SERVICE AND EXTENSIONS
(Continued)

E. GENERAL CONDITIONS *(Continued)*

13. Excess Flow Valve and Service Line Shut off Valve Installation *(Continued)*

a. Applicable service line types. *(Continued)*

(5) A single, small commercial customer served by a single service line with a known customer load not exceeding 5,500 SCFH, at the time of meter installation, based on installed meter capacity; and,

(6) For service lines with meter capacity that exceeds 5,500 SCFH, a SLSV or, if possible, based on sound engineering analysis and availability, an EFV, shall be installed.

b. The Utility is not required to install an EFV if one or more of the following conditions are present:

(1) The service line does not operate at a pressure of 10 psig or greater throughout the year;

(2) The Utility has prior experience with contaminants in the gas stream that could interfere with the EFV's operation or cause loss of service to a customer;

(3) An EFV could interfere with the necessary operation or maintenance activities such as blowing liquids from the line; or

(4) An EFV meeting the performance standards in 49 C.F.R. § 192.381 is not commercially available to the Utility.

c. The Applicant shall provide the Utility information concerning the gas usage and demand requirements. The EFV or SLSV will be designed and constructed so that suitable gas capacity is available and satisfactory to the Utility.

d. The Utility will construct, own, operate and maintain the EFV or SLSV in connection with the service line installation.

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RULE NO. 6

SERVICE AND EXTENSIONS
(Continued)

E. GENERAL CONDITIONS *(Continued)*

13. Excess Flow Valve and Service Line Shut off Valve Installation *(Continued)*

e. The Utility shall pay for all costs associated with the installation, replacement or maintenance of the EFV or SLSV unless the work is made necessary by the relocation of a main or service line that is due solely to meet the Customer's convenience, or the work is made to redress a Customer's violation of any of the Utility's tariffs, or is an additional service line for a single premise as described in Rule 6(E)(a).

f. The Customer has the right to request that an EFV be installed on their exisiting service line if the load does not exceed 5,500 SCFH and the conditions in part 13(b) are not present. In such instances, the Utility shall notify the Customer of the following:

(1) Any costs associated with the installation that shall be paid by the Customer.

(2) The Company shall install the EFV at a mutually agreeable date.

g. If a Customer requests the installation of an EFV on their exsting service line, the Utility shall perform the installation subject to the practicability of the installation at a mutually agreeable date. N

14. Exceptional Cases L

In unusual circumstances, when the application of this Rule appears impractical or unjust to either party, the Utility or the applicant may refer the matter to the Commission for special ruling or for the approval of special conditions which may be mutually agreed upon, prior to commencing construction.

15. Taxes Associated with Nonrefundable Contributions and Advances

Any federal, state or local income taxes resulting from a nonrefundable contribution or advance by the customer in compliance with this rule will be recorded as a deferred tax and appropriately reflected in the Utility's rate base. These deferred taxes will be amortized over the remaining tax life of the asset. L

RULE NO. 7

PROVISION OF SERVICE

A. UTILITY RESPONSIBILITY

1. The Utility shall be responsible for the safe transmission and distribution of gas until it passes the point of delivery to the customer. Where the Utility owns and operates a meter, regulator, pipe, fixtures, apparatus, etc. downstream of the point of delivery, the Utility shall be responsible for the Utility's equipment as provided for in this Rule.

2. All meters, regulators, service pipe, fixtures, and other apparatus, etc. owned and operated by the Utility upon the customer's premises for the purpose of delivering or metering gas to the customer shall continue to be the property of the Utility, and may be repaired, replaced or removed by the Utility at any time. Such equipment installed on customer's premises shall be maintained in safe operating condition by the Utility.

3. The Utility shall not be responsible for any loss or damage occasioned or caused by the negligence or wrongful act of the customer or any of his agents, employees or licensees in installing, maintaining, using, operating, interfering with, or failing to support or protect any such meters, regulators, gas piping, appliances, fixtures or apparatus, etc.

4. The customer shall provide a leak tight system for receiving gas. The Utility shall perform a leak check on the customer's piping system when the gas is turned on. If any uncontrolled hazardous leakage exists at the time of turn-on, service will be denied until the customer has eliminated all such leaks. The Utility may also refuse service until a certificate executed by an authorized public official or licensed plumber is issued. Except as provided in this Rule, the Utility has no duty to inspect, maintain, or repair the customer's premises and has no duty to warn of any condition it observes thereon; the Utility shall not be liable for any failure to inspect, maintain, or repair the customer's premises or for the failure to warn of any condition. T

RULE NO. 7

PROVISION OF SERVICE
(Continued) T

B. CUSTOMER RESPONSIBILITY

1. The customer shall, at the customer's sole risk and expense, furnish, install and keep in good, safe and leak free condition a customer piping system, and all appliances, alarms, fixtures, and apparatus of any kind or character located beyond the point of delivery which may be required for receiving gas from the Utility and for applying and utilizing gas, including all necessary protective appliances and suitable housing therefore. T T N N

2. The customer will be solely responsible for any injury, damage or loss resulting from the gas, or its use or loss, after such gas passes beyond the point of delivery, and the Utility shall not be responsible for any loss, injury or damage occasioned or caused by the negligence or wrongful act of the Customer or any of the Customer's agents, employees or licensees in installing, maintaining, using, operating or interfering with any such customer piping system, appliances, alarms, fixtures or apparatus. Where the Utility owns and operates a meter, regulator, pipe, fixtures, apparatus, etc., downstream of the point of delivery, the customer shall not be responsible for the injury, damage, or loss resulting from the gas, or its use or loss caused by that Utility equipment except as provided in paragraph (3), below. N N N

3. No rent or other charge whatsoever will be made by the customer against the Utility for placing or maintaining said meters, regulators, service pipe, fixtures, etc., upon the customer's premises. All meters will be sealed or soldered by the Utility, and no such seal or solder shall be tampered with or broken except by a representative of the Utility appointed for that purpose. The customer shall exercise reasonable care to prevent the meters, regulators, service pipe, fixtures, etc., of the Utility upon said premises from being injured or destroyed, and shall refrain from interfering with the same and, in case of defect therein or damage thereto shall be discovered, shall promptly notify the Utility thereof. The customer shall reimburse the Utility for the cost of repairs arising from the customer's neglect, carelessness, misuse or abuse.

RULE NO. 7

PROVISION OF SERVICE
(Continued)

B. CUSTOMER RESPONSIBILITY *(Continued)* L

4. The Utility shall have the right to refuse or to discontinue gas service if the acts of the customer or the conditions upon his premises are such as to indicate intention to defraud the Utility. When the Utility has discovered that a customer has obtained service by fraudulent means, or has used the gas service for unauthorized purposes, the service to that customer may be discontinued without notice. The Utility will not restore service to such customer until that customer has complied with all filed Rules and reasonable requirements of the Utility and the Utility has been reimbursed for the full amount of the service rendered and the actual cost to the Utility incurred by reason of the fraudulent use.

5. The customer shall immediately call 911 and the Utility upon the discovery of any gas leaks or other hazardous or potentially hazardous conditions in or upon the customer's or the Utility's natural gas meter, regulators, piping, equipment, premises, etc. The customer shall call the Utility at (877) 860-6020 or, at the following numbers at any time of the day or night: N

Central Arizona: (800) 528-4277
(Areas in and around Phoenix and Wickenburg)

Southern Arizona: (800) 722-4277
(Areas in and around Tucson, Green Valley, Casa Grande, Coolidge,

Sierra Vista, Douglas, Morenci, Globe, Oracle, and Yuma)

Northwestern Arizona: (800) 447-5422
(Areas in and around Bullhead City, Parker, and Ehrenberg)

RULE NO. 7

PROVISION OF SERVICE
(Continued)

C. CONTINUITY OF SERVICE

1. The Utility will exercise reasonable diligence to furnish a continuous and sufficient supply of gas to its customers and to avoid any shortage or interruption of delivery. The Utility will not be liable for interruptions or shortages of supply, nor for any loss or damage occasioned thereby, whether such interruptions or shortages occurred with or without notice to the customer.

2. The Utility shall not be responsible for any damage or claim of damage attributable to any interruption or discontinuation of service resulting from any cause against which the Utility could not have reasonably foreseen or made provision for, such as force majeure. T

3. The Utility has the right to suspend service temporarily for the purpose of making necessary repairs, maintenance or improvements to the system. When this is necessary, the Utility will endeavor to give affected customers reasonable notice where circumstances permit, and will proceed with work with reasonable diligence.

4. The Utility shall not be responsible for any damage or claim of damage attributable to curtailment (paragraph G).

5. The Utility's liability, if any, for its gross negligence or willful misconduct is not limited by this Tariff. With respect to any claim or suit, by a customer or by any others, for damages associated with the establishment, interruption, resumption, and termination of service to a customer, the Utility's liability shall not exceed an amount equal to the proportionate charge for the service for the period during which service was affected. The Utility shall not be liable for any special, indirect, or consequential damages whatsoever including, but not limited to, loss of profits or revenue, loss of use of equipment, cost of capital, cost of temporary equipment, overtime, business interruption, spoilage of goods, claims of customers of the customer or other economic harm.

RULE NO. 7

PROVISION OF SERVICE
(Continued)

D. CHANGE IN CHARACTER OF SERVICE

1. When a change is made by the Utility in the type of service rendered which it knows would adversely affect the efficiency of operation or require the adjustment of the equipment of customers, all customers who may be affected shall be notified by the Utility at least 30 days in advance of the change or, if such notice is not possible, as early as feasible. Where adjustments or replacements of the Utility's standard equipment must be made to permit use under such changed conditions, adjustments shall be made by the Utility without charge to the customers.

   There are no understandings, agreements, representations, or warranties, express or implied (including warranties regarding merchantability or fitness for a particular purpose), not specified herein or in the applicable rules of the Arizona Corporation Commission concerning the sale and delivery of services by company to the customer. These terms and conditions and the applicable rules of the Arizona Corporation Commission state the entire obligation of the company in connection with such sales and deliveries.

2. In cases when changes are required due to customer requirements such as increased delivery pressure, larger meter capacity, etc., the Utility at its option may make the changes so long as the changes will not be detrimental to other customers as determined by the Utility. The Customer may be required to reimburse the Utility for such customer required changes.

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RULE NO. 7

PROVISION OF SERVICE
(Continued)

E. SERVICE INTERRUPTIONS

1. When service interruptions occur the Utility shall make reasonable effort to restore service in the shortest time. The Utility shall have procedures to be followed to mitigate interruptions or impairment of service due to emergencies.

2. Under disaster conditions the Utility will cooperate to the fullest extent with the governmental agency having authority in the area. The Utility may, in the public interest, interrupt service to customers to provide necessary service to civil defense or other emergency service agencies until normal service can be provided.

3. The Utility shall not be responsible for any damage or claim of damage attributable to any interruption or discontinuation of service resulting from any cause against which the Utility could not have reasonably foreseen or made provision for.

4. When an interruption in service is scheduled for more than four hours to perform maintenance or repairs, the Utility shall attempt to inform affected customers and the Commission's Consumer Services Section, of the date and time and of the estimated duration of the interruption at least 48 hours in advance. T T

RULE NO. 7

PROVISION OF SERVICE
(Continued)

D

F. DESCRIPTION OF SERVICE

1. Heating Value

Gas supplied in the Utility's service area consists of natural gas having an average total heating value of not less than 900 Btus per cubic foot.

2. Standard Delivery Pressure

a. The standard delivery pressure maintained at the outlet of the meter supplying the customer will be approximately 0.25 pounds per square inch gauge (7-inch water column) subject to variation under load conditions.

b. In cases where a customer desires service at greater than standard delivery pressure, the Utility may supply at its option such greater pressure if, and only as long as, the furnishing of gas to such customer at higher than standard delivery pressure will not be detrimental to the service to other customers of the Utility. The Utility reserves the right to lower said delivery pressure or discontinue the delivery of gas at higher pressure at any time upon reasonable notice to the customer. Where service is provided at such higher pressure, the meter volumes shall be corrected to that higher pressure for billing purposes in accordance with the definition of a cubic foot set forth in Rule No. 1.

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RULE NO. 7

PROVISION OF SERVICE
(Continued)

F. DESCRIPTION OF SERVICE *(Continued)*

3. Determination of Billing Units

a. Positive Displacement Metering-Therm Billing

(1) Average Heating Value

The average heating value (Btu per cubic foot) used in billing shall be determined by means of a recording calorimeter, employing the Thomas principle of calorimetry, or by means of some other recognized method. The average total heating value in any billing period shall be the arithmetic average of the total heating values for each day during such period. In the event the Utility is unable to utilize its own recording calorimeter, the daily average heating values of the gas delivered by the supplier shall be used.

(2) Therms to be Billed

The number of therms to be billed will be determined by multiplying the difference in meter reading by an appropriate billing factor.

The billing factor appropriate for accounts metered at standard delivery pressure will be the average gas heating value, expressed in Btu per cubic foot, divided either by 1,000 for meter registrations in units of 100 cubic feet (Ccf) or by 100 registrations in units of 1,000 cubic feet (Mcf), and the result will be multiplied by the proper value determined by combining the altitude and delivery pressure factors, values shown on A.C.C. Sheet No. 213 of this Arizona Tariff.

RULE NO. 7

PROVISION OF SERVICE
(Continued)

F. DESCRIPTION OF SERVICE *(Continued)*

(2) Therms to be Billed *(Continued)*

Altitude Zone No.	Elevation Range	Standard Barometric Pressure	Standard Delivery Pressure	Value
1	-200-199	14.73	14.98	1.0170
2	200- 599	14.52	14.77	1.0027
3	600- 999	14.32	14.57	.9891
4	1000-1399	14.11	14.36	.9749
5	1400-1799	13.91	14.16	.9613
6	1800-2199	13.72	13.97	.9484
7	2200-2599	13.52	13.77	.9348
8	2600-2999	13.33	13.58	.9219
9	3000-3399	13.14	13.39	.9090
10	3400-3799	12.95	13.20	.8961
11	3800-4199	12.77	13.02	.8839
12	4200-4599	12.58	12.83	.8710
13	4600-4999	12.41	12.66	.8595
14	5000-5399	12.23	12.48	.8473
15	5400-5799	12.05	12.30	.8350
16	5800-6199	11.88	12.13	.8235
17	6200-6599	11.71	11.96	.8119
18	6600-6999	11.54	11.79	.8004
19	7000-7399	11.38	11.63	.7895
20	7400-7799	11.21	11.46	.7780

RULE NO. 7

PROVISION OF SERVICE
(Continued)

F. DESCRIPTION OF SERVICE *(Continued)*

(3) All Other Accounts

When a customer is served natural gas at higher than standard delivery pressure the following correction or conversion factors, if applicable, will be applied to meter readings, in order to determine the billing units.

A		B		C		D
(Standard) (Barometric + Delivery) (Pressure(psia)Pressure(psig)) (14.73 psia)	×	(Average) (Heating Value) (BTU/Cu. Ft.) (100,000) (BTU/therm)	×	(520) (460+T)	×	(Y)

Note: The volume of gas subject to commodity charges will be based on the difference between the current month's reading and the prior billing readings. For those meter readings in hundreds of cubic feet (Ccf) the difference in readings must be multiplied by 100 to obtain cubic feet (Cf) of usage for billing purposes. Standard delivery pressure is .25 psig.

A= Correction for other than standard delivery pressure and altitude.

B= Conversion to therms.

C= Correction of temperature to 60° Fahrenheit.

D= Correction for supercompressibility ratio.

T= Temperature of gas in degrees Fahrenheit.

Y= Correction for deviation from Boyle's Law.

RULE NO. 7

PROVISION OF SERVICE
(Continued)

F. DESCRIPTION OF SERVICE *(Continued)*

4. Tabulation of Standard Barometric Pressure

In adjusting the metered gas volume to the standard pressure base of 14.73 psia, the standard barometric pressure assumed to exist at the meter for various altitudes shall be taken from the following table:

TABULATION OF STANDARD BAROMETRIC PRESSURE

Altitude Zone No.	Elevation Range	Standard Barometric Pressure
1	-200- 199	14.73
2	200- 599	14.52
3	600- 999	14.32
4	1000-1399	14.11
5	1400-1799	13.91
6	1800-2199	13.72
7	2200-2599	13.52
8	2600-2999	13.33
9	3000-3399	13.14
10	3400-3799	12.95
11	3800-4199	12.77
12	4200-4599	12.58
13	4600-4999	12.41
14	5000-5399	12.23
15	5400-5799	12.05
16	5800-6199	11.88
17	6200-6599	11.71
18	6600-6999	11.54
19	7000-7399	11.38
20	7400-7799	11.21

RULE NO. 7

PROVISION OF SERVICE
(Continued)

G. CURTAILMENT

1. Applicability

a. The order of curtailment shall be in inverse order of the curtailment priorities set forth in Section 2 below.

b. Curtailment priorities shall apply to both sales customers and transportation customers.

c. Customers being served under a discounted transportation or sales rate schedule shall be curtailed first. Customers paying the least will be curtailed first within an affected priority.

d. Each priority shall be curtailed in full before the next priority in order is curtailed.

e. When Priority 1 customers would be curtailed due to system supply failure (either upstream capacity or supply failure), the Utility is authorized to "preempt" deliveries of lower priority transportation customers' gas and divert such supplies to the otherwise affected Priority 1 customers. Affected transportation customers will be curtailed to the same extent as sales customers of the same priority. Such transportation customers will be compensated for the preemption of their gas supply by either crediting the customer's account with a like quantity of gas for use on a subsequent gas day, or by providing a cash payment or credit to the customer's bill at the cost of gas per unit paid by the customer. If the gas supply of an alternate fuel capable transportation customer is preempted according to this provision, the Utility shall provide additional compensation to such customer for the incremental cost of using the alternate fuel, i.e., the difference between the actual cost of using the alternate fuel and the actual cost of gas paid by the customer for the preempted gas. Such credit shall be applied to the Utility's next scheduled billing after the customer has furnished adequate proof to the Utility concerning alternate fuel costs, replacement volumes and gas costs.

f. The installation of a cogeneration facility shall not affect the underlying end-use priority of the establishment.

RULE NO. 7

PROVISION OF SERVICE
(Continued)

G. CURTAILMENT *(Continued)*

g. Natural gas utilized as compressed natural gas for vehicle fuel shall be classified as a commercial end-use.

h. Application of curtailment priorities will normally be done on a scheduled basis as part of the daily gas requirement nomination and confirmation routine. Operational emergency curtailment will conform to these priorities to the extent possible and practicable.

i. In accordance with the provisions set forth in Section 6.13 of Schedule No. T-1, a transportation customer may be curtailed to the level of actual supply scheduled for that customer, regardless of end-use priority.

2. Priorities

Priority 1: Residential, small commercial (less than 500 therms on a peak day), schools, hospitals, police protection, fire protection, sanitation facility, correctional facility, and emergency situation uses.

Priority 2A: Essential agricultural uses as certified by the Secretary of Agriculture.

Priority 2B: Essential industrial process and feedstock uses.

Priority 2C: Large Commercial (500 therms or more on a peak day) and storage injection requirements, industrial requirements for plant protection, feedstock, process, ignition and flame stabilization needs not specified in Priority 2B.

Priority 3A: Industrial requirements not specified in Priorities 2, 4 and 5, of less than 1,000 therms on a peak day.

Priority 3B: All industrial requirements not specified in Priorities 2, 3A, 4 and 5.

RULE NO. 7

PROVISION OF SERVICE
(Continued)

G. CURTAILMENT *(Continued)*

Priority 4: Industrial requirements for boiler fuel use at less than 30,000 therms per peak day, but more than 15,000 therms per peak day, where alternate fuel capabilities can meet such requirements.

Priority 5: Industrial requirements for large volume (30,000 therms per peak day or more) boiler fuel use where alternate fuel capabilities can meet such requirements.

3. In the event of isolated incidents in order to avoid hazards and protect the public, the Utility may temporarily interrupt service to certain customers without regard to priority or any other customer classification.

4. The Utility shall not be responsible for any damage or claim of damage attributable to the aforementioned curtailment.

H. CONSTRUCTION STANDARDS AND SAFETY

1. The Utility shall fulfill its responsibility for warning and for the safe distribution of gas by designing, constructing, testing, inspecting, operating, and maintaining its transmission and distribution systems upstream of the point of delivery in compliance with the Federal Safety Standards for intrastate natural gas pipeline facilities and the Commission's safety standards for natural gas pipeline facilities.

2. When Utility owned and operated equipment is located downstream of the point of delivery:

   a. The Federal Safety Standards for intrastate natural gas pipeline facilities and the Commission's safety standards for natural gas pipeline facilities do not apply to the customer piping system. T

RULE NO. 7

PROVISION OF SERVICE
(Continued)

H. CONSTRUCTION STANDARDS AND SAFETY *(Continued)*

b. Although the gas within the Utility owned and operated equipment downstream of the point of delivery is not in transportation, the Utility shall fulfill its responsibility for warning and for designing, constructing, testing, inspecting, operating, and maintaining that Utility equipment by complying with the requirements of the Federal Safety Standards for intrastate natural gas pipeline facilities and the Commission's safety standards for natural gas pipeline facilities. L L

c. No municipal, county or other local code, ordinance, franchise, regulation, rule, opinion, decision, order or other law, such as a developmental code, building code, plumbing code, fuel gas code, fire alarm and signaling code, administrative code, or electrical code, shall apply to the permitting, design, construction, testing, inspection, operation, or maintenance of any meter, regulator, pipe, fixtures, apparatus, etc. owned and operated by the Utility that is downstream of the point of delivery.

3. Unless ordered otherwise by the Commission, the Utility shall be responsible for complying with the Commission's Rules and Regulations for incident notification and reporting that are established in A.A.C. R14-5-203 and A.A.C. R14-5-204, as amended from time to time. D/N D/N

RULE NO. 8

METER READING

A. MEASURING OF SERVICE

1. All gas sold by the Utility shall be metered except in the case of gas sold according to a fixed charge schedule or when otherwise authorized by the Commission.

2. Where there is more than one meter at a location, the metering equipment shall be so tagged or plainly marked as to indicate the facilities being metered.

B. CUSTOMER REQUESTED REREADS

1. The Utility shall at the request of a customer reread that customer's meter within ten working days after such request by the customer.

2. During any one 12-month period, no charge will be made for the first two rereads requested by a customer; however, should a customer request subsequent rereads during the same 12-month period, and the original read is proved accurate, the Utility may charge the customer an amount as set forth in the currently effective Statement of Rates, A.C.C. Sheet No. 15 of this Arizona Gas Tariff.

3. When a reading is found to be in error, the reread will not be charged to the customer.

C. CUSTOMER REQUESTED METER TESTS

1. The Utility shall test a meter upon customer request and may charge the customer a fee as set forth in the currently effective Statement of Rates, A.C.C. Sheet No. 15 of this Arizona Gas Tariff, which is incorporated herein by reference, for such meter test. However, if the meter is found to be in error by more than 3 percent, no meter testing fee will be charged to the customer.

RULE NO. 8

METER READING
(Continued)

C. CUSTOMER REQUESTED METER TESTS (Continued)

2. In the event the customer should at any time request that the meter be tested by an independent certified testing agency mutually accepted by all parties, the customer shall be directly responsible to and shall be charged by said independent testing agency for the full costs of such test, unless the meter is inaccurate in excess of 3 percent, in which case the Utility shall be liable for such cost. Further, in this regard, the customer shall be notified in advance as to the existence of this provision and the nature of the charge herein provided.

D. FACILITIES ON CUSTOMER'S PREMISES

1. Meter Installation

a. All meters will be installed by the Utility in some convenient location approved by the Utility and so placed as to be at all times accessible for inspection, reading and testing. The Utility will change the meter location on customer's premises for reasonable cause but when such request is made solely to suit the customer's convenience, or to overcome unsafe conditions other than those caused by the Utility, a charge may be made to cover the actual cost of the change.

b. In all buildings in which separate meters are hereafter required to be installed for various floors or groups of rooms in order to measure the gas supplied to each tenant, the Utility may require all meters to be located at a central point, and each such meter will be clearly marked to indicate the particular location supplied by it.

D

RULE NO. 8

METER READING
(Continued)

D. FACILITIES ON CUSTOMER'S PREMISES (*Continued*)

2. Utility Easements and Rights of Ingress and Egress T

a. Upon application for gas service and the establishment of service pursuant thereto, and upon the taking of service at any time thereafter, the customer shall be deemed to grant to the Utility and its successors and assigns, to whatever extent the customer may be empowered to make such grant, a perpetual easement and irrevocable license for the installation and maintenance of a gas pipeline or pipelines and appurtenances across, over, under and through the customer's premises, together with rights of ingress and egress and any temporary easements reasonably necessary to install, maintain, or replace the Utility's gas facilities. The terms of the grant are such that the Utility may, in conjunction with Rule 7(A)(2), relocate its gas facilities and the easement and license to a different location on the premises in order to continue to provide service to the customer or customers served by the Company's gas facilities. Any such grant from the owner of the premises serviced shall be deemed to be an easement running with the land, and shall bind his heirs and assigns. T T N N

b. The Utility shall at all times have the right of ingress to and egress from the customer's premises at all reasonable hours for any purpose reasonably connected with the furnishing of gas, and the exercise of any and all rights secured to it by law or these rules. D/L

D/L

RULE NO. 8

METER READING
(Continued)

D. FACILITIES ON CUSTOMER'S PREMISES (*Continued*)

2. Utility Easements and Rights of Ingress and Egress (Continued)

c. Upon the Utility's request, an applicant for gas service shall provide, without cost to the Utility, a non-exclusive perpetual easement in a form and upon terms that are satisfactory to the Utility for the installation and maintenance of a gas pipeline or pipelines and appurtenances, across, over, under, and through the applicant's premises, together with the rights of ingress and egress and any temporary easements that are reasonably necessary for the Utility to install, maintain, or replace the Utility's gas facilities. If the applicant is not the property owner, then the applicant shall secure such easements from the property owner. The Utility may request such easements whenever it determines that its existing easements or other property rights are unsatisfactory. Failure to provide such easements may be grounds for refusal of service. An easement or other property right may be unsatisfactory if, among other things, it burdens the Utility with undue costs (including costs related to indemnification, insurance, or the maintenance and restoration of the burdened estate); fails to provide a safe, convenient, and economical means for the placement, operation, or access to the Utility's gas facilities; seeks to confer benefits for the applicant or a customer that are unjust, unreasonable, unjustly discriminatory, or preferential; is vague or ambiguous; or conflicts with this Tariff or with the Commission rules and regulations.

d. The Utility shall have the right but not the obligation to remove any or all of its equipment or other property installed at a customer's service address upon the termination of service. T T

e. If the customer is currently receiving service, then within ten (10) days of the Utility's request, the customer shall provide, without cost to the Utility, a non-exclusive perpetual easement as described in paragraph (c). If the customer is not the property owner, then the customer shall secure such easement from the property owner. The Utility may request such an easement whenever it determines that its existing easement or other property rights are unsatisfactory. Failure to provide such easements shall be grounds for termination of service as provided in Rule 10C.

RULE NO. 8

METER READING
(Continued)

E. SERVICE CONNECTIONS MADE BY UTILITY'S EMPLOYEES

Only duly authorized employees or agents of the Utility are allowed to connect the customer piping system to, or disconnect the same from, the Utility's gas facilities, or to turn on the Utility's supply of gas.

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RULE NO. 9

BILLING AND COLLECTION

A. FREQUENCY OF BILLS

1. The Utility shall bill monthly for services rendered. Meter readings shall be scheduled for periods of not less than 25 days or more than 35 days.

2. Bills will be based on meter registration.

a. Therms

Bills based upon therm usage for gas service will show the date and the reading of the meter at the start of the billing period, the date and the reading of the meter at the end of the period for which the bill is rendered, the billing factor, and the number of therms used.

b. Ccf

Bills based on volumetric measurement for gas service will show the date and the reading of the meter at the start of the billing period, the date and the reading of the meter at the end of the period for which the bill is rendered, the billing factor and the volume of gas used.

c. Other

For customers receiving gas through flow rate measuring devices, bills will be rendered in accordance with the contract between the Utility and the customer in accordance with the industry acceptable measurement standards as set forth in Rule No. 8.

B. ESTIMATED BILLS

1. If the Utility is unable to read the meter on the scheduled meter read date, the Utility will estimate the consumption for the billing period giving consideration to the following factors where applicable.

a. The customer's usage during the same month of the previous year.

RULE NO. 9

BILLING AND COLLECTION
(Continued)

B. ESTIMATED BILLS *(Continued)*

b. The amount of usage during the preceding month.

c. Any change in temperature from the preceding month.

d. Seasonal load factors and weather patterns.

2. After the second consecutive month of estimating the customer's bill for reasons other than severe weather, the Utility will attempt to secure an accurate reading of the meter.

3. Failure on the part of the customer to comply with a reasonable request by the Utility for access to its meter may lead to the discontinuance of service.

4. Estimated bills will be issued only under the following conditions:

a. Severe weather conditions which prevent the Utility from reading the meter.

b. Circumstances that make it impossible to read the meter, i.e., locked gates, blocked meters, vicious or dangerous animals, etc.

5. Each current bill based on estimated usage will indicate that it is an estimated bill.

C. PRORATION OF BILLS

With the exception of opening and closing bills for periods of less than 25 days, no proration shall be made to the basic service charge and no bill shall be less than the specified minimum charge.

Bills rendered for periods of less than 25 days or more than 35 days will be prorated in accordance with the following:

1. 30.4 days in average month
Number of days in meter read = Prorate Factor PRF

2. Usage Billed × PRF = Monthly Usage Adjusted

3. Monthly Usage Adjusted × Appropriate Commodity Charge = Monthly Commodity Revenue Adjusted

RULE NO. 9

BILLING AND COLLECTION
(Continued)

C. PRORATION OF BILLS *(Continued)*

4. Monthly Commodity Revenue Adjusted
PRF = Prorated Revenue

D. COMBINING METERS, MINIMUM BILL INFORMATION

1. Each meter at a customer's premises will be considered separately for billing purposes, and the readings of two or more meters will not be combined except in those instances approved by the Utility.

2. Each bill for residential service will contain the following minimum information:

a. Date and meter reading at the start of billing period or number of days in the billing period

b. Date and meter reading at the end of the billing period

c. Billed usage

d. Schedule number

e. Utility telephone number and address

f. Customer's name

g. Service account number and service address

h. Amount due and due date

i. Past due amount

j. Adjustment factor, where applicable

k. Taxes

l. The address of the Arizona Corporation Commission

m. Date of presentation

N

RULE NO. 9

BILLING AND COLLECTION
(Continued)

n. Information on bill assistance resources, including LIRA and LIEC, at least four times a year.

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RULE NO. 9

BILLING AND COLLECTION
(Continued)

E. BILLING TERMS

1. All current bills for Utility services are due and payable no later than 20 days from the date the bill is rendered. Any payment not received within this time frame shall be considered past due.

2. For purposes of this rule, the date a bill is rendered may be evidenced by:

   a. The postmark date

   b. The mailing date

   c. The billing date shown on the bill (however, where the billing date differs from the postmark or mailing date, a. or b. above applies).

3. Any payment not received before the next bill is rendered shall be considered delinquent. The Utility shall be allowed to assess a late charge on all delinquent bills as set forth in the currently effective Statement of Rates, A.C.C. Sheet No. 15 of this Arizona Gas Tariff, which is incorporated herein by reference.

4. All delinquent bills for which payment has not been received within ten days shall be subject to the provisions of the Utility's termination procedures.

   The following information will be included with each delinquent bill for service:

   a. The scheduled "Pay by" date to avoid discontinuance of service

   b. Reconnection fees if service is discontinued

   c. Reestablishment of credit requirements as set forth in Rule No. 3

   d. Address and telephone number for payment T

   e. A statement of rights and remedies if the bill is disputed

   f. Information on bill assistance resources, including LIRA and LIEC N

RULE NO. 9

BILLING AND COLLECTION
(Continued)

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F. SUMMARY BILLING

Summary Billing is an optional billing service for sales customers whereby customers with several individual accounts may receive a summary bill with summarized billing data for these accounts. A summary bill may be generated in lieu of the individual bills under the following conditions:

1. Customers electing this service shall execute a service agreement in order to participate in Summary Billing.

2. Eligibility for this service is limited to customers with a minimum of ten (10) individual accounts.

3. The customer name on all of the individual accounts summarized under any one Summary Billing account must be the same.

4. Each month's payment of a summary bill for the "Amount Due" must be one (1) payment in the form of a check, cashier's check or money order drawn on a bank or other financial institution and payable to the Utility in U.S. currency, unless other arrangements acceptable to the Utility have been previously established.

5. Payment of a summary bill is past due and subject to a late charge if the payment is not received within fifteen (15) days after its issuance.

6. The Utility shall not be required to offer or to continue to offer Summary Billing to any customer whose account(s) is(are) past due or in arrears.

7. Except as otherwise provided in this section, all other provisions of the Utility's Rules and Regulations as contained in this Arizona Gas Tariff are applicable to Summary Billing and are made a part hereof.

RULE NO. 9

BILLING AND COLLECTION
(Continued)

G. METHODS OF PAYMENT

1. Payments are required to be made in cash, by check, money order, certified check or any other means mutually agreeable to the Utility and the customer.

2. All payments shall be presented by mail, telephone, in person, or electronically to the office of the Utility or to the Utility's duly-authorized representative.

H. APPLICABLE TARIFFS, PREPAYMENT, FAILURE TO RECEIVE, COMMENCEMENT DATE AND TAXES

1. Each customer shall be billed under the applicable tariff indicated in the customer's application for service.

2. The Utility shall make provisions for advance payment of the Utility's services.

3. Failure to receive bills or notices which have been properly placed in the United States mail or sent by means of electronic transfer shall not prevent such bills from becoming delinquent nor relieve the customer of his obligation therein.

4. Charges for services commence when the service is installed and connection made, whether used or not.

I. METER ERROR CORRECTIONS

1. If any meter after testing is found to be more than 3 percent in error, either fast or slow, proper correction shall be made of previous readings and adjusted bills shall be rendered according to the following terms:

   a. The period of three months immediately preceding the removal of such meter from service for test or from the time the meter was in service since last tested, but not exceeding three months since the meter shall have been shown to be in error by such test.

   b. If the date of the cause for the error can be definitely determined, the undercharge or overcharge shall be computed back to, but not beyond the date established and will not exceed 12 months. No part of the minimum charge will be refunded.

RULE NO. 9

BILLING AND COLLECTION
(Continued)

I. METER ERROR CORRECTIONS *(Continued)*

c. In case of underbilling, the Utility may forego rendering a corrected bill if the amount of the underbilling is not significant in the opinion of the Utility.

2. In the event of stoppage or failure of any meter to register, the customer will be billed on an estimated consumption for a period not to exceed 12 months based upon his use of gas in a similar period of like use, to include adjustments for weather variations if applicable or known changes in the customer' s connected load. In the event there have been changes in the customer' s connected load the bill will be based on the customer' s prior requirements, if reliable, taken in connection with subsequent requirements correctly metered, and the general characteristics of the customer' s operations.

3. If the beginning date for meter error corrections cannot be reliably established, or the Utility and customer cannot agree, the matter will be resolved under the provisions of Rule No. 11.

4. No adjustment shall be made by the Utility except to the customer last served by the meter tested.

J. RETURNED ITEMS

1. The Utility shall be allowed to recover a charge as set forth in the currently effective Statement of Rates, A.C.C. Sheet No. 15 of this Arizona Gas Tariff, which is incorporated herein by reference, for each instance where an item from a customer used to pay a bill for Utility service is returned to the Utility as uncollectible for any reason, including a lack of sufficient funds.

2. When the Utility is notified that an item has been returned as uncollectible, the Utility may require the customer to make payment in cash, by money order, certified check, or other means which guarantee the customer' s payment to the Utility.

3. A customer who tenders an item which has been returned as uncollectible shall in no way be relieved of the obligation to render payment to the Utility under the original terms of the bill or defer the Utility' s provision for termination of service for nonpayment of bills.

RULE NO. 9

BILLING AND COLLECTION
(Continued)

K. EQUAL PAYMENT PLAN

1. The Equal Payment Plan (EPP) is available to all residential customers receiving (or applicants qualifying and applying to receive) natural gas service provided that the customer (applicant) has established credit to the satisfaction of the Utility.

2. Participation in the EPP is subject to approval by the Utility.

3. Customers may sign up for the EPP at any time of year. The EPP amount will be based on the annual estimated bill divided into 12 equal monthly payments.

4. The Utility will render its regular monthly billing statement showing both the amount for actual usage for the period and the designated EPP amount. The customer will pay his designated EPP amount, plus any additional amount shown on the bill for materials, parts, labor or other charges.

5. The settlement month will be the customer's anniversary date, 12 months from the time the customer entered the EPP. The settlement amount is the difference between the EPP payments made and the amount actually owing based on actual usage during the period the customer was billed under the EPP. All debit amounts are due and payable in the settlement month. However, debit amounts of $50 or less may be carried forward and added to the total annual estimated bill for the next EPP year. Credit amounts of $50 or less will be carried forward and applied against the first billing or billings due in the next EPP year. Credit amounts over $50 will be refunded by check.

6. The EPP amount may be adjusted quarterly to reduce the likelihood of an excessive debit or credit balance in the settlement month for changes in rates due to Commission-approved rate increases or decreases greater than 5 percent, or when estimates indicate that an overpayment or undercollection of $50 or more may occur by the end of the plan year.

7. The Utility may remove from the EPP and place on regular billing any customer who fails to make timely payments according to his EPP obligation. Such a customer will then be subject to termination of service in accordance with Rule No. 10 for nonpayment of a bill.

RULE NO. 9

BILLING AND COLLECTION
(Continued)

K. EQUAL PAYMENT PLAN *(Continued)*

8. Readmission to the EPP will be subject to approval by the Utility and payment in full of all past due amounts.

9. A customer may voluntarily withdraw from the EPP at any time. Any amounts then owing for usage in excess of usage already paid for under the EPP will become due and payable at the customer's next regular billing, in accordance with the Utility's filed tariff schedules. Any EPP payments in excess of amounts based upon actual usage at the time of withdrawal will be applied to the customer's next regular monthly bill, or will be refunded by check if so requested by the customer.

L. LANDLORD AGREEMENTS

A landlord agreement is defined herein as an agreement between the Utility and a qualified landlord which allows for the automatic continuation of service in the landlord's name when a tenant requests disconnection of service. A qualified landlord is a rental property owner that has established credit with the Utility according to the provisions set forth in Rule No. 3, Section B.1 of this Arizona Gas Tariff.

1. The landlord agreement shall not apply when a tenant is disconnected for nonpayment of gas bills.

2. Disputes regarding effective dates of service shall be resolved between the tenant and the landlord.

3. The service establishment charge may be waived when service under the landlord agreement automatically reverts to the landlord's account, but shall apply when a new tenant requests service at that location.

4. The landlord agreement may be terminated by the landlord or the Utility at any time with 30 days' written notice.

RULE NO. 9

BILLING AND COLLECTION
(Continued)

M. DEFERRED PAYMENT PLAN

1. The Utility may, prior to termination, offer to qualifying residential customers a deferred payment plan for the customer to retire unpaid bills for Utility service.

2. Each deferred payment agreement entered into by the Utility and the customer due to the customer's inability to pay an outstanding bill in full shall provide that service will not be discontinued if:

   a. Customer agrees to pay a reasonable amount of the outstanding bill at the time the parties enter into the deferred payment agreement.

   b. Customer agrees to pay all future bills for Utility service in accordance with the billing and collection tariffs of the Utility.

   c. Customer agrees to pay a reasonable portion of the remaining outstanding balance in installments over a period not to exceed six months.

3. For the purposes of determining a reasonable installment payment schedule under these rules, the Utility and the customer shall give consideration to the following conditions:

   a. Size of the delinquent account

   b. Customer's ability to pay

   c. Customer's payment history

   d. Length of time that the debt has been outstanding

   e. Circumstances which resulted in the debt being outstanding

   f. Any other relevant factors related to the circumstances of the customer

RULE NO. 9

BILLING AND COLLECTION
(Continued)

M. DEFERRED PAYMENT PLAN *(Continued)*

4. Any customer who desires to enter into a deferred payment agreement shall establish such agreement prior to the Utility' s scheduled termination date for nonpayment of bills. In the event a deferred payment agreement has been negotiated and the customer fails to execute said agreement prior to the scheduled termination date, the Utility shall discontinue service for nonpayment.

5. Deferred payment agreements may be in writing and shall be signed by the customer and an authorized Utility representative.

6. A deferred payment agreement may include a finance charge as approved by the Commission in a tariff proceeding.

7. If a customer has not fulfilled the terms of a deferred payment agreement, the Utility shall have the right to disconnect service pursuant to the Utility' s termination of service rules and, under such circumstances, it shall not be required to offer subsequent negotiation of a deferred payment agreement prior to disconnection.

N. CHANGE OF OCCUPANCY

1. Not less than five working days' advance notice must be given in person, in writing, or by telephone to the Utility' s office to discontinue service or to change occupancy.

2. The outgoing party shall be responsible for all Utility services provided and/or consumed up to the scheduled turn-off date.

RULE NO. 9

BILLING AND COLLECTION
(Continued)

O. ELECTRONIC BILLING

Electronic Billing is an optional billing service whereby customers may elect to receive, view, and pay their gas bills electronically. An electronic bill may be generated in lieu of a paper bill under the following conditions: D

1. Customers requesting this service may be required to complete additional forms and agreements with the Utility and/or the Electronic Billing Service Provider. D

2. Electronic Billing may be discontinued at any time by the Utility, the customer or the Electronic Billing Service Provider. T

3. Except as otherwise provided in this section, all other provisions of the Utility's Rules and Regulations as contained in this Arizona Gas Tariff are applicable to Electronic Billing and made a pad hereof. T

RULE NO. 10

TERMINATION OF SERVICE

A. RESTRICTIONS ON TERMINATION OF SERVICE, RECORD KEEPING AND REPAYMENT

1. The Utility shall not terminate service to a customer due to any of the reasons stated below:

   a. Delinquency in payment for services rendered to a prior customer at the service address where service is being provided, unless the prior customer continues to reside at the service address.

   b. Failure to pay for services or equipment that are not regulated by the Commission.

   c. Nonpayment of a bill related to another class of service.

   d. Failure to pay the portion of a bill imposed to correct a previous underbilling due to an inaccurate meter or meter failure, provided that the customer agrees to pay the portion of the bill attributable to correction of underbilling in full over a period of months agreed to by the customer and the utility.

   e. An inability to pay if the customer establishes, on an annual basis, through documentation from a licensed medical practitioner:

      (1) That, in the opinion of the licensed medical practitioner, termination would be especially dangerous to the health of a customer or a permanent resident residing at the customer's service address; or

      (2) That there is medically necessary equipment used in the home that is dependent on utility service for operation.

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RULE NO. 10

TERMINATION OF SERVICE
(Continued)

A. RESTRICTIONS ON TERMINATION OF SERVICE, RECORD KEEPING AND REPAYMENT *(Continued)*

f. An inability to pay until all of the following have been attempted:

(1) The Utility has informed the customer of the availability of funds from various government and social assistance agencies

(2) If a third party has been previously designated by the customer to receive delinquency and termination information, the Utility has notified the third party that the customer's bill is delinquent and allowed the third party at least five business days to communicate with the Utility and to make arrangements for the payment of the delinquent Utility bill.

(3) At least 48 hours before the date upon which termination is scheduled to occur, the Utility has:

i. Provided at least two written notices of the termination, using the customer's preferred method of communication, to the customer and, if applicable, the customer's designated third party; and

ii. Telephoned the customer and, if applicable, the customer's designated third party to provide notice of the termination by attempting to speak to the customer, the customer's designated third party, or an adult resident of the customer's service address; or by attempting to leave a voice message;

g. Failure to pay the disputed portion of a bill if the customer has complied with Rule No. 11(B); or

h. Failure to pay the bill of another customer as guarantor thereof.

2. A customer utilizing the provisions of (e) or (f) above whose service is not terminated may be required to enter into a deferred payment agreement with the Utility within ten days after the date on which service otherwise would have been terminated. A utility shall allow at least a single missed payment or a single partial payment in a twelve month period at the request of the customer without any consequence. If there is more than one missed or partial payment, the payment plan agreement will be considered as breached. If the payment plan is in breach, the current payment plan may be amended, or a new payment plan may be created. Both the utility and the customer have a duty to act in good faith in negotiating a payment plan.

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RULE NO. 10

TERMINATION OF SERVICE
(Continued)

A. RESTRICTIONS ON TERMINATION OF SERVICE, RECORD KEEPING AND REPAYMENT *(Continued)*

3. The Utility will not terminate residential service during any period of time for which the local weather forecast, as predicted by the National Weather Service, indicates that the weather in the area of the customer's service address will include temperatures that do not exceed 32˚ F

4. The Utility will not terminate residential service to a customer unless the utility's call center and office or business facilities are open and available to the public on the day of termination and the day following the day of termination.

5. The Utility will not terminate residential service to a customer if the customer has paid at least half of the customer's delinquent bill balance within the last 25 days or if the customer's delinquent bill balance is less than or equal to $100.00.

6. The Utility may partner with local stakeholders, nonprofits, public health agencies at the state, county, and local level, and local community service agencies to provide in-person notice of termination.

7. The Utility shall keep pace with technological advancements in communication and augment the requirements of this subsection to utilize the most effective means of informing the customer of delinquency and termination.

8. Beginning on April 15, 2022, and on each April 15 thereafter, the Utility shall file a report containing the utility's policy for compliance with Rule No. 10(A)(f).

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RULE NO. 10

TERMINATION OF SERVICE
(Continued)

B. TERMINATION OF SERVICE WITHOUT ADVANCE WRITTEN NOTICE

1. Notwithstanding Rule No. 10(A), the Utility may terminate service to a customer's service address without advance written notice if:

   a. Failure to terminate service would result in an obvious hazard to the safety or health of the customer, the general population, or the Utility's personnel or facilities,

      (1) If any unsafe or hazardous condition is found to exist on the customer's premises, or if the use of gas thereon by apparatus, appliances, equipment, or otherwise is found to be detrimental or damaging to the Utility, its customers, or the general public, or if the utilization of gas by means thereof is prohibited or forbidden by law, the service may be disconnected without notice. The Utility will attempt to notify the customer or occupant immediately of the reasons for the discontinuance and the corrective action to be taken by the customer before service can be restored,

      (2) Except as provided in Rule No. 7, the Utility does not assume the duty of inspecting the customer piping system, appliances, alarms, fixtures, or apparatus of any kind or character located beyond the point of delivery, including any necessary protective appliances and suitable housing therefore, and assumes no liability therefore;

   b. The Utility has evidence of meter tampering or fraud related to the customer or the customer's service address.

      The Utility shall have the right to refuse or to discontinue gas service if the acts of the customer or the conditions upon his premises are such as to indicate intention to defraud the Utility. When the Utility has discovered that a customer has obtained service by fraudulent means, or has used the gas service for unauthorized purposes, the service to that customer may be discontinued without notice. The Utility will not restore service to such customer until that customer has complied with all filed rules and reasonable requirements of the Utility and the Utility has been reimbursed for the full amount of the service rendered and the actual cost to the Utility incurred by reason of the fraudulent use; or

   c. The customer has failed to comply with the curtailment procedures imposed by the Utility during supply shortages.

2. The Utility that has terminated service under Rule No. 10(B)(1) shall not be required to restore service until the situation that resulted in the termination has been corrected to the satisfaction of the Utility.

3. The Utility shall maintain a record of each termination of service made under Rule No. 10(B)(1) for at least one year and shall make the record available for inspection by the Commission upon request.

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RULE NO. 10

TERMINATION OF SERVICE
(Continued)

C. TERMINATION OF SERVICE WITH NOTICE

1. Except as provided in Rule No. 10(A), the Utility has the right, but not the responsibility, to terminate service to a customer's service address for any reason stated below provided the Utility has complied with the notice requirements of Rule No. 10(D): T

   a. Customer violation of any of the Utility's tariffs or of the Commission's rules, T

   b. Failure of the customer to pay a delinquent bill for Utility service,

   c. If a customer is receiving gas service at more than one location, service at all locations may be discontinued if bills for service at any one or more of these locations are not paid within 25 days, provided the Utility has given the customer at least five days' prior written notice of such intention. However, domestic residential service will not be discontinued because of nonpayment of bills for other classes of service,

   d. Failure of the customer to meet or maintain the Utility's deposit requirements, T

   e. If, for the convenience of an applicant, the Utility should establish gas service to an applicant before he has established his credit, the Utility may discontinue service if the applicant fails to establish credit within five days thereafter,

   f. Unauthorized resale of utility equipment or service by the customer, D N

   g. Failure of the customer to provide the Utility reasonable access to the Utility's equipment or property, T

   h. Customer breach of a written contract or agreement for service or service-related work between the Utility and customer,

   i. When necessary for the Utility to comply with an order of any governmental agency having jurisdiction, or

   j. Failure to provide an easement in a form and upon terms that are satisfactory to the Utility for the installation and maintenance of a gas pipeline or pipelines and appurtenances as provided in Rule No. 8.

2. The Utility shall maintain a record of each termination of service made under Rule No. 10(C)(1). This record shall be maintained for one year and be available for Commission inspection. T

RULE NO. 10

TERMINATION OF SERVICE
(Continued)

D. TERMINATION NOTICE REQUIREMENTS

1. At least ten days before the Utility terminates service to its customer's service address under Rule No. 10(C), the Utility shall provide the customer advance notice of the Utility's intent to terminate service.. T

2. The Utility shall provide the advance notice required by subsection (D)(1) by providing a copy of the advance notice to the customer and, if applicable, the customer's designated third party, using the customer's preferred method of communication, or U.S. mail, as provided in R14-2-312(K).

3. The Utility shall include at least the following information in an advance notice required under subsection (D)(1):

   a. The name of the customer whose service is to be terminated and the service address where service is to be terminated;

   b. If service is to be terminated because the customer has violated a Utility tariff or Commission rule, the name of the Utility tariff or Commission rule violated and an explanation of the violation;

   c. If service is to be terminated because the customer has failed to pay a delinquent bill for Utility service, the amount of the delinquent bill and the date payment was due; T

   d. If service is to be terminated because the customer has failed to meet or maintain the Utility's deposit requirements, the amount the customer has on deposit and the amount the customer is required to have on deposit; N

   e. If service is to be terminated because the customer has failed to provide the Utility reasonable access to the Utility's equipment or property, a description of the access required and a description, including dates, of the customer's failure to provide access;

   f. If service is to be terminated because the customer has breached a written contract for service between the customer and the Utility, identification of the contract provision breached and a description of the circumstances constituting a breach; N

RULE NO. 10

TERMINATION OF SERVICE
(Continued)

D. TERMINATION NOTICE REQUIREMENTS *(Continued)*

3. The Utility shall include at least the following information in an advance notice required under subsection (D)(1): *(Continued)*

g. If service is to be terminated because the termination is necessary for the Utility to comply with an order of any governmental agency having jurisdiction, a description and, if possible, a copy of the order;

h. If service is to be terminated because the customer has engaged in unauthorized resale of the Utility's equipment or service, a description of the circumstances, including dates, constituting such resale;

i. The date on or after which service is to be terminated;

j. A statement advising the customer to contact the Utility at a specific address or phone number to receive information regarding any deferred payment program or other procedures the utility may offer, or to reach a mutually agreeable solution to avoid termination of the customer's service;

k. A description of the requirements of Rule No. 10(F), along with the specific address for the customer to contact or the phone number for the customer to call to raise a dispute.

4. If a customer has designated a third party for the customer's account, the Utility shall ensure that the third party is concurrently provided each notice, whether written or telephonic, that is provided to the customer as required by this Section.

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RULE NO. 10

TERMINATION OF SERVICE
(Continued)

D. TERMINATION NOTICE REQUIREMENTS *(Continued)*

5. The Utility shall ensure that a customer is afforded the right to dispute the Utility's stated reason for termination, in accordance with the following:

a. A Utility shall maintain a specific address or phone number for customers to use to raise a dispute with the Utility;

b. A Utility shall notify each customer subject to termination, and the customer's designated third party, that to dispute the Utility's reason for termination, the customer or the customer's designated third party shall contact the Utility at the specific address or phone number, before the scheduled date of termination, to advise the Utility of the dispute and to discuss the cause for termination with a representative of the Utility;

c. If a customer raises a dispute, a Utility shall ensure that a representative of the Utility, who is empowered to resolve the customer's dispute, discusses the cause for termination with the customer before the scheduled termination date;

d. If a Utility determines after discussion with a disputing customer that the reason for termination is just, the Utility may terminate service to the customer, unless prohibited by Rule No. 10(A);

e. If a Utility decides to terminate service to a disputing customer as permitted in subsection (D)(5)(d), the Utility shall inform the customer of the termination and of the customer's right to file a complaint with the Commission; and

f. The Utility shall not terminate service if the customer has a pending complaint before the Commission.

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RULE NO. 10

TERMINATION OF SERVICE
(Continued)

E. TIMING OF TERMINATIONS WITH NOTICE

1. If the period of time allowed by the advance notice has elapsed, and the customer has not remedied the cause for termination to the Utility's satisfaction, the Utility shall provide the customer and, if applicable, the customer's designated third party, a final notice, two days before the termination date specified, using the customer's preferred method of communication. If the customer has not remedied the cause for termination after the two days have passed, and Rule No. 10(A) does not apply, the Utility may then terminate service on or after the day specified in the final notice without giving further notice.

2. Notwithstanding subsection (E)(1), if a customer's preferred method of communication is U.S. mail, the utility shall allow ten days before terminating service without giving further notice.

3. The Utility shall comply with Rule No. 10(A)(6), if applicable, before it may terminate service.

4. The Utility shall have the right but not the obligation to remove any or all of its equipment or other property installed at a customer's service address upon the termination of service.

F. LANDLORD/TENANT RULE

If the service address for a customer is different from the billing address, or the Utility knows that a landlord/tenant relationship exists for the service address and that the landlord is the customer of the Utility, the utility shall comply with Rule No. 10 subsections (D) and (E) as well as the following if the customer account becomes subject to termination of service under subsection (C): T T

1. If it is feasible to provide service to the service address in the occupant's name, the Utility shall offer the occupant the opportunity to obtain service in the occupant's name.

2. If the occupant declines to subscribe to service in the occupant's name, the Utility may terminate service as permitted under subsections (C) through (E); and

3. The Utility shall not require or attempt to require the occupant to pay any outstanding bills or other charges due on the account of the landlord.

N

RULE NO. 10

TERMINATION OF SERVICE
(Continued)

G. CUSTOMER RESPONSIBILITIES

1. A customer shall be responsible for managing therm use when the Utility is not permitted to terminate service to the customer under Rule No. 10(A).

2. A customer shall be financially responsible for any charges accrued for service during a period when the Utility is not permitted to terminate service to the customer under Rule No. 10(A)(3).

3. A customer shall, after the provision of Rule No. 10(A)(3) no longer precludes termination:

   a. Pay the past due amounts in full; or

   b. Pay the past due amounts through installments as billed by the Utility, with no penalty for prepayment.

4. A customer desiring to dispute a Utility's reason for termination shall, before the scheduled date of termination, contact the Utility at the specific address or phone number provided in the notice pursuant to Rule No. 10(D)(3)(k) to notify the Utility of the dispute and discuss the reason for termination with a representative of the Utility.

N

RULE NO. 11

ADMINISTRATIVE AND HEARING REQUIREMENTS

A. CUSTOMER SERVICE COMPLAINTS

1. The Utility shall make a full and prompt investigation of each service complaint made by one of its customers, whether made directly or through the Commission. T

2. Within five business days after a complaint is made, the Utility shall respond to the complainant and, if applicable, to the Commission representative regarding the status of the Utility's investigation of the complaint.

3. The Utility shall notify the complainant and, if applicable, the Commission representative of the final disposition of each complaint. Upon request of the complainant or the Commission representative, the Utility shall report the findings of its investigation in writing.

4. The Utility shall inform the customer of the right to file an informal complaint with the Commission, under Rule No. 11(C)(1), if the customer is dissatisfied with the results of the Utility's investigation or the final disposition of the complaint.

5. The Utility shall:

   a. Create a record of all written service complaints received which shall contain, at a minimum, the following data:

      (1) Name and address of customer;

      (2) Service address at issue, if different from the customer's address;

      (3) Date and nature of the complaint;

      (4) Disposition of the complaint; and

      (5) Copy of any correspondence between the Utility, the customer, and a Commission representative; and

6. Maintain each service complaint record for at least one year after final disposition of the complaint and make the record available for inspection by the Commission upon request. T

RULE NO. 11

ADMINISTRATIVE AND HEARING REQUIREMENTS
(Continued)

B. CUSTOMER BILL DISPUTES

1. A Utility customer who disputes a portion of a bill rendered for Utility service shall, prior to the due date for the bill, pay the undisputed portion of the bill and notify a representative of the Utility that the unpaid amount is in dispute. T

2. Upon receipt of the customer notice of dispute, the Utility shall:

   a. Within five business days after receiving notice of the dispute, provide the customer confirmation that the dispute has been received;

   b. Initiate a prompt investigation of the source of the dispute;

   c. Withhold termination of service until the investigation is completed and the customer has been informed of the results of the investigation;

   d. Notify the customer of the results of the investigation and final disposition of the bill dispute, in writing if requested by the customer; and

   e. Inform the customer of the right to file an informal complaint with the Commission, under Rule No. 11(C)(1), if dissatisfied with the results of the Utility's investigation or final disposition.

3. Once the customer has received the results of the Utility's investigation, the customer shall, within five business days, submit payment to the Utility for any disputed amounts. Failure to make full payment within five business days shall be grounds for termination of service under Rule No. 10(C)(1)(b).

C. COMMISSION RESOLUTION OF SERVICE AND BILL DISPUTES

1. If a customer is dissatisfied with the outcome of the Utility's investigation or final disposition of a service or bill dispute, the customer may file with the Commission a written statement of dissatisfaction which shall be deemed an informal complaint against the Utility. T

   Any controversy or claim arising out of or relating to this Tariff, or breach thereof, shall be adjudicated by the Commission. This includes, but is not limited to, controversies or claims involving meter errors, billing errors, invoicing errors, and claims for a full or partial refund. This also includes, but is not limited to, service complaints, such as claims arising out of or relating to the establishment, interruption, resumption, and termination of service.

RULE NO. 11

ADMINISTRATIVE AND HEARING REQUIREMENTS
(Continued)

C. COMMISSION RESOLUTION OF SERVICE AND BILL DISPUTES *(Continued)*

2. Within 30 days after receiving an informal complaint against the Utility, a Commission representative shall attempt to resolve the dispute through communications with the Utility and the customer (written or telephonic or both). If resolution of the dispute is not achieved within 20 days of the Commission representative's initial effort, the Commission shall hold a mediation regarding the dispute in accordance with the following: T T

   a. A Commission representative shall preside over the mediation, and the participants shall be the customer and the Utility. N

   b. Each participant may be represented by counsel, at the participant's own expense, if desired. T

   c. The mediation may be recorded or held in the presence of a stenographer.

   d. Each participant shall have the opportunity to present written or oral material to support the participant's position.

   e. Each participant shall have the opportunity to cross-examine the other participant and the Commission representative shall have the opportunity to examine each participant.

   f. The Commission's representative shall render a written decision to all parties within five working days after the date of the informal hearing. The written decision of the Commission's representative is not binding on any of the parties, and the parties shall retain the right to make a formal complaint to the Commission.

3. The Utility may implement normal termination procedures, under Rule No. 10(C)(1)(b), if the customer fails to pay all undisputed bills rendered during the resolution of the dispute by the Commission.

4. The Utility shall maintain a record of written statements of dissatisfaction and their resolution for at least one year and shall make such records available for Commission inspection upon request. T